

AFROBAROMETER ROUND 3

ATTITUDES TO DEMOCRACY AND MARKETS IN Zimbabwe

Document revised: 11 Aug 2005

Respondent Number

| | | | | | | |
|-------------------|---|---|--|--|--|--|
| Z | I | M | | | | |
| [Office Use Only] | | | | | | |

[Supervisor Use Only]

Interviewer No.

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Data Entry Clerk No.

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Field Number:

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[Allocated by Supervisor]

| | | | |
|--------------------------------|---|---------------------------|-----------------------------|
| Household back-checked? | | Questionnaire checked by: | PSU/EA: [Circle one] |
| Yes | 1 | [Supervisor signature] | Urban |
| No | 2 | | Rural |
| | | | 1 2 |

| | | | | |
|---------------------------|-------------|---|------------|---|
| Questionnaire Type | Main Survey | 1 | Sub Survey | 2 |
|---------------------------|-------------|---|------------|---|

[Interviewer: Select appropriate code for Region/Province. Write names for District and Town/Village and EA number in the boxes.]

| Region/Province | Circle code number | District | |
|---------------------|--------------------|--------------|--|
| Harare | 440 | Town/Village | |
| Bulawayo | 441 | EA Number | |
| Midlands | 442 | | |
| Masvingo | 443 | | |
| Mashonaland East | 444 | | |
| Mashonaland West | 445 | | |
| Mashonaland Central | 446 | | |
| Matebeleland South | 447 | | |
| Matebeleland North | 448 | | |
| Manicaland | 449 | | |

Household Selection Procedure Interviewer: It is your job to select a random (this means any) household. A household is a group of people who presently eat together from the same pot.

Start your walk pattern from the start point that has been randomly chosen by your Field Supervisor. Team members must walk in opposite directions to each other. If A walks towards the sun, B must walk away from the sun; C and D must walk at right angles to A and B.

Use the day code to determine the sampling interval. For example, on the 5th, 14th and 23rd of the month, the day code (and sampling interval) is five. So you choose the fifth dwelling structure on the right. On the 6th, 15th and 24th of the month, the sampling interval is six. So you choose the sixth dwelling structure on the right. And so on.

Interviewer: If a call is unsuccessful, use the table below to record your progress until you make a successful call. Circle a code number for unsuccessful calls only.

| Reasons for Unsuccessful Calls | Household 1 | Household 2 | Household 3 | Household 4 | Household 5 | Household 6 | Household 7 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Refused to be interviewed | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Person selected was never at home | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Household/Premises empty for the survey period | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Not a citizen/Spoke only a foreign language | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Deaf/Did not speak a survey language | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Did not fit gender quota | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| No adults in household | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Other (specify) _____ | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Not Applicable | 997 | 997 | 997 | 997 | 997 | 997 | 997 |

If no-one is at home (i.e. premises empty), substitute with the very **next** household to the right. If the interview is refused, use the day code to select a substitute household (i.e. after a sampling **interval**).

When you find a household with someone home, please introduce yourself using the following script. You must learn this introduction so that you can say it exactly as it is written below.

Good day. My name is _____. I am from **Mass Public Opinion Institute**, an independent research organization. I do not represent the government or any political party. We are studying the views of citizens in **Zimbabwe** about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household.

Every person in the country has an equal chance of being included in this study. All information will be kept confidential and anonymous. Your household has been chosen by chance. We would like to choose an adult from your household. Would you help us pick one?

Note: The person must give his or her informed consent by answering positively. If participation is refused, walk away from the household. Use the day code to substitute the household. If consent is secured, proceed as follows:

***Respondent Selection Procedure**

*Interviewer: **Within** the household, it is your job to select a random (this means any) individual. This individual becomes the interview respondent. In addition, you are responsible for alternating interviews between men and women. Circle the correct code number below.*

| | First Interview | Male | Female |
|--------------------------------|-----------------|------|--------|
| Previous interview was with a: | 0 | 1 | 2 |
| This interview must be with a: | | 1 | 2 |

Please tell me the names of all males/females [select correct gender] who presently live in this household, this includes visitors/guests. I only want the names of males/females [select correct gender] who are citizens of Zimbabwe and who are 18 years and older.

For the Interviewer: Record first names only directly onto the respondent selection cards. Place the cards face down for a random draw of a potential respondent. Thereafter, destroy the cards, either by tearing or burning them in fire.

Proceed with the selection as below: Is this person presently at home?

If yes: **May I please interview this person now?**

If no: **Will this person return here at any time today?**

If no: **Thank you very much. I will select another household.** Substitute with the next household to the right and repeat the respondent selection procedure. (NOTE: YOU CAN ONLY SUBSTITUTE HOUSEHOLDS NOT INDIVIDUALS.)

If yes: **Please tell this person that I will return for an interview at [insert convenient time].** If this respondent is not present when you call back, replace this household with the next household to the right.

If the selected respondent is not the same person that you first met, repeat Introduction:

Good day. My name is _____. I am from **Mass Public Opinion Institute**, an independent research organization. I do not represent the government or any political party. We are studying the views of citizens in **Zimbabwe** about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household.

To ALL respondents:

Your answers will be confidential and anonymous. They will be put together with 1200 other people we are talking to, to get an overall picture. It will be impossible to pick you out from what you say, so please feel free to tell us what you think. This interview will take about 45 minutes. There is no penalty for refusing to participate. Do you wish to proceed? [Proceed with interview only if answer is positive].

Circle code number

| | | |
|--|---|---|
| How many calls were made to the household where the interview actually took place? | 1 | 2 |
|--|---|---|

| | Day | Month | Year |
|---|-----|-------|--------|
| Date of interview [Interviewer: Enter day, month, and year] | | | |
| | | Hour | Minute |
| Time interview started [Interviewer: Enter hour and minute, use 24 hr. clock] | | | |

Interviewer: If a respondent firmly refuses to answer any question, write "refused" in the answer space and continue to the next question.

BEGIN INTERVIEW

| | | | |
|---|--|--|--|
| Let's begin by recording a few facts about yourself. | | | |
| 1-ZIM How old are you? | | | |
| [Interviewer: Enter three digit number. Don't Know = 999] | | | |
| [Interviewer: If respondent is aged less than 18, stop interview and use cards to randomly draw another respondent in the same household] | | | |

| | | | |
|--|----|-----|------------|
| | No | Yes | Don't know |
| 2-ZIM. Are you the head of the household? [Interviewer: Circle correct response number] | 0 | 1 | 9 |

| | | | |
|--|------------------------|---------|-----------|
| 3-ZIM. Which Zimbabwean language is your mother tongue? [Interviewer: Prompt if necessary: That is, the language of your group of origin] | | | |
| English | 1 | Shona | 441 |
| French | 2 | Venda | 442 |
| Portuguese | 3 | Kalanga | 443 |
| Ndebele | 440 | Tonga | 444 |
| | Other [Specify]: _____ | | Post code |

| | |
|--|---|
| 4A-ZIM. How recently did you come to stay in this area? | |
| Within the last six months | 1 |
| Between six and twelve months ago | 2 |
| More than a year ago | 3 |
| Don't Know (Do not read) | 9 |

| | |
|---|---|
| 4B-ZIM. How Long have you lived with this household? | |
| Within the last six months | 1 |
| Between six and twelve months ago | 2 |
| More than a year ago | 3 |
| Don't Know (Do not read) | 9 |

| | |
|--|---|
| 5-ZIM. Before you came to stay here, where were you living? | |
| An urban area in Zimbabwe | 1 |
| A communal Area in Zimbabwe | 2 |
| A rural resettlement area in Zimbabwe | 3 |
| A neighboring African country | 4 |
| An overseas country | 5 |
| I have always lived here | 6 |
| Don't Know (Do not read) | 9 |

| | | | | | | |
|---|-----------|-------------|----------------------|------------|----------|------------------|
| Let's turn to discuss economic conditions. | | | | | | |
| 6-ZIM. In general, how would you describe: [Read out response options] | | | | | | |
| | Very good | Fairly Good | Neither good nor bad | Fairly Bad | Very Bad | Don't know [DNR] |
| A. The present economic condition of country? | 5 | 4 | 3 | 2 | 1 | 9 |
| B. Your own present living conditions? | 5 | 4 | 3 | 2 | 1 | 9 |

| 7-ZIM. In general, how do you rate your living conditions compared to those of other Zimbabweans? [Read out response options] | |
|--|---|
| Much worse | 1 |
| Worse | 2 |
| Same | 3 |
| Better | 4 |
| Much better | 5 |
| Don't know [Do not read] | 9 |

| 8-ZIM. Looking back, how do you rate the following compared to twelve months ago? [Read out response options] | | | | | | |
|--|------------|-------|------|--------|-------------|------------------|
| | Much worse | Worse | Same | Better | Much Better | Don't know [DNR] |
| A. Economic conditions in this country? | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Your living conditions? | 1 | 2 | 3 | 4 | 5 | 9 |

| 9-ZIM. Looking ahead, do you expect the following to be better or worse? [Read out options] | | | | | | |
|--|------------|-------|------|--------|-------------|------------------|
| | Much worse | Worse | Same | Better | Much Better | Don't know [DNR] |
| A. Economic conditions in this country in twelve months time? | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Your living conditions in twelve months time? | 1 | 2 | 3 | 4 | 5 | 9 |

| 10-ZIM. In your opinion who is most responsible for the present economic condition of this country? [Read out response options] | |
|--|---|
| Sanctions by foreign countries and international agencies | 1 |
| Tony Blair and the British government | 2 |
| The current ZANU-PF government | 3 |
| The MDC Opposition | 4 |
| A previous government-(e.g Ian Smith's Rhodesian Front) | 5 |
| Other (Specify) | 6 |
| Don't Know (Do not read) | 9 |

| 11-ZIM. Considering all the activities you engage in to secure a livelihood, which of the following do you do now? What about six months ago? | | | | | |
|--|--------------|--------------------------------|------------------------------|-----------|----|
| | Yes now only | Yes, both now and 6 months ago | No now, but yes 6 months ago | No, never | DK |
| A. Earning a wage or a salary? | 1 | 2 | 3 | 4 | 9 |
| B. Buying and selling goods as a trader? | 1 | 2 | 3 | 4 | 9 |
| C. Doing work in-kind for food or shelter? | 1 | 2 | 3 | 4 | 9 |
| D. Employing other people to work for you? | 1 | 2 | 3 | 4 | 9 |
| E. Participating in a community savings group? | 1 | 2 | 3 | 4 | 9 |
| F. Borrowing money from friends or family? | 1 | 2 | 3 | 4 | 9 |
| G. Borrowing money from a bank? | 1 | 2 | 3 | 4 | 9 |
| H. Receiving money from family members working elsewhere in the country? | 1 | 2 | 3 | 4 | 9 |
| I. Receiving money from family members working in other countries. | 1 | 2 | 3 | 4 | 9 |

| 12-ZIM. Over the past year, how often, if ever, have you or anyone in your family gone without: <i>[Read out options]</i> | | | | | | | |
|---|-------|--------------------|---------------|------------|--------|-------------------------|------------------|
| | Never | Just once or twice | Several times | Many times | Always | No Children / No Access | Don't Know [DNR] |
| A. Enough food to eat? | 0 | 1 | 2 | 3 | 4 | | 9 |
| B. Enough clean water for home use? | 0 | 1 | 2 | 3 | 4 | | 9 |
| C. Medicines or medical treatment? | 0 | 1 | 2 | 3 | 4 | | 9 |
| D. Enough fuel to cook your food? | 0 | 1 | 2 | 3 | 4 | | 9 |
| E. A cash income | 0 | 1 | 2 | 3 | 4 | | 9 |
| F. School expenses for your children (like fees, uniforms or books)? | 0 | 1 | 2 | 3 | 4 | 7 | 9 |
| G Shelter | 0 | 1 | 2 | 3 | 4 | | 9 |
| H Transport | 0 | 1 | 2 | 3 | 4 | | 9 |

| Lets discuss about Zimbabwe's relations with other countries: | |
|---|---|
| 13-ZIM. In the relations that Zimbabwe has with other countries, should the government put most effort into building friendships with Britain, South Africa or China? Or haven't you heard enough about these other countries to have an opinion? <i>[Do not read out response options]</i> | |
| Britain | 1 |
| South Africa | 2 |
| China | 3 |
| Britain and South Africa | 4 |
| Britain and China | 5 |
| South Africa | 6 |
| All three (Britain, South Africa and China) | 7 |
| Refused to answer | 8 |
| Don't know (DNR) | 9 |

| 14-ZIM. Now I want to ask you about the government's land reform programme. | | | |
|--|-----|----|------------------|
| | Yes | No | Don't know (DNR) |
| A. Did you expect to be a beneficiary of the government's program to redistribute commercial farmland? | 1 | 2 | 9 |
| B. Have you or any member of your immediate family received land under the government's land reform programme? | 1 | 2 | 9 |

| 15-ZIM. Which of the following statements is closest to your view? Choose Statement A or Statement B. <i>(Interviewer: Probe for strength of opinion: Do you agree or Agree Very Strongly?)</i> | | | |
|---|-------------------|---|---------------------------------|
| A. The costs of reforming the economy are too high; the government should therefore abandon its current economic policies. | | B. In order for the economy to get better in the future, it is necessary for us to accept some hardships now. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | 5 | |
| Don't know <i>[Do not read]</i> | | 9 | |

| 16-ZIM. | | | |
|--|-------------------|---|---------------------------------|
| A: The government's economic policies have helped most people; only a few have suffered. | | B: The government's economic policies have hurt most people and only benefited a few. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | 5 | |
| Don't know <i>[Do not read]</i> | | 9 | |

| 17-ZIM. Please tell me whether each of the following aspects of our economic situation in this country are better or worse than they were a few years ago, or whether they have remained the same? [Interviewer: Probe for strength of opinion] | | | | | | |
|---|------------|-------|------|--------|-------------|-----------------|
| | Much Worse | Worse | Same | Better | Much Better | Don't know(DNR) |
| A. The availability of consumer goods | 1 | 2 | 3 | 4 | 5 | 9 |
| B. The availability of job opportunities | 1 | 2 | 3 | 4 | 5 | 9 |
| C. The gap between the rich and the poor | 1 | 2 | 3 | 4 | 5 | 9 |

| 18-ZIM. How often do you get news from the following sources? [Read out options] | | | | | | |
|--|----------|--------------------|---------------------|------------------------|-------|------------------|
| | Everyday | A few times a week | A few times a month | Less than once a month | Never | Don't know [DNR] |
| A. Radio | 4 | 3 | 2 | 1 | 0 | 9 |
| B. Television | 4 | 3 | 2 | 1 | 0 | 9 |
| C. Newspapers | 4 | 3 | 2 | 1 | 0 | 9 |

| 19-ZIM. How interested would you say you are in public affairs? [Interviewer: Prompt if necessary: You know, in politics and government?] | |
|---|---|
| Very interested | 3 |
| Somewhat interested | 2 |
| Not very interested | 1 |
| Not at all interested | 0 |
| Don't know [Do not read] | 9 |

| 20-ZIM. When you get together with your friends or family, would you say you discuss political matters: | |
|---|---|
| Frequently | 2 |
| Occasionally | 1 |
| Never | 0 |
| Don't know [Do not read] | 9 |

| 21-ZIM. Do you agree or disagree with the following statements? [Interviewer: Probe for strength of opinion] | | | | | | |
|--|----------------|-------|----------------------------|----------|-------------------|------------------|
| | Strongly Agree | Agree | Neither Agree Nor Disagree | Disagree | Strongly Disagree | Don't know [DNR] |
| A. Politics and government sometimes seem so complicated that you can't really understand what's going on. | 1 | 2 | 3 | 4 | 5 | 9 |
| B. As far as politics are concerned, friends and neighbors do not listen to you. | 1 | 2 | 3 | 4 | 5 | 9 |

| 22-ZIM. Lets talk for a moment about the kind of society you would like to have in this country. Which of the following statements is closest to your view? Choose Statement A or Statement B. [Interviewer: Probe for strength of opinion: Do you Agree or Agree very strongly?] | | | |
|---|-------------------|---|---------------------------------|
| A. Women should have the same chance of being elected to political office as men. | | B. Men make better political leaders than women, and should be elected rather than women. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither [Do not read] | | 5 | |
| Don't know [Do not read] | | 9 | |

23-ZIM.

| | | | |
|---|-------------------|---|---------------------------------|
| A. Government should be able to ban any organization that goes against its policies. | | B. We should be able to join any organization, whether or not the government approves of it. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-------------------|---|---------------------------------|
| 24-ZIM. | | | |
| A. Government should close newspapers that print false stories or misinformation. | | B. The news media should be free to publish any story that they see fit without fear of being shut down. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-------------------|---|---------------------------------|
| 25-ZIM. | | | |
| A. Government should not allow the expression of political views that are fundamentally different from the views of the majority. | | B. People should be able to speak their minds about politics free of government influence, no matter how unpopular their views may be. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | | | |
|---|-----------------|---------------|-----------------|--------------|-------------------------|
| Let's turn to your role in the community. | | | | | |
| 26-ZIM. Now I am going to read out a list of groups that people join or attend. For each one, could you tell me whether you are an official leader, an active member, an inactive member, or not a member. | | | | | |
| | Official Leader | Active Member | Inactive Member | Not a Member | Don't Know <i>[DNR]</i> |
| A. A religious group (e.g., church, mosque) | 3 | 2 | 1 | 0 | 9 |
| B. A trade union or farmers association | 3 | 2 | 1 | 0 | 9 |
| C. A professional or business association | 3 | 2 | 1 | 0 | 9 |
| D. A community development or self-help association | 3 | 2 | 1 | 0 | 9 |

| | |
|---|---|
| 27-ZIM. Understanding that some Zimbabweans were not able to register as voters for the 2005 Parliamentary elections, which statement is true for you? <i>[Read out options]</i> | |
| You were registered to vote | 1 |
| You did not want to register | 2 |
| You could not find a place to register | 3 |
| You were prevented from registering | 4 |
| You were too young to register | 5 |
| Did not register for some other reason | 6 |
| Don't know / Can't remember <i>[DNR]</i> | 9 |

28-ZIM. [If response to Q27 was 2-6 = not registered, circle Code 7. If response to Q27 was that they were registered to vote (code 1) or “don’t know / Can’t remember (code 9) , ask] **With regard to the most recent, 2005 Parliamentary elections, which statement is true for you?** [Read out options]

| | |
|--|---|
| You voted in the elections | 1 |
| You decided not to vote | 2 |
| You could not find the polling station | 3 |
| You were prevented from voting | 4 |
| You did not have time to vote | 5 |
| Did not vote for some other reason | 6 |
| You were not registered [DNR] | 7 |
| Don’t Know / Can’t remember [DNR] | 9 |

29-ZIM. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. [If Yes, read out options 2-4]. If not, would you do this if you had the chance? [For No, read out options 0 and 1]

| | YES | | | NO | | Don't know [DNR] |
|--|-------|---------------|---------------|-------------------------|---------------------|------------------|
| | Often | Several times | Once or twice | Would if had the chance | Would never do this | |
| A. Attended a community meeting | 4 | 3 | 2 | 1 | 0 | 9 |
| B. Got together with others to raise an issue | 4 | 3 | 2 | 1 | 0 | 9 |
| C. Attended a demonstration or protest march | 4 | 3 | 2 | 1 | 0 | 9 |
| D. Taken part in a stay away | 4 | 3 | 2 | 1 | 0 | 9 |

30-ZIM. What, if anything, does “democracy” mean to you? [Interviewer: Read the question in the language of the interview, but always state the word “democracy” in English. Only translate into local language if respondent does not understand word “democracy.” Record whether respondent understood English word or required a local language translation].

| | |
|---|---|
| Understood “democracy” in English | 1 |
| Required local language translation | 2 |
| Did not understand the word or question, even in local language | 3 |

| | | | |
|---|---|---|---|
| 31-ZIM. [Do not read options. Accept up to three answers. If respondent offers more than three options, ask "Which three of these are the most important?"; if respondent offers one or two answers, ask "Anything else?" Write verbatim responses in blanks in English . DO NOT select codes – codes will be assigned by Field Supervisors.] | | | |
| Q31a. | | | - [Write in 1 st response] |
| Q31b. | | | [Write in 2 nd response] |
| Q31c. | | | [Write in 3 rd response] |
| | 1 st response Q31pt1 | 2 nd response Q31pt2 | 3 rd response Q31pt3 |
| Nothing/Democracy has no meaning | 0 | | |
| Positive Replies | | | |
| Civil liberties / personal freedoms (eg freedom of speech, religion, movement, etc...) | 1 | 1 | 1 |
| Government by, for, of the people / popular rule | 2 | 2 | 2 |
| Voting / elections / multiparty competition | 3 | 3 | 3 |
| Peace / unity / power sharing | 4 | 4 | 4 |
| Social / economic development | 5 | 5 | 5 |
| Equality / justice | 6 | 6 | 6 |
| Majority rule | 7 | 7 | 7 |
| Governance / effectiveness / accountability / rule of law | 8 | 8 | 8 |
| National independence / people's self determination | 9 | 9 | 9 |
| Mutual respect | 10 | 10 | 10 |
| Working together | 11 | 11 | 11 |
| Other positive meanings | 12 | 12 | 12 |
| Negative Replies | | | |
| Conflict / confusion | 14 | 14 | 14 |
| Corruption / abuse of power | 15 | 15 | 15 |
| Social / economic hardship | 16 | 16 | 16 |
| Other negative meanings | 17 | 17 | 17 |
| Null / neutral replies | | | |
| Civilian politics / government | 19 | 19 | 19 |
| Change of government / leadership / laws | 20 | 20 | 20 |
| Other neutral / null meanings | 21 | 21 | 21 |
| Supervisor could not code the response | 990 | 990 | 990 |
| No further reply | | 996 | 996 |
| Don't know / Did not understand the question | 999 | | |

| | | | | | | |
|--|---------------------|------------|--------------------------------|---------|------------------|------------------|
| 32-ZIM. There are many ways to govern a country. Would you disapprove or approve of the following alternatives? [Interviewer: Probe for strength of opinion] | | | | | | |
| | Strongly Disapprove | Disapprove | Neither Approve Nor Disapprove | Approve | Strongly Approve | Don't know [DNR] |
| A. Only one political party is allowed to stand for election and hold office. | 1 | 2 | 3 | 4 | 5 | 9 |
| B. The army comes in to govern the country. | 1 | 2 | 3 | 4 | 5 | 9 |
| C. Elections and the Parliament are abolished so that the president can decide everything. | 1 | 2 | 3 | 4 | 5 | 9 |

| | |
|---|---|
| 33-ZIM. Which of these three statements is closest to your own opinion? <i>[Read out statements. Only one option to be chosen. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]</i> | |
| STATEMENT A: Democracy is preferable to any other kind of government. | 3 |
| STATEMENT B: In some circumstances, a non-democratic government can be preferable. | 2 |
| STATEMENT C: For someone like me, it doesn't matter what kind of government we have. | 1 |
| Don't know <i>[Do not read]</i> | 9 |

| | |
|---|---|
| Which of the following statements is closest to your view? Choose Statement A or Statement B. <i>[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]</i> | |
| 34-ZIM. | |
| A: We should choose our leaders in this country through regular, open and honest elections. | B: Since elections sometimes produce bad results, we should adopt other methods for choosing this country's leaders. |
| Agree Very Strongly With A 1 | Agree With A 2 |
| Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | |
| 5 | |
| Don't know <i>[Do not read]</i> | |
| 9 | |

| | |
|--|--|
| 35-ZIM. | |
| A: Political parties create division and confusion; it is therefore unnecessary to have many political parties in Zimbabwe. | B: Many political parties are needed to make sure that Zimbabweans have real choices in who governs them. |
| Agree Very Strongly With A 1 | Agree With A 2 |
| Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | |
| 5 | |
| Don't know <i>[Do not read]</i> | |
| 9 | |

| | |
|---|--|
| 36-ZIM. | |
| A: The Members of Parliament represent the people; therefore they should make laws for this country, even if the President does not agree. | B: Since the President represents all of us, he should pass laws without worrying about what the Parliament thinks. |
| Agree Very Strongly With A 1 | Agree With A 2 |
| Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | |
| 5 | |
| Don't know <i>[Do not read]</i> | |
| 9 | |

| | |
|--|---|
| 37-ZIM. | |
| A: Since the President was elected to lead the country, he should not be bound by laws or court decisions that he thinks are wrong. | B: The President must always obey the laws and the courts, even if he thinks they are wrong. |
| Agree Very Strongly With A 1 | Agree With A 2 |
| Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | |
| 5 | |
| Don't know <i>[Do not read]</i> | |
| 9 | |

| | |
|---|--|
| 38-ZIM. | |
| A: Our present system of elected government should be given more time to deal with inherited problems. | B: If our present system cannot produce results soon, we should try another form of government. |
| Agree Very Strongly With A 1 | Agree With A 2 |
| Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | |
| 5 | |
| Don't know <i>[Do not read]</i> | |
| 9 | |

| |
|---|
| Now let us speak about the political system in this country? |
|---|

| 39-ZIM. For each of the following statements, please tell me whether you disagree or agree? [Interviewer: Probe for strength of opinion] | | | | | | |
|---|-------------------|----------|----------------------------|-------|----------------|------------------|
| | Strongly Disagree | Disagree | Neither Agree Nor Disagree | Agree | Strongly Agree | Don't Know [DNR] |
| A Our constitution expresses the values and hopes of the Zimbabweans people. | 1 | 2 | 3 | 4 | 5 | 9 |
| B The courts have the right to make decisions that people always have to abide by. | 1 | 2 | 3 | 4 | 5 | 9 |
| C The police always have the right to make people obey the law. | 1 | 2 | 3 | 4 | 5 | 9 |
| D The tax department always has the right to make people pay taxes. | 1 | 2 | 3 | 4 | 5 | 9 |

| 40-ZIM. On the whole, how would you rate the freeness and fairness of the last national election, held in 2005. Was it: | |
|--|---|
| Completely free and fair | 1 |
| Free and fair, but with minor problems | 2 |
| Free and fair, with major problems | 3 |
| Not free and fair | 4 |
| Do not understand question [Do not read] | 8 |
| Don't know [DO NOT READ] | 9 |

| 41-ZIM. In your opinion how much of a democracy is Zimbabwe today? [Read out options. Accept only one option. Read the question in the language of the interview, but always read "democracy" in English Translate "democracy" into local language only if respondent does not understand English term.] | |
|---|---|
| A full democracy | 4 |
| A democracy, but with minor problems | 3 |
| A democracy, with major problems | 2 |
| Not a democracy | 1 |
| Do not understand question /do not understand what 'democracy' is [Do not read] | 8 |
| Don't know [Do not read] | 9 |

| 42-ZIM. Overall, how satisfied are you with the way democracy works in Zimbabwe? Are you: [Read out options. Only one option to be chosen. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.] | |
|---|---|
| Very satisfied | 4 |
| Fairly satisfied | 3 |
| Not very satisfied | 2 |
| Not at all satisfied | 1 |
| Zimbabwe is not a democracy [DO NOT READ] | 0 |
| Do not know [DO NOT READ] | 9 |

| 43-ZIM. Which of the following statements is closest to your view? Choose Statement A or Statement B. [Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?] | | | | |
|---|-------------------|---|---------------------------------|--|
| A: It is important to obey the government in power no matter who you voted for | | B: It is not necessary to obey the laws of a government that I did not vote for. | | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 | |
| Agree With Neither [Do not read] | | | 5 | |
| Don't know [Do not read] | | | 9 | |

| | | | |
|--|-------------------|---|---------------------------------|
| 44-ZIM. | | | |
| A: It is better to find lawful solutions to problems even if it takes longer. | | B: It is sometimes better to ignore the law and solve problems immediately using other means | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | | | |
|--|-------------------|--|---------------------------------|
| 45-ZIM. | | | |
| A: The use of violence is never justified in Zimbabwean politics today. | | B: In this country, it is sometimes necessary to use violence in support of a just cause. | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 |
| Agree With Neither <i>[Do not read]</i> | | | 5 |
| Don't know <i>[Do not read]</i> | | | 9 |

| | |
|--|---|
| 46-ZIM. Which of these three statements is closest to your own opinion? [Interviewer: Read out statements, only one option to be chosen]. | |
| Statement A. The governing party was legitimately elected and has no reason to hold negotiations with any political party. | 1 |
| Statement B. Problems in this country can only be solved if the MDC and ZANU-PF sit down and talk with one another. | 2 |
| Statement C. MDC should pressure the government to hold new elections rather than negotiate with them. | 3 |
| Don't know <i>[Do not read]</i> | 9 |

| | | | | | |
|--|--------|-------|--------|-------|----------------------------|
| 47-ZIM. In this country, how often: [Read out options] | | | | | |
| | Always | Often | Rarely | Never | Don't know <i>[DNR]</i> |
| A. Do people have to be careful of what they say about politics? | 3 | 2 | 1 | 0 | 9 |
| B. Does competition between political parties lead to violent conflict? | 3 | 2 | 1 | 0 | 9 |
| C. Does the President ignore the constitution? | 3 | 2 | 1 | 0 | 9 |
| D. Are people treated unequally under the law? | 3 | 2 | 1 | 0 | 9 |

| | | | |
|--|-----|----|-------------------------|
| 48-ZIM. Please tell me if you agree/disagree to each one of the following statements. | | | |
| | Yes | No | Don't Know <i>[DNR]</i> |
| A. During the campaign for the 2005 March parliamentary election were you or any immediate member of your family forced to vote for a candidate not of your choice? | 1 | 2 | 9 |
| B. During the past year, has anyone denied you access to goods and services, for example food aid, to which you were entitled? | 1 | 2 | 9 |

| 49-ZIM. Please tell me if the following things are worse or better now than they were a few years ago, or are they about the same? <i>[Probe for strength of opinion]</i> | | | | | | |
|---|------------|-------|------|--------|-------------|---------------------|
| | Much worse | Worse | Same | Better | Much Better | Don't know [DNR] |
| A. Freedom to say what you think | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Freedom to join any political organization you want | 1 | 2 | 3 | 4 | 5 | 9 |
| C. Freedom from being arrested when you are innocent | 1 | 2 | 3 | 4 | 5 | |
| D. Freedom to choose who to vote for without feeling pressured | 1 | 2 | 3 | 4 | 5 | 9 |
| E. The ability of ordinary people to influence what government does | 1 | 2 | 3 | 4 | 5 | 9 |
| F. Safety from crime and violence | 1 | 2 | 3 | 4 | 5 | 9 |
| G. Equal and fair treatment of all groups by government | 1 | 2 | 3 | 4 | 5 | 9 |
| H. Respect for private property | 1 | 2 | 3 | 4 | 5 | 9 |

| 50-ZIM. How much do you trust each of the following, or haven't you heard enough about them to say? <i>[Read out options. Rotate starting point]</i> | | | | | |
|--|------------|---------------|----------|-------|---------------------------------------|
| | Not at all | Just a little | Somewhat | A lot | Don't know/ Haven't heard [DNR] |
| A. The President | 0 | 1 | 2 | 3 | 9 |
| B. The Parliament | 0 | 1 | 2 | 3 | 9 |
| C. The Electoral Supervisory Commission | 0 | 1 | 2 | 3 | 9 |
| D. Your Elected Local Government Council | 0 | 1 | 2 | 3 | 9 |
| E. The Ruling Party | 0 | 1 | 2 | 3 | 9 |
| F. Opposition Political Parties | 0 | 1 | 2 | 3 | 9 |
| G. The Army | 0 | 1 | 2 | 3 | 9 |
| H. The Police | 0 | 1 | 2 | 3 | 9 |
| I. Courts of law | 0 | 1 | 2 | 3 | 9 |
| J. Government broadcasting services (ZBC, TV or radio) | 0 | 1 | 2 | 3 | 9 |
| K. Independent broadcasting services | 0 | 1 | 2 | 3 | 9 |
| L. Government Newspapers (e.g Herald, Sunday mail) | 0 | 1 | 2 | 3 | 9 |
| M. Independent newspapers (e.g Independent) | 0 | 1 | 2 | 3 | 9 |

| 51-ZIM. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say? <i>[Read out options. Rotate starting point]</i> | | | | | |
|---|------|--------------|--------------|-------------|---------------------------------------|
| | None | Some of them | Most of them | All of them | Don't know/ Haven't heard [DNR] |
| A. The President and Officials in his Office | 0 | 1 | 2 | 3 | 9 |
| B. Members of Parliament | 0 | 1 | 2 | 3 | 9 |
| C. Elected Local Government Councillors | 0 | 1 | 2 | 3 | 9 |
| D. National Government Officials | 0 | 1 | 2 | 3 | 9 |
| E. Local Government Officials | 0 | 1 | 2 | 3 | 9 |
| F. Police | 0 | 1 | 2 | 3 | 9 |
| G. Tax Officials (e.g. Zimra officials) | 0 | 1 | 2 | 3 | 9 |
| H. Judges and Magistrates | 0 | 1 | 2 | 3 | 9 |
| I. Health Workers | 0 | 1 | 2 | 3 | 9 |
| J. Teachers and school administrators | 0 | 1 | 2 | 3 | 9 |

| 52-ZIM. In the past year, how often (if ever) have you had to pay a bribe, give a gift, or do a favour to government officials in order to: <i>[Read out options.]</i> |
|--|
|--|

| | No experience with this in past year | Never | Once or Twice | A Few Times | Often | Don't know [DNR] |
|---|--------------------------------------|-------|---------------|-------------|-------|------------------|
| A. Get a document or a permit? | 7 | 0 | 1 | 2 | 3 | 9 |
| B. Get a child into school? | 7 | 0 | 1 | 2 | 3 | 9 |
| C. Get a household service (like piped water, electricity or phone)? | 7 | 0 | 1 | 2 | 3 | 9 |
| D. Get medicine or medical attention from a health worker | 7 | 0 | 1 | 2 | 3 | 9 |
| E. Avoid a problem with the police (like passing a checkpoint or avoiding a fine or arrest)? | 7 | 0 | 1 | 2 | 3 | 9 |
| F. And during the 2005 election, how often (if ever) did a candidate or someone from a political party offer you something, like food or a gift, in return for your vote? | 7 | 0 | 1 | 2 | 3 | 9 |

53-ZIM. For each of the following, please indicate whether you think the act is not wrong at all, wrong but understandable, or wrong and punishable.

| | Not Wrong At all | Wrong But Understandable | Wrong and punishable | Do Not Know |
|--|------------------|--------------------------|----------------------|-------------|
| A. A government official gives a job to someone from his family who does not have adequate qualifications | 1 | 2 | 3 | 9 |
| B. A government official demands a favor or an additional payment for some service that is part of his job | 1 | 2 | 3 | 9 |
| C. A public official decides to locate a development project in an area where his friends and supporters lived | 1 | 2 | 3 | 9 |

54-ZIM. How much time should your Member of Parliament spend in this constituency to visit the community and its citizens? [Read out options]

| | |
|----------------------------------|---|
| Should stay here all of the time | 4 |
| At least weekly | 3 |
| At least once a month | 2 |
| At least once a year | 1 |
| Never / It is not necessary | 0 |
| Don't know [Do not read] | 9 |

55-ZIM. How much time does your Member of Parliament spend in this constituency? [Read out options]

| | |
|---|---|
| He / She is here almost all of the time | 4 |
| At least weekly | 3 |
| At least once a month | 2 |
| At least once a year | 1 |
| Never | 0 |
| Don't know [Do not read] | 9 |

56-ZIM. How much of the time do you think the following try their best to listen to what people like you have to say? [Read out options]

| | Never | Only Sometimes | Often | Always | Don't know [DNR] |
|---|-------|----------------|-------|--------|------------------|
| A. Members of Parliament | 0 | 1 | 2 | 3 | 9 |
| B. Elected Local Government Councillors | 0 | 1 | 2 | 3 | 9 |

57-ZIM. In your opinion, what are the most important problems facing this country that government should

| address? [Do not read options. Code from responses. Accept up to three answers. If respondent offers more than three options, ask "Which three of these are the most important?"; if respondent offers one or two answers, ask "Anything else?"] | | | | |
|---|--------------------------|--------------------------|--------------------------|--|
| | 1 st response | 2 nd response | 3 rd response | |
| Economics | | | | |
| Management of the economy | 1 | 1 | 1 | |
| Wages, incomes and salaries | 2 | 2 | 2 | |
| Unemployment | 3 | 3 | 3 | |
| Poverty/destitution | 4 | 4 | 4 | |
| Rates and Taxes | 5 | 5 | 5 | |
| Loans / credit | 6 | 6 | 6 | |
| Food / Agriculture | | | | |
| Farming/agriculture | 7 | 7 | 7 | |
| Food shortage/famine | 8 | 8 | 8 | |
| Drought | 9 | 9 | 9 | |
| Land | 10 | 10 | 10 | |
| Infrastructure | | | | |
| Transportation | 11 | 11 | 11 | |
| Communications | 12 | 12 | 12 | |
| Infrastructure / roads | 13 | 13 | 13 | |
| Government Services | | | | |
| Education | 14 | 14 | 14 | |
| Housing | 15 | 15 | 15 | |
| Electricity | 16 | 16 | 16 | |
| Water supply | 17 | 17 | 17 | |
| Orphans/street children/homeless children/Elderly | 18 | 18 | 18 | |
| Services (other) | 19 | 19 | 19 | |
| Health | | | | |
| Health | 20 | 20 | 20 | |
| AIDS | 21 | 21 | 21 | |
| Sickness / Disease | 22 | 22 | 22 | |
| Governance | | | | |
| Crime and Security | 23 | 23 | 23 | |
| Corruption | 24 | 24 | 24 | |
| Political violence | 25 | 25 | 25 | |
| Political instability/political divisions/ ethnic tensions | 26 | 26 | 26 | |
| Discrimination/ inequality | 27 | 27 | 27 | |
| Gender issues/women's rights | 28 | 28 | 28 | |
| Democracy/political rights | 29 | 29 | 29 | |
| War (international) | 30 | 30 | 30 | |
| Civil war | 31 | 31 | 31 | |
| Nothing/ no problems | 0 | | | |
| No further reply | | 996 | 996 | |
| Don't know | 999 | | | |
| Other (1 st response), Specify _____ | Post Code | | | |
| Other (2 nd response), Specify _____ | Post Code | | | |
| Other (3 rd response), Specify _____ | Post Code | | | |

58-ZIM. Taking the problem you mentioned first, [remind respondent of problem], how likely is it that the government

| will solve your most important problem within the next few years? [Read out options] | |
|---|---|
| Very likely | 3 |
| Likely | 2 |
| Not very likely | 1 |
| Not at all likely | 0 |
| Not applicable [DNR] [USE ONLY if respondent answered 0 = Nothing / No problem or 999 = Don't know on question 63pt1] | 7 |
| Do not know [DNR] | 9 |

| Now let's speak about the performance of the present government of this country. | | | | | |
|--|------------|--------------|-------------|-----------|---------------------------------|
| 59-ZIM. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say? [Interviewer: Probe for strength of opinion] | | | | | |
| | Very Badly | Fairly Badly | Fairly Well | Very Well | DK / Haven't heard enough [DNR] |
| A. Managing the economy | 1 | 2 | 3 | 4 | 9 |
| B. Creating jobs | 1 | 2 | 3 | 4 | 9 |
| C. Keeping prices stable | 1 | 2 | 3 | 4 | 9 |
| D. Narrowing gaps between rich and poor | 1 | 2 | 3 | 4 | 9 |
| E. Reducing crime | 1 | 2 | 3 | 4 | 9 |
| F. Improving basic health services | 1 | 2 | 3 | 4 | 9 |
| G. Addressing educational needs | 1 | 2 | 3 | 4 | 9 |
| H. Delivering household water | 1 | 2 | 3 | 4 | 9 |
| I. Ensuring everyone has enough to eat | 1 | 2 | 3 | 4 | 9 |
| J. Ensuring everyone has enough L and | 1 | 2 | 3 | 4 | 9 |
| K. Fighting corruption in government | 1 | 2 | 3 | 4 | 9 |
| L. Combating HIV/AIDS | 1 | 2 | 3 | 4 | 9 |
| M. Providing Housing | 1 | 2 | 3 | 4 | 9 |

| 60-ZIM. Which of these statements is closest to your view? Choose Statement A or Statement B | | | | |
|--|--|-------------------|---------------------------------|---|
| [Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?] | | | | |
| A. The government should devote many more resources to combating AIDS, even if this means that less money is spent on things like education. | B. There are many other problems facing this country beside AIDS; even if people are dying in large numbers, the government needs to keep its focus on solving other problems. | | | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 | |
| Agree With Neither [Do not read] | | | | 5 |
| Don't know [Do not read] | | | | 9 |

| 61-ZIM. What about local government? How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say? [Interviewer: Probe for strength of opinion] | | | | | |
|---|------------|--------------|-------------|-----------|--|
| | Very Badly | Fairly Badly | Fairly Well | Very Well | Don't know/ Haven't heard enough [DNR] |
| A. Maintaining our roads | 1 | 2 | 3 | 4 | 9 |
| B. Keeping our community clean | 1 | 2 | 3 | 4 | 9 |
| C. Collecting local taxes | 1 | 2 | 3 | 4 | 9 |
| D. Deciding how to spend local revenues | 1 | 2 | 3 | 4 | 9 |

| 62-ZIM. Do you approve or disapprove of the way that the following people have performed their jobs over the past twelve months, or haven't you heard enough about them to say? [Interviewer: Probe for strength of opinion] | | | | | |
|---|---------------------|------------|---------|------------------|--|
| | Strongly Disapprove | Disapprove | Approve | Strongly Approve | Don't know/ Haven't heard enough [DNR] |
| A. Your Elected Local Government Councillor | 1 | 2 | 3 | 4 | 9 |
| B. A Member of Parliament | 1 | 2 | 3 | 4 | 9 |
| C. The President | 1 | 2 | 3 | 4 | 9 |

| 63-ZIM. How likely do you think it would be that the authorities could enforce the law if: [Read out options] | | | | | |
|--|-------------|--------|-----------------|-------------------|------------------|
| | Very likely | Likely | Not very likely | Not at all likely | Don't know [DNR] |
| A. A top government official committed a serious crime | 4 | 3 | 2 | 1 | 9 |
| B. A person like you committed a serious crime | 4 | 3 | 2 | 1 | 9 |
| C. A top official did not pay a tax on some of the income they earned | 4 | 3 | 2 | 1 | 9 |
| D. A person like you did not pay tax on some of the income they earned | 4 | 3 | 2 | 1 | 9 |

| 64-ZIM. Based on your experience, how easy or difficult is it to obtain the following services? Or do you never try and get these services from government? [Read out options.] | | | | | | |
|--|-----------|------|-----------|----------------|-----------|------------------|
| | Very Easy | Easy | Difficult | Very Difficult | Never Try | Don't know [DNR] |
| A. An identity document (such as a birth certificate, driver's license, passport or voter card) | 4 | 3 | 2 | 1 | 7 | 9 |
| B. Household services (like piped water, electricity or telephone) | 4 | 3 | 2 | 1 | 7 | 9 |
| C. Help from the police when you need it | 4 | 3 | 2 | 1 | 7 | 9 |
| D. A place in primary school for a child | 4 | 3 | 2 | 1 | 7 | 9 |
| E. Medical treatment at a nearby clinic | 4 | 3 | 2 | 1 | 7 | 9 |

| 65-ZIM. [Interviewer: Ask only if response to Q64A, B or C was 7 = Never Try. If any other response was given to Q64A, B or C, select 7=Not applicable.] Why do you never try to get: [Read out options.] | | | | | | | |
|--|----------------------|-----------------------|----------------|--------------------------|---|---------------------|------------------|
| | Not Applicable [DNR] | I don't need / use it | don't know how | Govt does not provide it | No personal connections in right places | Some other response | Don't know [DNR] |
| A. An identity document | 7 | 1 | 2 | 3 | 4 | 5 | 9 |
| B. Household services | 7 | 1 | 2 | 3 | 4 | 5 | 9 |
| C. Help from the police when you need it | 7 | 1 | 2 | 3 | 4 | 5 | 9 |

| 66-ZIM. Have you encountered any of these problems with your local public schools during the past 12 months? [Read out options.] [Interviewer: For parts B-G, either ALL parts of the question should be coded as 7=No experience | |
|--|--|
|--|--|

| <i>with schools, or NONE of the parts should be coded as 7.]</i> | | | | | | |
|--|---|-------|---------------|-------------|-------|------------------|
| | No experience with public schools in past twelve months | Never | Once or Twice | A Few Times | Often | Don't know [DNR] |
| A. Services are too expensive / Unable to pay | 7 | 0 | 1 | 2 | 3 | 9 |
| B. Lack of textbooks or other supplies | 7 | 0 | 1 | 2 | 3 | 9 |
| C. Poor teaching | 7 | 0 | 1 | 2 | 3 | 9 |
| D. Absent teachers | 7 | 0 | 1 | 2 | 3 | 9 |
| E. Overcrowded classrooms | 7 | 0 | 1 | 2 | 3 | 9 |
| F. Poor conditions of facilities | 7 | 0 | 1 | 2 | 3 | 9 |
| G. Demands for illegal payments | 7 | 0 | 1 | 2 | 3 | 9 |

67-ZIM. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months? *[Read out options.] [Interviewer: For parts B-G, either ALL parts of the question should be coded as 7=No experience with clinics, or NONE of the parts should be coded as 7.]*

| | No experience with clinics in past twelve months | Never | Once or Twice | A Few Times | Often | Don't know [DNR] |
|---|--|-------|---------------|-------------|-------|------------------|
| A. Services are too expensive / Unable to pay | 7 | 0 | 1 | 2 | 3 | 9 |
| B. Lack of medicines or other supplies | 7 | 0 | 1 | 2 | 3 | 9 |
| C. Lack of attention or respect from staff | 7 | 0 | 1 | 2 | 3 | 9 |
| D. Absent doctors | 7 | 0 | 1 | 2 | 3 | 9 |
| E. Long waiting time | 7 | 0 | 1 | 2 | 3 | 9 |
| F. Dirty facilities | 7 | 0 | 1 | 2 | 3 | 9 |
| G. Demands for illegal payments | 7 | 0 | 1 | 2 | 3 | 9 |

68-ZIM. What, if anything, would you do to try and resolve each of the following situations? *[Do not read options] [Enter single code only]*

| | Don't worry, things will be resolved given enough time | Lodge complaint through proper channels or procedures | Use connections with influential people | Offer tip or bribe | Join in Public Protest | Other | Nothing, because nothing can be done | Don't know [DNR] |
|---|--|---|---|--------------------|------------------------|-------|--------------------------------------|------------------|
| A. You were waiting for a government permit or license, but kept encountering delays? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 |
| B. Election officials left your name off the voters roll | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 |
| C. You suspected a school or clinic official of stealing | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 |
| D. The police wrongly arrested someone in your family | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 |
| E. Someone wrongly seized your family's land | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 |

69-ZIM. Who should be responsible for: *[Read out options]*

| | The President / Executive | The Parliament / Local Council | Their Political Party | The Voters | Don't know [DNR] |
|--|---------------------------|--------------------------------|-----------------------|------------|------------------|
| A. Making sure that, once elected, members of Parliament do their jobs? | 0 | 1 | 2 | 3 | 9 |
| B. Making sure that, once elected, local government councillors do their jobs? | 0 | 1 | 2 | 3 | 9 |

| 70-ZIM. Think about how elections work in practice in this country. How well do elections: [Read out options] | | | | | |
|---|-----------|------|---------------|-----------------|------------------|
| | Very well | Well | Not very well | Not at all well | Don't know [DNR] |
| A. Ensure that the members of Parliament reflect the views of voters? | 3 | 2 | 1 | 0 | 9 |
| B. Enable voters to remove from office leaders who do not do what the people want? | 3 | 2 | 1 | 0 | 9 |

| 71-ZIM. In your opinion, how often do politicians do each of the following? [Read out options] | | | | | |
|--|--------|-------|--------|-------|------------------|
| | Always | Often | Rarely | Never | Don't know [DNR] |
| A. Make promises simply to get elected | 3 | 2 | 1 | 0 | 9 |
| B. Offer gifts to voters during election campaigns | 3 | 2 | 1 | 0 | 9 |
| C. Keep their campaign promises after elections | 3 | 2 | 1 | 0 | 9 |
| D. Do their best to deliver development after elections | 3 | 2 | 1 | 0 | 9 |

| 72-ZIM. Do you feel close to any particular political party? | |
|--|---|
| No (does NOT feel close to ANY party) | 0 |
| Yes (feels close to a party) | 1 |
| Refused to answer | 8 |
| Does not know [Do not read] | 9 |

| 73-ZIM. [Interviewer: if "Yes" to Q72] Which party is that? [If answer to Q72 was "No," "Don't Know," or "Refused to answer," select 997 = Not applicable.] | |
|---|-----------|
| ZANU-PF | 440 |
| MDC | 441 |
| ZANU Ndonga | 442 |
| ZUD | 443 |
| ZIYA | 444 |
| NAGG | 445 |
| Yes, Other [Specify]: | Post code |
| Not applicable [ONLY if response to Q72 was "No," "Don't Know," or "Refused to answer"] | 997 |
| Refused to answer [i.e., answered "Yes" to Q72, but will not identify party] | 998 |
| Don't know | 999 |

| 74-ZIM. [Interviewer: If "Yes" to Q72] Do you feel very close to this party, somewhat close, or not very close? [If answer to Q72 was "No," "Don't Know," or "Refused to answer," select 7 = Not applicable.] | |
|---|---|
| Very close | 3 |
| Somewhat close | 2 |
| Not very close | 1 |
| Not applicable (ONLY if response to Q72 was "No," "Don't Know," or "Refused to answer") | 7 |
| Don't know [Do not read] | 9 |

| | | | |
|--|------------|-----------|-------------------------|
| 75-ZIM. Now I would like to ask you some questions relating to the clean up exercise: Operation Restore Order//Murambatsvina.Were you or a member of your immediate family, affected by operation Murambatsvina/Restore Order in any of the following ways? | | | |
| | Yes | No | Don't Know [DNR] |
| A. The destruction of your home or another dwelling on your property | 1 | 2 | 9 |
| B. Eviction from your place of residence | 1 | 2 | 9 |
| C. The destruction or closure of a business | 1 | 2 | 9 |
| D. Arrested for engaging in illegal trade | 1 | 2 | 9 |
| E. Loss of job | 1 | 2 | 9 |

| | | | | |
|---|------------|-----------|-----------------------|-------------------|
| 76-ZIM. Interviewer: If "Yes" to Q75] Which of the following actions did you/they take? [If answer to all parts of Q75 was No,"select 7 = Not applicable.] | | | | |
| | Yes | No | Not Applicable | Don't Know |
| A. Moved in with relatives | 1 | 2 | 7 | 9 |
| B. Relocated to a rural area | 1 | 2 | 7 | 9 |
| C. Was taken to transit camp | 1 | 2 | 7 | 9 |
| D. Stayed in the open | 1 | 2 | 7 | 9 |
| E. Now operates business from home | 1 | 2 | 7 | 9 |

| | | | | |
|---|-------------------|--|---------------------------------|--|
| Which of the following is closest to your view? Choose Statement A or B. (Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?) | | | | |
| 77-ZIM. | | | | |
| A. The government's recent clean up campaign (you know, Operation Murambatsvina) was a good thing that helped rid our society of criminals and illegal activities. | | B. The government's clean up campaign was a bad thing that caused unnecessary hardship and violated people's human rights | | |
| Agree Very Strongly With A 1 | Agree With A 2 | Agree With B 3 | Agree Very Strongly With B 4 | |
| Agree With Neither [Do not read] | | | 5 | |
| Don't know [Do not read] | | | 9 | |

| | |
|---|----|
| 78-ZIM. What is the highest level of education you have completed? [Code from answer. Do not read options] | |
| No formal schooling | 0 |
| Informal schooling only (including Koranic schooling) | 1 |
| Some primary schooling | 2 |
| Primary school completed | 3 |
| Some secondary school / high school | 4 |
| Secondary school / high school completed | 5 |
| Post-secondary qualifications, other than university e.g. a diploma or degree from a technical college | 6 |
| Some university | 7 |
| University completed | 8 |
| Post-graduate | 9 |
| Don't know [Do not read] | 99 |

| 79-ZIM. What is your religion, if any? | | | |
|---|-----------|--|-----|
| None | | | 0 |
| Catholic | | | 2 |
| Protestant (Mainstream) | | | 3 |
| Protestant (Evangelical/ Pentecostal) | | | 4 |
| African Independent Church | | | 5 |
| Traditional religion | | | 6 |
| Hindu | | | 7 |
| Agnostic (Do not know if there is a God) | | | 8 |
| Atheist (Do not believe in a God) | | | 9 |
| Christian (general) | | | 10 |
| Muslim, Sunni | | | 11 |
| Muslim, Shiite | | | 12 |
| Jehovah's Witness | | | 13 |
| Seventh Day Adventist | | | 14 |
| Other [Specify]: | Post code | | |
| Don't know | | | 999 |

| 80-ZIM. Excluding weddings and funerals, how often do you attend religious services? | |
|---|---|
| Never | 1 |
| About once a year or less | 2 |
| About once every several months | 3 |
| About once a month | 4 |
| About once a week | 5 |
| More than once a week | 6 |
| Don't know [DNR] | 9 |

| 81-ZIM. Which of these things do you personally own? | | | |
|---|-------------------|-----------------|---------------------|
| | No (Don't own) | Yes (Do Own) | Don't know [DNR] |
| A Book, you know, a reading book | 0 | 1 | 9 |
| B.Radio | 0 | 1 | 9 |
| C.Television | 0 | 1 | 9 |
| D.Bicycle | 0 | 1 | 9 |
| E.Motorcycle | 0 | 1 | 9 |
| F.Motor Vehicle / Car | 0 | 1 | 9 |

| 82-ZIM. Do you have a job that pays cash income? Is it full-time or part-time? And are you presently looking for a job (even if you are presently working)? | |
|--|---|
| No (not looking) | 0 |
| No (looking) | 1 |
| Yes, part time (not looking) | 2 |
| Yes, part time (looking) | 3 |
| Yes, full time (not looking) | 4 |
| Yes, full time (looking) | 5 |
| Don't know [DNR] | 9 |

| 83-ZIM. What is your main occupation? (If unemployed, retired or disabled, what was your last main occupation?) <i>[Do not read options. Code from responses.]</i> | |
|--|-----------|
| Never Had A Job | 0 |
| Agrarian | |
| Subsistence farmer (produces only for home consumption) | 1 |
| Peasant Farmer (produces both for own consumption and some surplus produce for sale) | 2 |
| Commercial Farmer (produces mainly for sale) | 3 |
| Farm worker | 4 |
| Worker | |
| Fisherman | 5 |
| Trader / Hawker / Vendor | 6 |
| Miner | 7 |
| Domestic Worker / Maid / Char / Househelp | 8 |
| Armed Services/ Police / Security Personnel | 9 |
| Artisan / skilled manual worker in the formal sector | 10 |
| Artisan / skilled manual worker in the informal sector | 11 |
| Clerical Worker | 12 |
| Unskilled manual worker in the formal sector | 13 |
| Unskilled manual worker in the informal sector | 14 |
| Professional | |
| Businessperson (works in company for others) | 15 |
| Businessperson (Owns small business of less than 10 employees) | 16 |
| Businessperson (Owns large business of 10 or more employees) | 17 |
| Professional Worker (e.g., lawyer, accountant, nurse, engineer, etc.) | 18 |
| Supervisor / Foreman | 19 |
| Teacher | 20 |
| Government Worker | 21 |
| Retail worker | 22 |
| Other | |
| Student | 23 |
| Housewife / Works In the Household | 24 |
| Other <i>[Specify]:</i> _____ | POST CODE |
| Don't know <i>[DNR]</i> | 999 |

| 84-ZIM. In the last month, how much of the time: | | | | | |
|--|-------|--------------------|------------|--------|-------------------------|
| | Never | Just once or twice | Many times | Always | Don't Know <i>[DNR]</i> |
| A. Has your physical health reduced the amount of work you normally do inside or outside your home? | 0 | 1 | 2 | 3 | 9 |
| B. Have you been so worried or anxious that you have felt tired, worn out, or exhausted? | 0 | 1 | 2 | 3 | 9 |

| 85-ZIM. Do you know a close friend or relative who has died of AIDS? | |
|---|---|
| No | 0 |
| Yes | 1 |
| Refused to answer | 8 |
| Don't know <i>[DNR]</i> | 9 |

| | | | |
|--|--|--|--|
| 86-ZIM. [Interviewer: If respondent answered "yes" to Q85, ask] How many friends or relatives is that? [Interviewer: Enter 3 digit number. If answer to Q85 was "No," "Don't Know," or "Refused to answer," enter 997 = Not applicable. If respondent refuses enter 998, and enter 999 for "don't know."] | | | |
|--|--|--|--|

| | |
|---|-----------|
| 87-ZIM. If a presidential election were held tomorrow, which party's candidate would you vote for? [DONT read options. Code from response] | |
| A. ZANU-PF | 440 |
| B. MDC | 441 |
| C. ZANU Ndonga | 442 |
| D. ZUD | 443 |
| E. ZIYA | 444 |
| F. NAGG | 445 |
| Other [Specify]: _____ | Post Code |
| Would not vote | 997 |
| Refused to answer | 998 |
| Don't know | 999 |

| | |
|---|-----------|
| 88-ZIM. Just one more question: Who do you think sent us to do this interview? [Do not read options] | |
| No one | 0 |
| Government | |
| Government (General) | 1 |
| National / Federal Government | 2 |
| Provincial / Regional Government | 3 |
| Local Government | 4 |
| President's / Prime Minister's Office | 5 |
| Parliament / National Assembly | 6 |
| Government Census / Statistics Office | 7 |
| National Intelligence / Secret Service | 8 |
| Education or Social Affairs Department / Ministry | 9 |
| Tax or Finance Department / Ministry | 10 |
| Health Department / Ministry | 11 |
| Other Government Department / Ministry | 12 |
| Constitutional Commission | 13 |
| Electoral Commission | 14 |
| National Planning Commission | 15 |
| Public Utility Company | 16 |
| Private | |
| NGO | 17 |
| Political Party / Politicians | 18 |
| Research Company / Organization / Programme (including the Afrobarometer National Partner) | 19 |
| Newspapers / Media | 20 |
| University / School / College | 21 |
| Private company | 22 |
| International Organization | 23 |
| God or a Religious Organization | 24 |
| Other: _____ [Enter verbatim response] | Post code |
| Refused to answer | 998 |
| Don't know | 999 |

THANK YOU VERY MUCH. YOUR ANSWERS HAVE BEEN VERY HELPFUL.

| | | |
|---|------|---------|
| | Hour | Minutes |
| Time interview ended [Interviewer: Enter hour and minute, use 24 hr. clock] | | |
| For Office Use: Duration of interview in minutes | | |

END INTERVIEW

DON'T FORGET TO COMPLETE NEXT SECTION!

ALL SUBSEQUENT QUESTIONS SHOULD BE ANSWERED BY THE INTERVIEWER AFTER THE INTERVIEW IS CONCLUDED

| 89-ZIM. Respondent's gender | |
|-----------------------------|---|
| Male | 1 |
| Female | 2 |

| 90-ZIM. Respondent's race? | | | |
|---------------------------------|---|--|----|
| Black / African | 1 | South Asian (Indian, Pakistani, etc.) | 5 |
| White / European | 2 | East Asian (Chinese, Korean, Indonesian, etc.) | 6 |
| Coloured / Mixed race | 3 | Other | 95 |
| Arab / Lebanese / North African | 4 | | |

| 91-ZIM. Which language was the interview conducted in? [Circle all that apply] | | | | |
|--|-----|------------------------|-----------|--|
| English | 1 | Tonga | 444 | |
| French | 2 | | | |
| Portuguese | 3 | | | |
| Ndebele | 440 | | | |
| Shona | 441 | | | |
| Venda | 442 | | | |
| Kalanga | 443 | Other [Specify]: _____ | Post code | |

| 92-ZIM. Were there any other people immediately present who might be listening during the interview? | |
|--|---|
| No one | 1 |
| Spouse only | 2 |
| Children only | 3 |
| A few others | 4 |
| Small crowd | 5 |

| 93-ZIM. | Yes | No |
|--|-----|----|
| A. Did the respondent check with others for information to answer any question? | 1 | 0 |
| B. Do you think anyone influenced the respondent's answers during the interview? | 1 | 0 |
| C. Were you approached by community and/or political party representatives? | 1 | 0 |
| D. Did you feel threatened during the interview? | 1 | 0 |
| E. Were you physically threatened during the interview? | 1 | 0 |

| 94-ZIM. What proportion of the questions do you feel the respondent had difficulty in answering? | |
|--|---|
| All | 4 |
| Most | 3 |
| Some | 2 |
| Few | 1 |
| None | 0 |

| 95-ZIM. Which questions did the respondent have trouble in answering? [Identify up to three. If the respondent had trouble with less than three, enter "000" in the boxes.] | | | |
|---|--|--|--|
| a. First question | | | |
| b. Second question | | | |
| c. Third question | | | |

| 96-ZIM. What was the respondent's attitude toward you during the interview? | | | |
|---|------------------|-----------------|--------------------|
| A. Was he or she | 1 Friendly | 2 In between | 3 Hostile |
| B. Was he or she | 1 Interested | 2 In between | 3 Bored |
| C. Was he or she | 1 Cooperative | 2 In between | 3 Uncooperative |
| D. Was he or she | 1 Patient | 2 In between | 3 Impatient |
| E. Was he or she | 1 At ease | 2 In between | 3 Suspicious |
| F. Was he or she | 1 Honest | 2 In between | 3 Misleading |

INTERVIEWER DETAILS

| | | | |
|---|--|--|-------|
| 97-ZIM. Interviewer's Name <i>[Write in]</i> | | | |
| 98-ZIM. Interviewer's Number <i>[If applicable, NA = 0]</i> | | | Z I M |
| 99-ZIM. Interviewer's Age | | | |

| 100-ZIM. Interviewer's gender | |
|-------------------------------|---|
| Male | 1 |
| Female | 2 |

| 101-ZIM. Do you come from a rural or urban area? | |
|--|---|
| Rural | 1 |
| Urban | 2 |

| 102-ZIM. Interviewer's home language: | | | |
|---------------------------------------|-----|-------------------------|-----------|
| English | 1 | Tonga | 444 |
| French | 2 | | |
| Portuguese | 3 | | |
| Ndebele | 440 | | |
| Shona | 441 | | |
| Venda | 442 | | |
| Kalanga | 443 | Other <i>[Specify]:</i> | Post code |

| 103-ZIM. Interviewer's highest level of education | |
|---|---|
| Primary school completed | 3 |
| Some secondary school / high school | 4 |
| Secondary school / high school completed | 5 |
| Post-secondary qualifications, other than university e.g. a diploma or degree from a technikon or college | 6 |
| Some university | 7 |
| University completed | 8 |
| Post graduate | 9 |

THE FOLLOWING QUESTIONS ARE TO BE FILLED IN CONJUNCTION WITH THE FIELD SUPERVISOR

| 104-ZIM. Were the following services present in the primary sampling unit / enumeration area? | Yes | No | Can't determine |
|---|-----|----|-----------------|
| A. Post-office | 1 | 0 | 9 |
| B. School | 1 | 0 | 9 |
| C. Police station | 1 | 0 | 9 |
| D. Electricity grid that most houses could access | 1 | 0 | 9 |
| E. Piped water system that most houses could access | 1 | 0 | 9 |
| F. Sewage system that most houses could access | 1 | 0 | 9 |
| G. Health Clinic | 1 | 0 | 9 |
| H. Recreational facilities, e.g., a sports field | 1 | 0 | 9 |
| I. Any churches, mosques, temples or other places of worship | 1 | 0 | 9 |
| J. Any town halls or community buildings that can be used for meetings | 1 | 0 | 9 |
| K. Market stalls (selling groceries and/or clothing) | 1 | 0 | 9 |

| 105-ZIM. In the PSU / EA, did you (or any of your colleagues) see: | Yes | No | Don't Know |
|--|-----|----|------------|
| A. Any policemen or police vehicles? | 1 | 0 | 9 |
| B. Any soldiers or army vehicles? | 1 | 0 | 9 |

| 106-ZIM. Thinking of the journey here: | Yes | No |
|---|-----|----|
| A. Was the road at the start point in the PSU / EA paved / tarred / concrete? | 1 | 0 |

SIGNATURE PAGE

| 107-ZIM. INTERVIEWER: Do you have any other comments on the interview? For example, did anything else significant happen during the interview? | |
|---|---|
| No | 0 |
| Yes: <i>[Explain]</i> | 1 |
| _____ | |
| _____ | |
| _____ | |
| _____ | |

| |
|--|
| <p>108-ZIM. INTERVIEWER: I hereby certify that this interview was conducted in accordance with instructions received during training. All responses recorded here are those of the respondent who was chosen by the appropriate selection method.</p> <p>INTERVIEWER SIGNATURE:</p> <p>_____</p> |
|--|

| | |
|--|---|
| 109-ZIM. SUPERVISOR: Do you have any other comments on the interview? For example, did anything else significant happen during the interview? | |
| No | 0 |
| Yes: <i>[Explain]</i> | 1 |
| _____ | |
| _____ | |
| _____ | |
| _____ | |

SUPERVISOR: I hereby certify that this interview was conducted in accordance with instructions given to interviewers during training. All responses have been checked for completeness and accuracy. Responses to Questions 104-106 are based on observations I personally made in an area chosen by the appropriate sampling method.

SUPERVISOR SIGNATURE: _____