

AFROBAROMETER ROUND 3

ATTITUDES TO DEMOCRACY AND MARKETS IN ZAMBIA

Document revised: 30 June 2005

Respondent Number
Z A M
[Office Use Only]

Interviewer No.
Z A M

Data Entry Clerk No.
Z A M

Field Number:
[Allocated by Supervisor]

[Supervisor Use Only]

Household back-checked?		Questionnaire checked by:	PSU/EA: [Circle one]	
Yes	1	[Supervisor signature]	Urban	1
No	2		Rural	2

[Interviewer: Select appropriate code for Region/Province. Write names for District and Town/Village and EA number in the boxes.]

Region/Province	code	District	
Lusaka	420	Town/Village	
Central	421	EA Number	
Copper belt	422		
Eastern	423		
Luapula	424		
Northern	425		
North-western	426		
Southern	427		
Western	428		

Household Selection Procedure

Interviewer: It is your job to select a random (this means any) household. A household is a group of people who presently eat together from the same pot.

Start your walk pattern from the start point that has been randomly chosen by your Field Supervisor. Team members must walk in opposite directions to each other. If A walks towards the sun, B must walk away from the sun; C and D must walk at right angles to A and B.

Use the day code to determine the sampling interval. For example, on the 5th, 14th and 23rd of the month, the day code (and sampling interval) is five. So you choose the fifth dwelling structure on the right. On the 6th, 15th and 24th of the month, the sampling interval is six. So you choose the sixth dwelling structure on the right. And so on.

Interviewer: If a call is unsuccessful, use the table below to record your progress until you make a successful call. Circle a code number for unsuccessful calls only.

Reasons for Unsuccessful Calls	Household 1	Household 2	Household 3	Household 4	Household 5	Household 6	Household 7
Refused to be interviewed	1	1	1	1	1	1	1
Person selected was never at home	2	2	2	2	2	2	2
Household/Premises empty for the survey period	3	3	3	3	3	3	3
Not a citizen/Spoke only a foreign language	4	4	4	4	4	4	4
Deaf/Did not speak a survey language	5	5	5	5	5	5	5
Did not fit gender quota	6	6	6	6	6	6	6
No adults in household	7	7	7	7	7	7	7
Other (specify) _____	8	8	8	8	8	8	8
Not Applicable	997	997	997	997	997	997	997

*If no-one is at home (i.e. premises empty), substitute with the very **next** household to the right. If the interview is refused, use the day code to select a substitute household (i.e. after a sampling **interval**).*

When you find a household with someone home, please introduce yourself using the following script. You must learn this introduction so that you can say it exactly as it is written below.

Good day. My name is _____. I am from Steadman Research Services, an independent research organization. I do not represent the government or any political party. We are studying the views of citizens in Zambia about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household.

Every person in the country has an equal chance of being included in this study. All information will be kept confidential. Your household has been chosen by chance. We would like to choose an adult from your household. Would you help us pick one?

Note: The person must give his or her informed consent by answering positively. If participation is refused, walk away from the household. Use the day code to substitute the household. If consent is secured, proceed as follows:

***Respondent Selection Procedure**

Interviewer: **Within** the household, it is your job is to select a random (this means any) individual. This individual becomes the interview respondent. In addition, you are responsible for alternating interviews between men and women. Circle the correct code number below.

	First Interview	Male	Female
Previous interview was with a:	0	1	2
This interview must be with a:		1	2

Please tell me the names of all males/females [select correct gender] who presently live in this household. I only want the names of males/females [select correct gender] who are citizens of Zambia and who are 18 years and older.

If this interview must be with a female, list only women's names. If this interview is with a male, list only men's names. List all eligible household members of this gender who are 18 years or older, even those not presently at home but who will return to the house at any time that day. Include only citizens of Zambia.

Women's Names	Men's Names
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10	10

Take out your deck of numbered cards. Present them face-down so that the numbers cannot be seen. Ask the person who is selecting respondents to pick any card, by saying:

Please choose a card. The person who corresponds to the number chosen will be the person interviewed.

[Interviewer: **REMEMBER to circle the code number of the person selected** on the table above]

The person I need to speak to is [insert name] _____. Is this person presently at home?

If yes: **May I please interview this person now?**

If no: **Will this person return here at any time today?**

If no: **Thank you very much. I will select another household.** Substitute with the next household to the right and repeat the respondent selection procedure. (NOTE: YOU CAN ONLY SUBSTITUTE HOUSEHOLDS NOT INDIVIDUALS.)

If yes: **Please tell this person that I will return for an interview at [insert convenient time].** If this respondent is not present when you call back, replace this household with the next household to the right.

If the selected respondent is not the same person that you first met, repeat Introduction:

Good day. My name is _____. I am from Steadman Research Services, an independent research organization. I do not represent the government or any political party. We are studying the views of citizens in Zambia about how the country is governed and how the economy is managed. We would like to discuss these issues with a member of your household.

To ALL respondents:

Your answers will be confidential. They will be put together with 1200 other people we are talking to, to get an overall picture. It will be impossible to pick you out from what you say, so please feel free to tell us what you think. This interview will take about 45 minutes.

There is no penalty for refusing to participate. Do you wish to proceed? [Proceed with interview only if answer is positive].

Circle code number

How many calls were made to the household where the interview actually took place?	1	2
--	---	---

Date of interview [Interviewer: Enter day, month, and year]	Day	Month	Year
---	-----	-------	------

Time interview started [Interviewer: Enter hour and minute, use 24 hr. clock]	Hour	Minute
---	------	--------

Interviewer: If a respondent firmly refuses to answer any question, write "refused" in the answer space and continue to the next question.

BEGIN INTERVIEW

Let's begin by recording a few facts about yourself.			
1. How old were you at your last birthday? [Interviewer: Enter three digit number. Don't Know = 999] [Interviewer: If respondent is aged less than 18, stop interview and use cards to randomly draw another respondent in the same household]			

	No	Yes	Don't know
2. Are you the head of the household? [Interviewer: Circle correct response number]	0	1	9

3. Which Zambian language is your home language? [Interviewer: Prompt if necessary: That is, the language of your group of origin]			
English	1	Nsenga	426
Bembe	421	Tumbuka	427
Nyanja	422	Kaonde	428
Tonga	423	Luvale	429
Lozi	424	Namwanga	430
Chewa	425	Kiswahili	4
		Other [Specify]: _____	Post code

Let's turn to discuss economic conditions.						
4. In general, how would you describe: [Read out response options]						
	Very good	Good	Neither good nor bad	Bad	Very Bad	Don't know [DNR]
A. The present economic condition of this country?	5	4	3	2	1	9
B. Your own present living conditions?	5	4	3	2	1	9

5. In general, how do you rate your living conditions compared to those of other Zambians? [Read out response options]	
Much worse	1
Worse	2
Same	3
Better	4
Much better	5
Don't know [Do not read]	9

6. Looking back, how do you rate the following compared to twelve months ago? [Read out response options]						
	Much worse	Worse	Same	Better	Much Better	Don't know [DNR]
A. Economic conditions in this country?	1	2	3	4	5	9
B. Your living conditions?	1	2	3	4	5	9

7. Looking ahead, do you expect the following to be better or worse? [Read out options]						
	Much Worse	Worse	Same	Better	Much Better	Don't know [DNR]
A. Economic conditions in this country in twelve months time?	1	2	3	4	5	9
B. Your living conditions in twelve months time?	1	2	3	4	5	9

8. Over the past year, how often, if ever, have you or anyone in your family gone without: [Read out options]							
	Never	Just once or twice	Several times	Many times	Always	No Children / No Access	Don't Know [DNR]
A. Enough food to eat?	0	1	2	3	4		9
B. Enough clean water for home use?	0	1	2	3	4		9
C. Medicines or medical treatment?	0	1	2	3	4		9
D. Enough fuel to cook your food?	0	1	2	3	4		9

E.	A cash income	0	1	2	3	4		9
F.	School expenses for your children (like fees, uniforms or books)?	0	1	2	3	4	7	9

9. Over the past year, how often, if ever, have you or anyone in your family: <i>[Read out options]</i>							
		Never	Just once or twice	Several times	Many times	Always	Don't Know [DNR]
A.	Feared crime in your own home?	0	1	2	3	4	9
B.	Had something stolen from your house?	0	1	2	3	4	9
C.	Been physically attacked?	0	1	2	3	4	9

Which of the following statements is closest to your view? Choose Statement A or Statement B.
[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]

10.							
A. It is better to have free schooling for our children, even if the quality of education is low.				B. It is better to raise educational standards, even if we have to pay school fees.			
Agree Very Strongly With A 1		Agree With A 2		Agree With B 3		Agree Very Strongly With B 4	
Agree With Neither <i>[Do not read]</i>							5
Don't know <i>[Do not read]</i>							9

11.							
A. All civil servants should keep their jobs, even if paying their salaries is costly to the country.				B. The government cannot afford so many public employees and should lay some of them off.			
Agree Very Strongly With A 1		Agree With A 2		Agree With B 3		Agree Very Strongly With B 4	
Agree With Neither <i>[Do not read]</i>							5
Don't know <i>[Do not read]</i>							9

12.							
A. The costs of reforming the economy are too high; the government should therefore abandon its current economic policies.				B. In order for the economy to get better in the future, it is necessary for us to accept some hardships now.			
Agree Very Strongly With A 1		Agree With A 2		Agree With B 3		Agree Very Strongly With B 4	
Agree With Neither <i>[Do not read]</i>							5
Don't know <i>[Do not read]</i>							9

13.							
A: The government's economic policies have helped most people; only a few have suffered.				B: The government's economic policies have hurt most people and only benefited a few.			
Agree Very Strongly With A 1		Agree With A 2		Agree With B 3		Agree Very Strongly With B 4	
Agree With Neither <i>[Do not read]</i>							5
Don't know <i>[Do not read]</i>							9

14. Please tell me whether each of the following aspects of our economic situation in this country are better or worse than they were five years ago, or whether they have remained the same? <i>[Interviewer: Probe for strength of opinion]</i>							
		Much worse	Worse	Same	Better	Much Better	Don't Know [DNR]
A.	The availability of goods	1	2	3	4	5	9
B.	The availability of job opportunities	1	2	3	4	5	9
C.	The gap between the rich and the poor	1	2	3	4	5	9

15. How often do you get news from the following sources? <i>[Read out options]</i>							
		Every day	A few times a week	A few times a month	Less than once a month	Never	Don't know [DNR]
A.	Radio	4	3	2	1	0	9
B.	Television	4	3	2	1	0	9

C. Newspapers	4	3	2	1	0	9
D-ZAM Internet	4	3	2	1	0	9

16. How interested would you say you are in public affairs? <i>[Interviewer: Prompt if necessary: You know, in politics and government?]</i>	
Very interested	3
Somewhat interested	2
Not very interested	1
Not at all interested	0
Don't know <i>[Do not read]</i>	9

17. When you get together with your friends or family, would you say you discuss political matters:	
Frequently	2
Occasionally	1
Never	0
Don't know <i>[Do not read]</i>	9

18. Do you agree or disagree with the following statements? <i>[Interviewer: Probe for strength of opinion]</i>						
	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Don't know <i>[DNR]</i>
A. Politics and government sometimes seem so complicated that you can't really understand what's going on.	1	2	3	4	5	9
B. As far as politics are concerned, friends and neighbours do not listen to you.	1	2	3	4	5	9

Lets talk for a moment about the kind of society we would like to have in this country. Which of the following statements is closest to your view? Choose Statement A or Statement B. *[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]*

19.						
A. People should look after themselves and be responsible for their own success in life.			B. The government should bear the main responsibility for the well-being of people.			
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4			
Agree With Neither <i>[Do not read]</i>					5	
Don't know <i>[Do not read]</i>					9	

20.						
A. As citizens, we should be more active in questioning the actions of our leaders.			B. In our country these days, we should show more respect for authority.			
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4			
Agree With Neither <i>[Do not read]</i>					5	
Don't know <i>[Do not read]</i>					9	

21.						
A. Since everyone is equal under the law, leaders should not favour their own family or group.			B. Once in office, leaders are obliged to help their home community.			
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4			
Agree With Neither <i>[Do not read]</i>					5	
Don't know <i>[Do not read]</i>					9	

22.						
A. All people should be permitted to vote, even if they do not fully understand all the issues in an election.			B. Only those who are sufficiently well educated should be allowed to choose our leaders.			
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4			

Agree With Neither <i>[Do not read]</i>	5
Don't know <i>[Do not read]</i>	9

23.			
A. In our country, women should have equal rights and receive the same treatment as men do.		B. Women have always been subject to traditional laws and customs, and should remain so.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

24.			
A. Women should have the same chance of being elected to political office as men.		B. Men make better political leaders than women, and should be elected rather than women.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

25.			
A. Government should be able to ban any organization that goes against its policies.		B. We should be able to join any organization, whether or not the government approves of it.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

26.			
A. Government should close newspapers that print false stories or disinformation.		B. The news media should be free to publish any story that they see fit without fear of being shut down.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

27.			
A. Government should not allow the expression of political views that are fundamentally different from the views of the majority.		B. People should be able to speak their minds about politics free of government influence, no matter how unpopular their views may be.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

Let's turn to your role in the community.
28. Now I am going to read out a list of groups that people join or attend. For each one, could you tell me whether you are an official leader, an active member, an inactive member, or not a member.

	Official Leader	Active Member	Inactive Member	Not a Member	Don't Know <i>[DNR]</i>
A. A religious group (e.g., church, mosque)	3	2	1	0	9
B. A trade union or farmers association	3	2	1	0	9
C. A professional or business association	3	2	1	0	9
D. A community development or self-help association	3	2	1	0	9

29. Understanding that some Zambians were not able to register as voters for the 2001 national elections, which statement is true for you? <i>[Read out options]</i>	
You were registered to vote	1
You did not want to register	2
You could not find a place to register	3

You were prevented from registering	4
You were too young to register	5
Did not register for some other reason	6
Don't know / Can't remember [DNR]	9

30. [If response to Q29 was 2-6 = not registered, circle Code 7. If response to Q29 was that they were registered to vote (code 1) or "don't know / Can't remember (code 9) , ask] **With regard to the most recent, 2001 national elections, which statement is true for you?** [Read out options]

You voted in the elections	1
You decided not to vote	2
You could not find the polling station	3
You were prevented from voting	4
You did not have time to vote	5
Did not vote for some other reason	6
You were not registered [DNR]	7
Don't Know / Can't remember [DNR]	9

31. **Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year.** [If Yes, read out options 2-4]. **If not, would you do this if you had the chance?** [For No, read out options 0 and 1]

	YES			NO		Don't know [DNR]
	Often	Several times	Once or twice	Would if had the chance	Would never do this	
A. Attended a community meeting	4	3	2	1	0	9
B. Got together with others to raise an issue	4	3	2	1	0	9
C. Attended a demonstration or protest march	4	3	2	1	0	9

32. **During the past year, how often have you contacted any of the following persons about some important problem or to give them your views?** [Read out options]

	Never	Only once	A few times	Often	Don't know [DNR]
A. A Local Government councillor	0	1	2	3	9
B. A Member of Parliament (MP)	0	1	2	3	9
C. An official of a government ministry	0	1	2	3	9
D. A political party official	0	1	2	3	9
E. A religious leader	0	1	2	3	9
F. A traditional ruler	0	1	2	3	9
G. Some other influential person (prompt if necessary: You know, someone with more money or power than you who can speak on your behalf.)	0	1	2	3	9

33. **Think of the last time you contacted any of the above leaders. Was the main reason to:** [Read out options.] [If respondent answered 0=Never for ALL APRTS of Q32, i.e. they NEVER contacted any leader, circle code 7=Not applicable in Q33]

Tell them about your own personal problems?	1
Tell them about a community or public problem?	2
Give them your view on some political issue?	3
Something else?	4
Not applicable, i.e., did not contact any leader	7
Don't Know [DNR]	9

34. **What, if anything, does "democracy" mean to you?** [Interviewer: Read the question in the language of the interview, but always state the word "democracy" in English. Only translate into local language if respondent does not understand word "democracy." Record whether respondent understood English word or required a local language translation].

Understood "democracy" in English	1
Required local language translation	2
Did not understand the word or question, even in local language	3

35. [Do not read options. Accept up to three answers. If respondent offers more than three options, ask "Which three of these are the most important?"; if respondent offers one or two answers, ask "Anything else?" **Write verbatim responses in blanks in English. DO NOT select codes – codes will be**

assigned by Field Supervisors.]			
Q35a.	- [Write in 1 st response]		
Q35b.	[Write in 2 nd response]		
Q35c.	[Write in 3 rd response]		
	1 st response Q35pt1	2 nd response Q35pt2	3 rd response Q35pt3
Nothing/Democracy has no meaning	0		
Positive Replies			
Civil liberties / personal freedoms (eg freedom of speech, religion, movement, etc...)	1	1	1
Government by, for, of the people / popular rule	2	2	2
Voting / elections / multiparty competition	3	3	3
Peace / unity / power sharing	4	4	4
Social / economic development	5	5	5
Equality / justice	6	6	6
Majority rule	7	7	7
Governance / effectiveness / accountability / rule of law	8	8	8
National independence / people's self determination	9	9	9
Mutual respect	10	10	10
Working together	11	11	11
Other positive meanings	12	12	12
Negative Replies			
Conflict / confusion	14	14	14
Corruption / abuse of power	15	15	15
Social / economic hardship	16	16	16
Other negative meanings	17	17	17
Null / neutral replies			
Civilian politics / government	19	19	19
Change of government / leadership / laws	20	20	20
Other neutral / null meanings	21	21	21
Supervisor could not code the response	990	990	990
No further reply		996	996
Don't know / Did not understand the question	999		

36. There are many ways to govern a country. Would you disapprove or approve of the following alternatives? [Interviewer: Probe for strength of opinion]

	Strongly Disapprove	Disapprove	Neither Approve Nor Disapprove	Approve	Strongly Approve	Don't know [DNR]
A. Only one political party is allowed to stand for election and hold office.	1	2	3	4	5	9
B. The army comes in to govern the country.	1	2	3	4	5	9
C. Elections and the <i>Parliament</i> are abolished so that the president can decide everything.	1	2	3	4	5	9

37. Which of these three statements is closest to your own opinion? [Read out statements. Only one option to be chosen. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]

STATEMENT A: Democracy is preferable to any other kind of government.	3
STATEMENT B: In some circumstances, a non-democratic government can be preferable.	2
STATEMENT C: For someone like me, it doesn't matter what kind of government we have.	1
Don't know [Do not read]	9

Which of the following statements is closest to your view? Choose Statement A or Statement B.
[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]

38.

A: We should choose our leaders in this country through regular, open and honest elections.		B: Since elections sometimes produce bad results, we should adopt other methods for choosing this country's leaders.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

39.			
A: Political parties create division and confusion; it is therefore unnecessary to have many political parties in Zambia.		B: Many political parties are needed to make sure that Zambians have real choices in who governs them.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

40.			
A: The members of Parliament (MPs) represent the people; therefore they should make laws for this country, even if the President does not agree.		B: Since the President represents all of us, he should pass laws without worrying about what the Parliament thinks.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

41.			
A: Since the President was elected by everyone to lead the country, he should not be bound by laws or court decisions that he thinks are wrong.		B: The President must always obey the laws and the courts, even if he thinks they are wrong.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

42.			
A: Our present system of elected government should be given more time to deal with inherited problems.		B: If our present system cannot produce results soon, we should try another form of government.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

Now let us speak about the political system in this country?						
43. Can you tell me the name of: [Interviewer: Write down respondent's answer. Then circle correct code. If you do not know correct name, consult your supervisor, fill in the correct name, and circle relevant code before leaving PSU.]						
			Don't know	Know But Can't Remember	Incorrect Guess	Correct Name
A. Your Member of Parliament?	43a1. Name: _____ [correct answer is: _____]	43a2.	9	1	2	3
B. Your Local Government Councillor?	43b1. Name: _____ [correct answer is: _____]	43b2.	9	1	2	3
C. The Vice President	43c1. Name: _____ [correct answer is: LUPANDO MWAPE]	43c2.	9	1	2	3

44. Do you happen to know: [Interviewer: Write down respondent's answer. Then circle correct code.]						
			Don't Know	Know But Can't Remember	Incorrect Guess	Correct Name

A. Which political party has the most seats in parliament?	44a1. Answer: _____ [correct answer is: MMD]	44a2.	9	1	2	3
B. How many times someone can legally be elected President?	44b1. Answer: _____ [correct answer is: TWO TIMES]	44b2.	9	1	2	3
C. Whose responsibility it is to determine whether or not a law is constitutional?	44c1. Answer: _____ [correct answer is: SUPREME COURT]	44c2.	9	1	2	3

45. On the whole, how would you rate the freeness and fairness of the last national election, held in 2001. Was it:	
Completely free and fair	1
Free and fair, but with minor problems	2
Free and fair, with major problems	3
Not free and fair	4
Do not understand question [Do not read]	8
Don't know [DO NOT READ]	9

46. In your opinion how much of a democracy is Zambia today? [Read out options. Accept only one option. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]	
A full democracy	4
A democracy, but with minor problems	3
A democracy, with major problems	2
Not a democracy	1
Do not understand question /do not understand what 'democracy' is [Do not read]	8
Don't know [Do not read]	9

47. Overall, how satisfied are you with the way democracy works in Zambia? Are you: [Read out options. Only one option to be chosen. Read the question in the language of the interview, but always read "democracy" in English. Translate "democracy" into local language only if respondent does not understand English term.]	
Very satisfied	4
Fairly satisfied	3
Not very satisfied	2
Not at all satisfied	1
Zambia is not a democracy [DO NOT READ]	0
Do not know [DO NOT READ]	9

48. In your opinion, how likely is it that Zambia will remain a democratic country?	
Zambia is not a democracy [DO NOT READ]	0
Not at all likely	1
Not very likely	2
Likely	3
Very likely	4
Do not know [DO NOT READ]	9

49. Which of the following statements is closest to your view? Choose Statement A or Statement B. [Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]			
A: It is important to obey the government in power no matter who you voted for		B: It is not necessary to obey the laws of a government that I did not vote for.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

50.			
A: It is better to find lawful solutions to problems even if it takes longer.		B: It is sometimes better to ignore the law and solve problems immediately using other means	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5

Don't know <i>[Do not read]</i>	9
---------------------------------	---

51.			
A: The use of violence is never justified in Zambian politics today.		B: In this country, it is sometimes necessary to use violence in support of a just cause.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

52. For each of the following statements, please tell me whether you disagree or agree? *[Interviewer: Probe for strength of opinion]*

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Don't Know <i>[DNR]</i>
A Our constitution expresses the values and hopes of the Zambian people.	1	2	3	4	5	9
B The courts have the right to make decisions that people always have to abide by.	1	2	3	4	5	9
C The police always have the right to make people obey the law.	1	2	3	4	5	9
D The tax department always has the right to make people pay taxes.	1	2	3	4	5	9

53. In this country, how often: *[Read out options]*

	Always	Often	Rarely	Never	Don't know <i>[DNR]</i>
A. Do people have to be careful of what they say about politics?	3	2	1	0	9
B. Does competition between political parties lead to violent conflict?	3	2	1	0	9
C. Does the President ignore the constitution?	3	2	1	0	9
D. Are people treated unequally under the law?	3	2	1	0	9

54. Please tell me if the following things are worse or better now than they were five years ago, or are they about the same? *[Probe for strength of opinion]*

	Much worse	Worse	Same	Better	Much Better	Don't know <i>[DNR]</i>
A. Freedom to say what you think	1	2	3	4	5	9
B. Freedom to join any political organization you want	1	2	3	4	5	9
C. Freedom from being arrested when you are innocent	1	2	3	4	5	
D. Freedom to choose who to vote for without feeling pressured	1	2	3	4	5	9
E. The ability of ordinary people to influence what government does	1	2	3	4	5	9
F. Safety from crime and violence	1	2	3	4	5	9
G. Equal and fair treatment of all groups by government	1	2	3	4	5	9

55. How much do you trust each of the following, or haven't you heard enough about them to say? *[Read out options. Rotate starting point]*

	Not at all	Just a little	Somewhat	A lot	Don't know/ Haven't heard <i>[DNR]</i>
A. The President	0	1	2	3	9
B. The Parliament	0	1	2	3	9
C. The Electoral Commission Of Zambia.	0	1	2	3	9
D. Your Elected Councillor	0	1	2	3	9
E. The Ruling Party	0	1	2	3	9
F. Opposition Political Parties	0	1	2	3	9
G. The Army	0	1	2	3	9
H. The Police	0	1	2	3	9
I. Courts of law	0	1	2	3	9

J.	Government broadcasting service (ZNBC TV or radio)	0	1	2	3	9
K.	Independent broadcasting services (e.g. Radio phoenix)	0	1	2	3	9
L.	Government Newspapers (Daily Mail , Times of Zambia)	0	1	2	3	9
M	Independent newspapers (e.g. The Post)	0	1	2	3	9

56. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say?
[Read out options. Rotate starting point]

	None	Some of them	Most of them	All of them	Don't know/ Haven't heard [DNR]
A. The President and Officials in his Office	0	1	2	3	9
B. Members of Parliament	0	1	2	3	9
C. Elected Councillors	0	1	2	3	9
D. National Government Officials	0	1	2	3	9
E. Local Government Officials	0	1	2	3	9
F. Police	0	1	2	3	9
G. Tax Officials (e.g. ZRA officials)	0	1	2	3	9
H. Judges and Magistrates	0	1	2	3	9
I. Health Workers	0	1	2	3	9
J. Teachers and school administrators	0	1	2	3	9

57. In the past year, how often (if ever) have you had to pay a bribe, give a gift, or do a favour to government officials in order to: [Read out options.]

	Never	Once or Twice	A Few Times	Often	Don't know [DNR]
A. Get a document or a permit?	0	1	2	3	9
B. Get a child into school?	0	1	2	3	9
C. Get a household service (like piped water, electricity or phone)?	0	1	2	3	9
D. Avoid a problem with a tax official (like revenue, customs or immigration)	0	1	2	3	9
E. Avoid a problem with the police (like passing a checkpoint or avoiding a fine or arrest)?	0	1	2	3	9
F. And during the 2001 national election, how often (if ever) did a candidate or someone from a political party offer you something, like food or a gift, in return for your vote?	0	1	2	3	9

58. For each of the following, please indicate whether you think the act is not wrong at all, wrong but understandable, or wrong and punishable.

	Not Wrong At all	Wrong But Understandable	Wrong and punishable	Do Not Know
A. A government official gives a job to someone from his family who does not have adequate qualifications	1	2	3	9
B. A government official demands a favour or an additional payment for some service that is part of his job	1	2	3	9
C. A public official decides to locate a development project in an area where his friends and supporters lived	1	2	3	9

59. Which of the following statements is closest to your view? Choose Statement A or Statement B.
[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]

A. Our elected officials should listen to constituents' views and do what they demand.		B. Our elected leaders should follow their own ideas in deciding what is best for the country.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither [Do not read]			5
Don't know [Do not read]			9

60. How much time should the Member of Parliament for this area spend in this area to visit the community and its citizens? [Read out options]

Should stay here all of the time	4
At least weekly	3
At least once a month	2
At least once a year	1
Never / It is not necessary	0
Don't know [Do not read]	9

61. How much time <u>does</u> the Member of Parliament for this area spend in this area? [Read out options]	
He / She is here almost all of the time	4
At least weekly	3
At least once a month	2
At least once a year	1
Never	0
Don't know [Do not read]	9

62. How much of the time do you think the following try their best to listen to what people like you have to say? [Read out options]					
	Never	Only Sometimes	Often	Always	Don't know [DNR]
A. Members of Parliament	0	1	2	3	9
B. Elected Councillors	0	1	2	3	9

63. In your opinion, what are the most important problems facing this country that government should address? [Do not read options. Code from responses. Accept up to three answers. If respondent offers more than three options, ask "Which three of these are the most important?"; if respondent offers one or two answers, ask "Anything else?"]

	1 st response	2 nd response	3 rd response
Economics			
Management of the economy	1	1	1
Wages, incomes and salaries	2	2	2
Unemployment	3	3	3
Poverty/destitution	4	4	4
Rates and Taxes	5	5	5
Loans / credit	6	6	6
Food / Agriculture			
Farming/agriculture	7	7	7
Food shortage/famine	8	8	8
Drought	9	9	9
Land	10	10	10
Infrastructure			
Transportation	11	11	11
Communications	12	12	12
Infrastructure / roads	13	13	13
Government Services			
Education	14	14	14
Housing	15	15	15
Electricity	16	16	16
Water supply	17	17	17
Orphans/street children/homeless children	18	18	18
Services (other)	19	19	19
Health			
Health	20	20	20
AIDS	21	21	21
Sickness / Disease	22	22	22
Governance			
Crime and Security	23	23	23
Corruption	24	24	24
Political violence	25	25	25
Political instability/political divisions/ ethnic tensions	26	26	26

Discrimination/ inequality	27	27	27
Gender issues/women's rights	28	28	28
Democracy/political rights	29	29	29
War (international)	30	30	30
Civil war	31	31	31
Nothing/ no problems	0		
No further reply		996	996
Don't know	999		
Other (1 st response), Specify	Post Code		
Other (2 nd response), Specify	Post Code		
Other (3 rd response), Specify	Post Code		

64. Taking the problem you mentioned first, [remind respondent of problem], how likely is it that the government will solve your most important problem within the next five years? [Read out options]

Very likely	3
Likely	2
Not very likely	1
Not at all likely	0
Not applicable [DNR] [USE ONLY if respondent answered 0 = Nothing / No problem or 999 = Don't know on question 63pt1]	7
Do not know [DNR]	9

Now let's speak about the performance of the present government of this country.

65. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say? [Interviewer: Probe for strength of opinion]

	Very Badly	Fairly Badly	Fairly Well	Very Well	DK / Haven't heard enough [DNR]
A. Managing the economy	1	2	3	4	9
B. Creating jobs	1	2	3	4	9
C. Keeping prices stable	1	2	3	4	9
D. Narrowing gaps between rich and poor	1	2	3	4	9
E. Reducing crime	1	2	3	4	9
F. Improving basic health services	1	2	3	4	9
G. Addressing educational needs	1	2	3	4	9
H. Delivering household water	1	2	3	4	9
I. Ensuring everyone has enough to eat	1	2	3	4	9
J. Fighting corruption in government	1	2	3	4	9
K. Combating HIV/AIDS	1	2	3	4	9

66. Which of these statements is closest to your view? Choose Statement A or Statement B

[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]

A. The government should devote many more resources to combating AIDS, even if this means that less money is spent on things like education. **B. There are many other problems facing this country beside AIDS; even if people are dying in large numbers, the government needs to keep its focus on solving other problems.**

Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4	
Agree With Neither [Do not read]				5
Don't know [Do not read]				9

67. What about local government? How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say? [Interviewer: Probe for strength of opinion]

	Very Badly	Fairly Badly	Fairly Well	Very Well	Don't know/ Haven't heard enough [DNR]
A. Maintaining our roads	1	2	3	4	9
B. Keeping our community clean	1	2	3	4	9
C. Collecting local taxes	1	2	3	4	9

D. Deciding how to spend local revenues	1	2	3	4	9
---	---	---	---	---	---

68. Do you approve or disapprove of the way that the following people have performed their jobs over the past twelve months, or haven't you heard enough about them to say? [Interviewer: Probe for strength of opinion]					
	Strongly Disapprove	Disapprove	Approve	Strongly Approve	Don't know/ Haven't heard enough [DNR]
A. President Levy Mwanawasa	1	2	3	4	9
B. Your Member of Parliament (MP)	1	2	3	4	9
C. Your Elected Councillor	1	2	3	4	9

69. Can you tell me whether the Zambian government has a policy to provide: [Read out options.]				
		Incorrect Answer	Correct Answer	Don't know [DNR]
A. Free primary education, that is, parents do not have to pay school fees	Answer: _____ [correct answer is: YES]	1	2	9
B. Free health care at public clinics, that is, no fees for visits or medicine	Answer: _____ [correct answer is: NO]	1	2	9

70. How likely do you think it would be that the authorities could enforce the law if: [Read out options]					
	Very likely	Likely	Not very likely	Not at all likely	Don't know [DNR]
A. A person like you committed a serious crime	4	3	2	1	9
B. A political leader committed a serious crime	4	3	2	1	9
C. A person like you did not pay a tax on some of the income they earned	4	3	2	1	9
D. A political leader did not pay tax on some of the income they earned	4	3	2	1	9

71. Based on your experience, how easy or difficult is it to obtain the following services? Or do you never try and get these services from government? [Read out options.]						
	Very Easy	Easy	Difficult	Very Difficult	Never Try	Don't know [DNR]
A. An identity document (such as a birth certificate, driver's license, passport or voter card)	4	3	2	1	7	9
B. Household services (like piped water, electricity or telephone)	4	3	2	1	7	9
C. Help from the police when you need it	4	3	2	1	7	9
D. A place in primary school for a child	4	3	2	1	7	9
E. Medical treatment at a nearby clinic	4	3	2	1	7	9

72. [Interviewer: Ask only if response to Q71A, C or E was 7 = Never Try. If any other response was given to Q71A, C or E, select 7=Not applicable.] Why do you never try to get: [Read out options.]							
	Not Applicable [DNR]	I don't need / use it	I don't know how	Govt does not provide it	No personal connections in right places	Some other response (Specify)	Don't know [DNR]
A. An identity document	7	1	2	3	4	5	9
B. Household services	7	1	2	3	4	5	9
C. Help from the police when you need it	7	1	2	3	4	5	9

73. Have you encountered any of these problems with your local public schools during the past 12 months? [Read out options.] [Interviewer: For parts B-G, either ALL parts of the question should be coded as 7=No experience with schools, or NONE of the parts should be coded as 7.]						
	No experience with public schools in past twelve months	Never	Once or Twice	A Few Times	Often	Don't know [DNR]
A. Services are too expensive / Unable to pay	7	0	1	2	3	9
B. Lack of textbooks or other supplies	7	0	1	2	3	9
C. Poor teaching	7	0	1	2	3	9
D. Absent teachers	7	0	1	2	3	9

E. Overcrowded classrooms	7	0	1	2	3	9
F. Poor conditions of facilities	7	0	1	2	3	9
G. Demands for illegal payments	7	0	1	2	3	9

74. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months? [Read out options.]
 [Interviewer: For parts B-G, either ALL parts of the question should be coded as 7=No experience with clinics, or NONE of the parts should be coded as 7.]

	No experience with clinics in past twelve months	Never	Once or Twice	A Few Times	Often	Don't know [DNR]
A. Services are too expensive / Unable to pay	7	0	1	2	3	9
B. Lack of medicines or other supplies	7	0	1	2	3	9
C. Lack of attention or respect from staff	7	0	1	2	3	9
D. Absent doctors	7	0	1	2	3	9
E. Long waiting time	7	0	1	2	3	9
F. Dirty facilities	7	0	1	2	3	9
G. Demands for illegal payments	7	0	1	2	3	9

75. What, if anything, would you do to try and resolve each of the following situations? [Do not read options] [Enter single code only]

	Don't worry, things will be resolved given enough time	Lodge complaint through proper channels or procedures	Use connections with influential people	Offer tip or bribe	Join in Public Protest	Other	Nothing, because nothing can be done	Don't know [DNR]
A. You were waiting for a government permit or license, but kept encountering delays?	1	2	3	4	5	6	7	9
B. Election officials left your name off the voters roll	1	2	3	4	5	6	7	9
C. You suspected a school or clinic official of stealing	1	2	3	4	5	6	7	9
D. The police wrongly arrested someone in your family	1	2	3	4	5	6	7	9
E. Someone wrongly seized your family's land	1	2	3	4	5	6	7	9

76. Who should be responsible for: [Read out options]

	The President / Executive	The Parliament / Local Council	Their Political Party	The Voters	Don't know [DNR]
A. Making sure that, once elected, members of Parliament do their jobs?	0	1	2	3	9
B. Making sure that, once elected, local government councillors do their jobs?	0	1	2	3	9

77. Think about how elections work in practice in this country. How well do elections: [Read out options]

	Very well	Well	Not very well	Not at all well	Don't know [DNR]
A. Ensure that the Members of Parliament reflect the views of voters.	3	2	1	0	9
B. Enable voters to remove from office leaders who do not do what the people want.	3	2	1	0	9

78. In your opinion, how often do politicians do each of the following? [Read out options]

	Always	Often	Rarely	Never	Don't know [DNR]
A. Make promises simply to get elected	3	2	1	0	9
B. Offer gifts to voters during election campaigns	3	2	1	0	9
C. Keep their campaign promises after elections	3	2	1	0	9
D. Do their best to deliver development after elections	3	2	1	0	9

Let's go back to talking about you.			
79. What is your tribe? [Interviewer: Prompt if necessary: You know, your ethnic or cultural group.] [Do NOT read options. Code from response] [If respondent does not identify any group on this question – that is, IF they REFUSE to answer (998), DON'T KNOW (999) or mention "Zambian only (990)" – then mark 7 = Not Applicable for questions 80, 81, and 82 and continue to question 83.]			
Bemba	240	Mambwe	248
Tonga	241	Nsenga	249
Lozi	242	Lunda	250
Ngoni	243	Namwanga	251
Kaonde	244	Luvale	252
Chewa	245	Zambian only or "doesn't think of self in those terms"	990
Lenje	246	Refused to answer	998
Tumbuka	247	Don't know	999
		Other [Specify]:	Post code

80. Think about the condition of _____ [R's Ethnic Group] [Probe for strength of opinion. If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zambian only" (990) – then mark 7 = Not Applicable for questions 80, 81 and 82, and continue to question 83.]							
	Much worse	Worse	Same	Better	Much Better	Not applicable	Don't know [DNR]
A. Are their economic conditions worse, the same as, or better than other groups in this country?	5	4	3	2	1	7	9
	Much less	Less	Same	More	Much more	Not applicable	Don't know [DNR]
B. Do they have less, the same, or more influence in politics than other groups in this country	5	4	3	2	1	7	9

81. How often are _____s [R's Ethnic Group] treated unfairly by the government? [If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zambian only" (990) – then mark 7 = Not Applicable for questions 80, 81 and 82, and continue to question 83.]	
Never	0
Sometimes	1
Often	2
Always	3
Not applicable	7
Don't know [Do not read]	9

82. Let us suppose that you had to choose between being a Zambian and being a _____ [R's ETHNIC GROUP]. Which of these two groups do you feel most strongly attached to? [If respondent did not identify any group on Q79 – that is, IF they REFUSED to answer (998), DIDN'T KNOW (999), or said "Zambian only" (990) – then mark 7 = Not Applicable for questions 80, 81 and 82, and continue to question 83.]	
Zambian	0
_____ [R's Ethnic Group]	1
Not applicable	7
Don't know [Do not read]	9

Let's turn to your views on your fellow citizens.	
83. Generally speaking, would you say that most people can be trusted or that you must be very careful in dealing with people?	
Most people can be trusted	1
You must be very careful	0
Don't know [Do not read]	9

84. How much do you trust each of the following types of people?					
	Not at all	Just a little	I trust them somewhat	I trust them a lot	Don't know [DNR]
A. Your relatives	0	1	2	3	9
B. Your neighbours	0	1	2	3	9
C. People from your own ethnic group [or tribe]	0	1	2	3	9
D. Zambians from other ethnic groups	0	1	2	3	9

85. Do you feel close to any particular political party?	
No (does NOT feel close to ANY party)	0
Yes (feels close to a party)	1
Refused to answer	8
Does not know <i>[Do not read]</i>	9

86. <i>[Interviewer: if "Yes" to Q85] Which party is that? [If answer to Q85 was "No," "Don't Know," or "Refused to answer," select 997 = Not applicable.]</i>	
Forum for Democracy and Development (FDD)	240
Heritage Party	241
Movement for Multi Party Democracy (MMD)	242
Patriotic Front (PF)	243
United National Independence Party (UNIP)	244
United Party for National development (UPND)	245
Zambia Republican Party (ZRP)	246
Party for Unity Democracy and Development (PUDD)	247
National Alliance Party (NAP)	248
Zambia Freedom Party (ZFP)	249
National Democratic Party (NDP)	250
National Party (NP)	251
Democratic Party (DP)	252
United Party for Democrats (UPD)	253
Zambia United Development Party (ZUDP)	254
Yes, Other <i>[Specify]:</i> _____	Post code
Not applicable <i>[ONLY if response to Q85 was "No," "Don't Know," or "Refused to answer"]</i>	997
Refused to answer <i>[i.e., answered "Yes" to Q85, but will not identify party]</i>	998
Don't know	999

87. <i>[Interviewer: If "Yes" to Q85] Do you feel very close to this party, somewhat close, or not very close? [If answer to Q85 was "No," "Don't Know," or "Refused to answer," select 7 = Not applicable.]</i>	
Very close	3
Somewhat close	2
Not very close	1
Not applicable <i>(ONLY if response to Q85 was "No," "Don't Know," or "Refused to answer")</i>	7
Don't know <i>[Do not read]</i>	9

88. a-ZAM. Which of the following statements is closest to your view? Choose Statement A or Statement B. <i>[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]</i>			
A. The best form of government is a government elected by its people.		B. The best form of government is a government that gets things done.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

88. b-ZAM. Which of the following statements is closest to your view? Choose Statement A or Statement B. <i>[Interviewer: Probe for strength of opinion: Do you agree or agree very strongly?]</i>			
A. In Zambia today, we now have a real choice among different political parties and candidates		B. In Zambia today, we are well on our way to becoming another single party state.	
Agree Very Strongly With A 1	Agree With A 2	Agree With B 3	Agree Very Strongly With B 4
Agree With Neither <i>[Do not read]</i>			5
Don't know <i>[Do not read]</i>			9

89. a-ZAM. In Zambia, is there a difference between a political party and a government, or are they the same thing?	
The same	0
Difference	1
Don't know <i>[DNR]</i>	9

89 b-ZAM. In Zambia, is there a difference between the central government and your local government council, or are they the same thing?	
The same	0
Difference	1
Don't know [DNR]	9

90. What is the highest level of education you have completed? [Code from answer. Do not read options]	
No formal schooling	0
Informal schooling only (including Koranic schooling)	1
Some primary schooling	2
Primary school completed	3
Some secondary school / high school	4
Secondary school / high school completed	5
Post-secondary qualifications, other than university e.g. a diploma or degree from a technikon or college	6
Some university	7
University completed	8
Post-graduate	9
Don't know [Do not read]	99

91. What is your religion, if any?	
None	0
Catholic	2
Protestant (Mainstream)	3
Protestant (Evangelical/ Pentecostal)	4
African Independent Church	5
Traditional religion	6
Hindu	7
Agnostic (Do not know if there is a God)	8
Atheist (Do not believe in a God)	9
Christian (general)	10
Muslim, Sunni	11
Muslim, Shiite	12
Other [Specify]: _____	Post code
Don't know	999

92. Excluding weddings and funerals, how often do you attend religious services?	
Never	1
About once a year or less	2
About once every several months	3
About once a month	4
About once a week	5
More than once a week	6
Don't know [DNR]	9

93. Which of these things do you personally own?			
	No (Don't own)	Yes (Do Own)	Don't know [DNR]
A. Book, you know, a reading book	0	1	9
B. Radio	0	1	9
C. Television	0	1	9
D. Bicycle	0	1	9
E. Motorcycle	0	1	9
F. Motor Vehicle / Car	0	1	9

94. Do you have a job that pays a cash income? Is it full-time or part-time? And are you presently looking for a job (even if you are presently working)?	
No (not looking)	0

No (looking)	1
Yes, part time (not looking)	2
Yes, part time (looking)	3
Yes, full time (not looking)	4
Yes, full time (looking)	5
Don't know [DNR]	9

95. What is your main occupation? (If unemployed, retired or disabled, what was your last main occupation?) [Do not read options. Code from responses.]

Never Had A Job	0		
Agrarian			
Subsistence farmer (produces only for home consumption)	1		
Peasant Farmer (produces both for own consumption and some surplus produce for sale)	2		
Commercial Farmer (produces mainly for sale)	3		
Farm worker	4		
Worker			
Fisherman	5		
Trader / Hawker / Vendor	6		
Miner	7		
Domestic Worker / Maid / Char / Househelp	8		
Armed Services/ Police / Security Personnel	9		
Artisan / skilled manual worker in the formal sector	10		
Artisan / skilled manual worker in the informal sector	11		
Clerical Worker	12		
Unskilled manual worker in the formal sector	13		
Unskilled manual worker in the informal sector	14		
Professional			
Businessperson (works in company for others)	15		
Businessperson (Owns small business of less than 10 employees)	16		
Businessperson (Owns large business of 10 or more employees)	17		
Professional Worker (e.g., lawyer, accountant, nurse, engineer, etc.)	18		
Supervisor / Foreman	19		
Teacher	20		
Government Worker	21		
Retail worker	22		
Other			
Student	23		
Housewife / Works In the Household	24		
Other [Specify]: _____	POST CODE		
Don't know [DNR]	999		

96. In the last month, how much of the time:

	Never	Just once or twice	Many times	Always	Don't Know [DNR]
A. Has your physical health reduced the amount of work you normally do inside or outside your home?	0	1	2	3	9
B. Have you been so worried or anxious that you have felt tired, worn out, or exhausted?	0	1	2	3	9

97. Do you know a close friend or relative who has died of AIDS?

No	0
Yes	1
Refused to answer	8
Don't know [DNR]	9

98. [Interviewer: If respondent answered "yes" to Q97, ask] How many friends or relatives is that? [Interviewer: Enter 3 digit number. If answer to Q97 was "No," "Don't Know," or "Refused to answer," enter 997 = Not applicable. If respondent refuses enter 998, and enter 999 for "don't know."]

99. Just one more question, which party would you vote for if a Presidential election were held tomorrow? [Do NOT read options. Code from response]			
Forum for Democracy and Development (FDD)			240
Heritage Party			241
Movement for Multi Party Democracy (MMD)			242
Patriotic Front (PF)			243
United National Independence Party (UNIP)			244
United Party for National development (UPND)			245
Zambia Republican Party (ZRP)			246
Party for Unity Democracy and Development (PUDD)			247
National Alliance Party (NAP)			248
Zambia Freedom Party (ZFP)			249
National Democratic Party (NDP)			250
National Party (NP)			251
Democratic Party (DP)			252
United Party for Democrats (UPD)			253
Zambia United Development Party (ZUDP)			254
Other [Specify]: _____	Post Code		
Refused to answer			998
Don't know			999

100. Who do you think sent us to do this interview? [Do not read options]	
No one	0
Government	
Government (General)	1
National / Federal Government	2
Provincial / Regional Government	3
Local Government	4
President's / Prime Minister's Office	5
Parliament / National Assembly	6
Government Census / Statistics Office	7
National Intelligence / Secret Service	8
Education or Social Affairs Department / Ministry	9
Tax or Finance Department / Ministry	10
Health Department / Ministry	11
Other Government Department / Ministry	12
Constitutional Commission	13
Electoral Commission	14
National Planning Commission	15
Public Utility Company	16
Private	
NGO	17
Political Party / Politicians	18
Research Company / Organization / Programme (including the Afrobarometer National Partner)	19
Newspapers / Media	20
University / School / College	21
Private company	22
International Organization	23
God or a Religious Organization	24
Other: _____ [Enter verbatim response]	Post code
Refused to answer	998
Don't know	999

THANK YOU VERY MUCH. YOUR ANSWERS HAVE BEEN VERY HELPFUL.

Hour

Minutes

Time interview ended [Interviewer: Enter hour and minute, use 24 hr. clock]				
---	--	--	--	--

END INTERVIEW

DON'T FORGET TO COMPLETE NEXT SECTION!

ALL SUBSEQUENT QUESTIONS SHOULD BE ANSWERED BY THE INTERVIEWER AFTER THE INTERVIEW IS CONCLUDED

101. Respondent's gender	
Male	1
Female	2

102. Respondent's race?			
Black / African	1	South Asian (Indian, Pakistani, etc.)	5
White / European	2	East Asian (Chinese, Korean, Japanese, etc.)	6
Coloured / Mixed race	3	Other	95
Arab / Lebanese / North African	4		

103. Which language was the interview conducted in? [Circle all that apply]			
English	1	Nsenga	426
Bembe	421	Tumbuka	427
Nyanja	422	Kaonde	428
Tonga	423	Luvale	429
Lozi	424	Namwanga	430
Chewa	425	Kiswahili	4
		Other [Specify]: _____	Post code

104. Were there any other people immediately present who might be listening during the interview?	
No one	1
Spouse only	2
Children only	3
A few others	4
Small crowd	5

105.	Yes	No
A. Did the respondent check with others for information to answer any question?	1	0
B. Do you think anyone influenced the respondent's answers during the interview?	1	0
C. Were you approached by community and/or political party representatives?	1	0
D. Did you feel threatened during the interview?	1	0
E. Were you physically threatened during the interview?	1	0

106. What proportion of the questions do you feel the respondent had difficulty answering?	
All	4
Most	3
Some	2
Few	1
None	0

107. Which questions did the respondent have trouble answering? [Identify up to three. If the respondent had trouble with less than three, enter "000" in the boxes.]			
a. First question			
b. Second question			
c. Third question			

108. What was the respondent's attitude toward you during the interview?			
A. Was he or she	1 Friendly	2 In between	3 Hostile
B. Was he or she	1 Interested	2 In between	3 Bored
C. Was he or she	1 Cooperative	2 In between	3 Uncooperative
D. Was he or she	1 Patient	2 In between	3 Impatient
E. Was he or she	1 At ease	2 In between	3 Suspicious
F. Was he or she	1 Honest	2 In between	3 Misleading

INTERVIEWER DETAILS

109. Interviewer's Name [Write in]			
110. Interviewer's Number [If applicable, NA = 0]			Z A M
111. Interviewer's Age			

112. Interviewer's gender	
Male	1
Female	2

113. Do you come from a rural or urban area?	
Rural	1
Urban	2

114. Interviewer's home language:			
English	1	Nsenga	426
Bembe	421	Tumbuka	427
Nyanja	422	Kaonde	428
Tonga	423	Luvale	429
Lozi	424	Namwanga	430
Chewa	425	Kiswahili	4
		Other [Specify]: _____	Post code

115. Interviewer's highest level of education	
Primary school completed	3
Some secondary school / high school	4
Secondary school / high school completed	5
Post-secondary qualifications, other than university e.g. a diploma or degree from a technikon or college	6
Some university	7
University completed	8
Post graduate	9

THE FOLLOWING QUESTIONS ARE TO BE FILLED IN CONJUNCTION WITH THE FIELD SUPERVISOR

116. Were the following services present in the primary sampling unit / enumeration area?	Yes	No	Can't determine
A. Post-office	1	0	9
B. School	1	0	9
C. Police station	1	0	9
D. Electricity grid that most houses could access	1	0	9
E. Piped water system that most houses could access	1	0	9
F. Sewage system that most houses could access	1	0	9
G. Health Clinic	1	0	9
H. Recreational facilities, e.g., a sports field	1	0	9
I. Any churches, mosques, temples or other places of worship	1	0	9
J. Any town halls or community buildings that can be used for meetings	1	0	9
K. Market stalls (selling groceries and/or clothing)	1	0	9

117. In the PSU / EA, did you (or any of your colleagues) see:	Yes	No	Don't Know
A. Any policemen or police vehicles?	1	0	9
B. Any soldiers or army vehicles?	1	0	9

118. Thinking of the journey here:	Yes	No
A. Was the road at the start point in the PSU / EA paved / tarred / concrete?	1	0

SIGNATURE PAGE

119. INTERVIEWER: Do you have any other comments on the interview? For example, did anything else significant happen during the interview?	
No	0
Yes: <i>[Explain]</i> _____ _____ _____	1

120. INTERVIEWER: I hereby certify that this interview was conducted in accordance with instructions received during training. All responses recorded here are those of the respondent who was chosen by the appropriate selection method.

INTERVIEWER SIGNATURE: _____

121. SUPERVISOR: Do you have any other comments on the interview? For example, did anything else significant happen during the interview?	
No	0
Yes: <i>[Explain]</i> _____ _____ _____	1

122. SUPERVISOR: I hereby certify that this interview was conducted in accordance with instructions given to interviewers during training. All responses have been checked for completeness and accuracy. Responses to Questions 112-115 are based on observations I personally made in an area chosen by the appropriate sampling method.

SUPERVISOR SIGNATURE: _____