

# AFRO BAROMETER

## SUMMARY OF RESULTS

### AFROBAROMETER ROUND 5 SURVEY IN ZAMBIA, 2013

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**A comparative series of national public  
attitude surveys on democracy, markets  
and civil society in Africa.**



## **Afrobarometer Round 5**

### **Summary of Results for Zambia, 2013**

The Afrobarometer is a comparative series of public attitude surveys that will be covering up to 35 African countries in Round 5 (2011-2013). Based on representative national samples, the surveys assess citizen attitudes to democracy and governance, markets, and civil society, among other topics. The first round of surveys was conducted between 1999-2001 and covered seven Southern African countries (Botswana, Lesotho, Malawi, Namibia, South Africa, Zambia and Zimbabwe), three countries in West Africa (Ghana, Nigeria and Mali) and two in East Africa (Uganda and Tanzania). Round 2 surveys were completed by November 2003 with four new countries added: Kenya, Senegal, Cape Verde and Mozambique. Round 3 surveys were conducted from March 2005 to February 2006 in the same countries, plus Benin and Madagascar. The 4<sup>th</sup> Round of surveys covered 20 countries between 2008 and 2009, with the addition of Burkina Faso and Liberia.

The Afrobarometer is a joint enterprise of the Institute for Democracy in South Africa (IDASA), the Center for Democratic Development (CDD-Ghana), the Institute for Empirical Research in Political Economy (IREEP), and the Institute for Development Studies (IDS) at the University of Nairobi in Kenya, with additional technical support provided by Michigan State University (MSU) and University of Cape Town (UCT). The Afrobarometer National Partner in Zambia is RuralNet Associates Ltd.

From 21 January 2013 to 8 February 2013, the Afrobarometer surveyed a nationally representative, random, stratified probability sample of 1200 adult Zambians. Face-to-face interviews were conducted in the language of the respondent's choice by the Afrobarometer team based at RuralNet Associates. Local language translations were done in 5 languages: Bemba, Kaonde, Lozi, Nyanja and Tonga. IDASA provided technical backstopping for the survey. Previous Afrobarometer surveys were conducted in Zambia in 1999, 2003, 2005, and 2009.

The sample was drawn by taking the smallest geographic units, Census Enumeration Areas (EAs), and stratifying all EAs across the country into separate lists according to provinces and wards and type of geographical area (urban/rural). In all 150 EAs were then randomly selected from these lists with the probability proportionate to its size in the overall population as represented in the 2010 census of population and housing. This ensured that every eligible adult had an equal and known chance of being selected. Eight households were then randomly selected within each EA, and a respondent 18 years of age or older was randomly selected from each household. A gender quota ensured that every other interview must be with a female. A sample of this size is sufficient to yield an overall margin of error of 3 percent at a confidence level of 95 percent.

Below is an outline of the survey findings from all the questions posed to respondents. We also present the findings by some critical demographics such as gender and place of residence (urban-rural).

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## **Contact Information**

### **Contact Information:**

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**Survey Overview**  
**The Quality of Democracy and Governance in Zambia**  
**Afrobarometer Round 5, 2013**

<b>Dates of Fieldwork:</b>	21 January, 2012 to 8 February, 2013
<b>Sample size:</b>	1200
<b>Sampling frame:</b>	2010 Census of Population and Housing from the Central Statistical Office
<b>Sample universe:</b>	Citizens of Zambia who are 18 years and older
<b>Sample design:</b>	Nationally representative, random, clustered, stratified, multi-stage area probability sample
<b>Stratification:</b>	Province /ward and urban-rural location
<b>Stages:</b>	PSUs (from strata), start points, households, respondents
<b>PSU selection:</b>	Probability proportionate to population size (PPPS)
<b>Cluster size:</b>	8 households per PSU
<b>Household selection:</b>	Randomly selected start points, followed by walk pattern using 5/10 interval
<b>Respondent selection:</b>	Gender quota filled by alternating interviews between men and women; respondents of appropriate gender listed, after which household member draws a numbered card to select individual
<b>Weighting:</b>	Weighted to account for individual selection probabilities
<b>Margin of error:</b>	+/- 3% at 95% confidence level
<b>Fieldwork by:</b>	RuralNet Associates
<b>Survey Languages:</b>	Bemba, Kaonde, Lozi, Nyanja and Tonga
<b>Main researchers:</b>	Stephen Tembo, Fison Mujenja
<b>Outcome rates:</b>	Contact rate: 94.9% Cooperation rate: 78.8% Refusal rate: 3.8% Response rate: 74.9%
<b>EA Substitution Rate:</b>	No substitutions

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**Note:** All figures in the following tables are percentages, rounded to whole numbers. Due to rounding, columns may not add up to exactly 100%. Also note that a figure of “0” reported indicates that at least 1 response, but less than 0.5% of all responses, were in this category, whereas a dash (“-“) or blank cell indicates that there were no responses in this category. For Questions 1 through 100, weighted frequency distributions are reported.

		<b>Unweighted</b>	<b>Weighted</b>
<b>Gender</b>			
	Male	50	49
	Female	50	51
<b>Location</b>			
	Urban	44	44
	Rural	56	56
<b>Region</b>			
	Lusaka	19	19
	Central	9	10
	Copperbelt	17	17
	Eastern	11	12
	Luapula	7	7
	Northern	7	8
	North-Western	5	5
	Southern	11	12
	Western	7	7
	Muchinga	5	5
<b>Education</b>			
	No formal education	4	4
	Primary	39	39
	Secondary	46	46
	Post-secondary	11	11
	Don't know	0	0
<b>Religion</b>			
	Christian	95	94
	Muslim	1	1
	Other	4	5

**Q1. How old are you?**

	<b>Urban</b>	<b>Rural</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
18-25	42	23	31	31	31
26-35	28	31	27	32	30
36-45	14	22	17	20	19
46-55	7	12	11	9	10
56-65	7	5	7	5	6
Over 65	3	7	7	3	5
Don't know		0		0	0

**Q2. Which Zambian language is your home language?**

	Urban	Rural	Male	Female	Total
English	0	0	0	0	0
Bemba	37	23	28	31	29
Nyanja	6	2	3	4	4
Tonga	6	17	11	13	12
Lozi	8	9	10	8	9
Chewa	5	9	8	6	7
Nsenga	5	4	4	5	5
Tumbuka	4	5	4	5	4
Kaonde	2	2	2	2	2
Luvale	1	0	1	1	1
Namwanga	3	1	2	2	2
Lunda	2	6	4	4	4
Bisa	0	2	1	1	1
Nkoya		0	0		0
Mambwe	4	2	4	2	3
Lenje	1	0	1	1	1
Ngoni	2	1	1	2	2
Soli	1	1	1	1	1
Ila	0	0	0	0	0
Ushi	1	1	1	1	1
Mbunda	0	1	1	1	1
Kunda	1	2	1	2	1
Lala	4	3	3	4	4
Lamba	2	3	3	3	3
Lungu	0	1	1	0	1
Senga	0	1	1	1	1
Tokaleya	0	0		0	0
Bwile		1	1	0	0
Ngumbo	0		0	0	0
Tabwa	0	1	1	0	1
Goba		1	0	0	0
Others	1	1	1	1	1
Don't know		0	0		0

**Q3A. In general, how would you describe: The present economic condition of this country?**

	Urban	Rural	Male	Female	Total
Very Bad	8	9	8	10	9
Fairly bad	24	30	27	28	27
Neither good nor bad	11	8	10	8	9
Fairly good	50	46	49	47	48
Very good	7	5	6	6	6
Don't know	1	1	1	1	1

**Q3B. In general, how would you describe: Your own present living conditions?**

	Urban	Rural	Male	Female	Total
Missing	0	0	1	0	0
Very Bad	7	10	8	9	9
Fairly bad	22	29	25	26	26
Neither good nor bad	12	8	10	10	10
Fairly good	46	47	46	48	47
Very good	12	6	10	7	9
Don't know	0			0	0

**Q4. In general, how do you rate your living conditions compared to those of other Zambian?**

	Urban	Rural	Male	Female	Total
Missing		2	1	1	1
Much Worse	5	7	6	6	6
Worse	16	28	21	24	23
Same	25	30	28	27	28
Better	42	28	35	34	34
Much Better	10	5	7	6	7
Don't know	2	1	2	2	2

**Q5A. Looking back, how do you rate the following compared to twelve months ago:  
Economic conditions in this country?**

	Urban	Rural	Male	Female	Total
Much Worse	2	3	2	3	3
Worse	20	19	19	20	20
Same	35	44	35	44	40
Better	34	28	35	26	31
Much Better	8	5	7	6	6
Don't know	1	2	2	1	1



**Q5B. Looking back, how do you rate the following compared to twelve months ago:  
Your living conditions?**

	Urban	Rural	Male	Female	Total
Much Worse	3	2	1	4	3
Worse	16	18	17	17	17
Same	39	46	40	46	43
Better	34	28	33	28	30
Much Better	8	5	7	6	6
Don't know	0	0	0	0	0

**Q6A. Looking ahead, do you expect the following to be better or worse:  
Economic conditions in this country in twelve months time?**

	Urban	Rural	Male	Female	Total
Missing	0		0		0
Much Worse	1	3	2	3	2
Worse	6	10	8	8	8
Same	16	18	18	15	17
Better	42	39	41	40	41
Much Better	25	18	22	21	21
Don't know	9	12	8	13	10

**Q6B. Looking ahead, do you expect the following to be better or worse:  
Your living conditions in twelve months time?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	1	1
Much Worse	2	2	2	2	2
Worse	4	7	6	6	6
Same	16	20	18	18	18
Better	42	41	42	41	41
Much Better	28	19	23	22	23
Don't know	8	10	7	11	9

**Q7. What about the overall direction of the country? Would you say that the country is going in the wrong direction or going in the right direction?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	1	0
Going in the wrong direction	25	32	27	31	29
Going in the right direction	69	59	67	59	63
Don't know	6	8	6	9	7

**Q8A. Over the past year, how often, if ever, have you or anyone in your family gone without:  
Enough food to eat?**

	Urban	Rural	Male	Female	Table
Never	56	48	53	50	52
Just once or twice	22	21	21	22	21
Several times	14	19	17	17	17
Many times	6	12	8	11	9
Always	1	0	1	1	1
Don't Know	0		0		0

**Q8B. Over the past year, how often, if ever, have you or anyone in your family gone without:  
Enough clean water for home use?**

	Urban	Rural	Male	Female	Total
Never	48	44	45	47	46
Just once or twice	15	9	11	12	12
Several times	18	18	20	16	18
Many times	12	17	14	16	15
Always	6	12	9	10	10

**Q8C. Over the past year, how often, if ever, have you or anyone in your family gone without:  
Medicines or medical treatment?**

	Urban	Rural	Male	Female	Total
Never	48	37	44	40	42
Just once or twice	16	14	16	13	15
Several times	17	25	20	23	21
Many times	15	19	16	19	18
Always	3	4	3	4	4
Don't Know			0	0	0

**Q8D. Over the past year, how often, if ever, have you or anyone in your family gone without:  
Enough fuel to cook your food?**

	Urban	Rural	Male	Female	Total
Never	59	62	63	59	61
Just once or twice	17	16	16	16	16
Several times	14	14	15	13	14
Many times	8	6	5	9	7
Always	2	2	2	2	2
Don't Know	0	0	0	0	0

**Q8E. Over the past year, how often, if ever, have you or anyone in your family gone without:  
A cash income?**

	Urban	Rural	Male	Female	Total
Never	22	15	21	15	18
Just once or twice	20	10	15	13	14
Several times	25	25	27	23	25
Many times	26	39	29	38	34
Always	6	10	7	10	8
Don't Know	0			0	0

**Q9A. Over the past year, how often, if ever, have you or anyone in your family:  
Felt unsafe walking in your neighborhood?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	0	0
Never	54	66	63	59	61
Just once or twice	15	12	12	14	13
Several times	14	10	12	11	12
Many times	9	9	7	11	9
Always	7	2	4	5	4
Don't Know	1	0	0	0	0

**Q9B. Over the past year, how often, if ever, have you or anyone in your family:  
Feared crime in your own home?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	1	0
Never	68	80	76	74	75
Just once or twice	12	10	11	10	11
Several times	10	6	6	10	8
Many times	7	2	4	4	4
Always	2	1	1	1	1
Don't Know	0	0	0	0	0

**Q10A. During the past year, have you or anyone in your family: Had something stolen from your house?**

	Urban	Rural	Male	Female	Total
No	67	71	70	69	69
Yes, once	17	12	15	13	14
Yes, twice	9	10	9	11	10
Yes, three or more times	7	7	7	8	7

**Q10B. During the past year, have you or anyone in your family: Been physically attacked?**

	Urban	Rural	Male	Female	Total
No	90	93	92	92	92
Yes, once	8	4	6	5	6
Yes, twice	1	1	1	2	1
Yes, three or more times	1	1	1	1	1
Don't Know		0	0		0

**Q10C. Was any such incident reported to the police?**

	Urban	Rural	Male	Female	Total
Missing	1	1	1	1	1
No	20	20	19	22	20
Yes	16	10	14	12	13
Not applicable	62	69	67	65	66
Don't know	0	0	0	0	0

**Q11. Some people say that many crimes are never reported to the police. Based on your experience, what do you think is the main reason that many people do not report crimes like thefts or attacks to the police when they occur?**

	Urban	Rural	Male	Female	Total
Most people do report crimes to the police	16	15	15	16	16
People don't have enough time to report crimes	3	2	3	3	3
No police or police station in the area/too far	2	22	15	12	13
Police don't listen or care	23	11	14	18	16
Police would have demanded money or a bribe to help	12	10	11	11	11
Police wouldn't have been able to do anything	15	5	10	9	9
Police may be involved in the robbery or assault	1	0	1	0	1
Victim feared reprisal from attacker	7	7	5	9	7
Victim too ashamed or embarrassed	5	2	4	3	3
Crime was reported to other authority		4	3	2	2
Lack of evidence or witnesses		1	1	0	1
Criminal unknown / lack of suspect	1	1	0	1	1
People fear police / don't trust police	2	4	5	2	3
Crime was minor	1	0	0	0	0
Criminals were relatives or friends	1	2	2	1	2
Don't know how to report / ignorance	4	3	4	3	3
People forgive the criminals	2	2	1	3	2
Other	3	4	4	2	3
Don't know	3	3	2	4	3

**Q12. If you were a victim of crime in this country, who, if anyone, would you go to first for assistance?**

	Urban	Rural	Male	Female	Total
None of these/no effective assistance available	3	2	2	2	2
The police	79	56	68	64	66
A security service or security company that you pay for	0	1	0	1	1
A traditional leader or traditional court	2	24	15	13	14
A street committee or local security organization	0	6	4	3	3
A powerful local person or local gang	0	1	0	1	1
You would personally take revenge	0	0	0	0	0
You would join with others to take revenge	0	0	0	0	0
Your own family or friends	13	9	8	13	10
The family of the perpetrator	0	0	0	0	0
Neighbor	0	1	1	1	1
Employer or landlord		0	0		0
God	0	0	0	0	0
Other	0	1	0	1	1
Don't know	0	0		0	0

**Q13A. How often do you get news from the following sources: Radio?**

	Urban	Rural	Male	Female	Total
Never	13	22	12	25	18
Less than once a month	4	5	4	5	4
A few times a month	7	6	5	8	7
A few times a week	32	28	33	27	30
Every day	44	39	46	35	41

**Q13B. How often do you get news from the following sources: Television?**

	Urban	Rural	Male	Female	Total
Never	15	63	37	47	42
Less than once a month	2	7	6	5	5
A few times a month	4	5	5	4	5
A few times a week	18	14	17	14	15
Every day	61	10	35	30	33

**Q13C. How often do you get news from the following sources: Newspapers?**

	Urban	Rural	Male	Female	Total
Never	38	78	53	67	60
Less than once a month	9	8	9	7	8
A few times a month	12	7	10	9	9
A few times a week	24	6	16	11	14
Every day	18	1	10	6	8
Don't know		1	0	0	0

**Q13D. How often do you get news from the following sources: Internet?**

	Urban	Rural	Male	Female	Total
Never	73	94	79	90	85
Less than once a month	5	0	3	2	3
A few times a month	4	1	4	1	2
A few times a week	8	2	6	3	5
Every day	10	1	7	3	5
Don't know	0	1	1	0	1

**Q14. How interested would you say you are in public affairs?**

	Urban	Rural	Male	Female	Total
Not at all interested	19	20	14	25	19
Not very interested	22	15	17	19	18
Somewhat interested	25	26	26	25	26
Very interested	35	39	43	32	37
Don't know		0	0	0	0

**Q15. When you get together with your friends or family, would you say you discuss political matters?**

	Urban	Rural	Male	Female	Total
Never	31	31	24	37	31
Occasionally	50	51	53	48	51
Frequently	19	18	23	14	19
Don't know		0		0	0

**Q16. Do you agree or disagree with the following statement: Sometimes politics and government seem so complicated that a person like me cannot really understand what is going on.**

	Urban	Rural	Male	Female	Total
Strongly agree	35	36	33	38	35
Agree	35	36	34	36	35
Neither agree nor disagree	4	5	5	4	5
Disagree	15	12	15	12	14
Strongly disagree	10	9	11	7	9
Don't know/Don't understand	1	2	1	2	2

**Q17A. In this country, how free are you: To say what you think?**

	Urban	Rural	Male	Female	Total
Not at all free	4	3	4	4	4
Not very free	18	13	14	16	15
Somewhat free	22	25	22	25	24
Completely free	55	58	59	54	57
Don't know	1	1	1	1	1

**Q17B. In this country, how free are you: To join any political organization you want?**

	Urban	Rural	Male	Female	Total
Missing	0	1	1	1	1
Not at all free	3	4	3	5	4
Not very free	13	7	9	10	10
Somewhat free	12	15	13	14	14
Completely free	69	72	74	68	71
Don't know	2	1	0	2	1

**Q17C. In this country, how free are you: To choose who to vote for without feeling pressured?**

	Urban	Rural	Male	Female	Total
Missing	0	1	1	1	1
Not at all free	1	1	0	2	1
Not very free	2	1	2	1	1
Somewhat free	5	8	5	8	6
Completely free	91	89	92	88	90
Don't know	1	1	1	1	1

**Q18. Let's talk for a moment about the kind of society we would like to have in this country. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: Once in office, elected leaders are obliged to help their home community or group first.**

**Statement 2: Since elected leaders should represent everyone, they should not do anything that favours their own group over others.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	10	9	10	10	10
Agree with 1	8	6	6	8	7
Agree with 2	25	27	26	26	26
Agree very strongly with 2	56	55	56	55	55
Agree with neither	1	2	2	2	2
Don't know		0		0	0

**Q19. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: Government should be able to ban any organization that goes against its policies.**

**Statement 2: We should be able to join any organization, whether or not the government approves of it.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	21	16	18	18	18
Agree with 1	15	17	14	17	16
Agree with 2	25	30	28	28	28
Agree very strongly with 2	32	32	33	31	32
Agree with neither	7	4	6	5	5
Don't know	1	1	1	1	1

**Q20. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: The media should have the right to publish any views and ideas without government control.**

**Statement 2: The government should have the right to prevent the media from publishing things that it consider harmful to society.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	33	35	37	32	34
Agree with 1	16	17	15	18	16
Agree with 2	22	23	23	22	23
Agree very strongly with 2	27	21	21	25	23
Agree with neither	3	2	3	2	2
Don't know		2	1	2	1



**Q21. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: The government is like a parent. It should decide which is good for us.**

**Statement 2: The government is like our employee. We are the bosses and should tell government what to do.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	21	26	23	25	24
Agree with 1	11	10	10	11	10
Agree with 2	20	18	18	20	19
Agree very strongly with 2	46	43	47	41	44
Agree with neither	2	2	2	2	2
Don't know	0	0		0	0

**Q22. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: Men make better political leaders than women, and should be elected rather than women.**

**Statement 2: Women should have the same chance of being elected to political office as men.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	13	22	23	14	18
Agree with 1	6	10	9	8	8
Agree with 2	22	19	20	21	20
Agree very strongly with 2	58	48	47	58	53
Agree with neither	1	1	1	0	1
Don't know	0	0	0		0

**Q23. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: In our country, women should have equal rights and receive the same treatment as men do.**

**Statement 2: Women have always been subject to traditional laws and customs, and should remain so.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	60	51	52	58	55
Agree with 1	21	23	21	23	22
Agree with 2	9	11	13	8	10
Agree very strongly with 2	8	13	12	10	11
Agree with neither	2	2	2	1	2
Don't know	0		0		0

**Q24. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. Statement 1: If funds for schooling are limited, a boy should always receive an education in school before a girl.**

**Statement 2: If funds for schooling are limited, a family should send the child with the greatest ability to learn.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	5	9	9	6	8
Agree with 1	6	4	5	5	5
Agree with 2	20	19	20	19	20
Agree very strongly with 2	58	59	57	60	59
Agree with neither	10	7	7	10	9
Don't know	1	0	0	0	0

**Q25A. Let's turn to your role in the community. Now I am going to read out a list of groups that people join or attend. For each one, could you tell me whether you are an official leader, an active member, an inactive member, or not a member: A religious group that meets outside of regular worship services?**

	Urban	Rural	Male	Female	Total
Not a Member	43	34	42	35	38
Inactive Member	10	11	11	10	11
Active Member	39	43	38	44	41
Official Leader	8	11	9	11	10
Don't Know	0	0		1	0

**Q25B. Let's turn to your role in the community. Now I am going to read out a list of groups that people join or attend. For each one, could you tell me whether you are an official leader, an active member, an inactive member, or not a member: Some other voluntary association or community group?**

	Urban	Rural	Male	Female	Total
Not a Member	85	58	67	73	70
Inactive Member	4	7	5	6	5
Active Member	10	26	21	16	19
Official Leader	1	8	6	4	5
Don't Know	1	1	1	1	1

**Q26A. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. If not, would you do this if you had the chance: Attended a community meeting?**

	Urban	Rural	Male	Female	Total
No, would never do this	10	5	8	7	7
No, but would do if had the chance	58	25	35	44	40
Yes, once or twice	13	18	16	16	16
Yes, several times	13	37	30	23	26
Yes, often	5	15	11	10	11
Don't know	0		0	0	0

**Q26B. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. If not, would you do this if you had the chance: Got together with others to raise an issue?**

	Urban	Rural	Male	Female	Total
No, would never do this	9	9	7	11	9
No, but would do if had the chance	56	32	39	46	43
Yes, once or twice	15	20	18	18	18
Yes, several times	16	29	28	19	23
Yes, often	3	10	8	6	7
Don't know	0		0	0	0

**Q26C. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. If not, would you do this if you had the chance: Refused to pay a tax or fee to government?**

	Urban	Rural	Male	Female	Total
No, would never do this	81	79	81	79	80
No, but would do if had the chance	14	12	13	13	13
Yes, once or twice	1	2	1	1	1
Yes, several times	1	1	1	0	1
Yes, often	1	1	1	1	1
Don't know	2	6	3	5	4

**Q26D. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. If not, would you do this if you had the chance: Attended a demonstration or protest march?**

	Urban	Rural	Male	Female	Total
No, would never do this	69	79	72	77	75
No, but would do if had the chance	22	16	20	17	19
Yes, once or twice	5	3	4	3	4
Yes, several times	2	1	2	0	1
Yes, often	1	0	1	1	1
Don't know	1	1	1	1	1

**Q26E. Here is a list of actions that people sometimes take as citizens. For each of these, please tell me whether you, personally, have done any of these things during the past year. If not, would you do this if you had the chance: Used force or violence for a political cause**

	Urban	Rural	Male	Female	Total
No, would never do this	93	94	94	94	94
No, but would do if had the chance	5	4	5	4	4
Yes, once or twice	0	1	1	0	1
Yes, several times	0	0	0		0
Yes, often	0	0	0	0	0
Don't know	1	0	0	1	1

**Q27. With regard to the most recent national election in 2011, which statement is true for you?**

	Urban	Rural	Male	Female	Total
You were not registered to vote	11	10	9	12	11
You voted in the elections	59	70	69	62	65
You decided not to vote	6	4	4	6	5
You could not find the polling station	0	1	0	1	1
You were prevented from voting	1	1	1	1	1
You did not have time to vote	4	3	2	4	3
You did not vote because your name not in the register	0	1	1	0	1
Did not vote for some other reason	10	8	8	9	9
You were too young to vote	8	3	6	5	5
Don't know / Can't remember	0		0		0

**Q28. On the whole, how would you rate the freeness and fairness of the last national election, held in 2011? Was it:**

	Urban	Rural	Male	Female	Total
Not free and fair	4	6	4	6	5
Free and fair, with major problems	6	6	6	7	6
Free and fair, but with minor problems	29	19	24	22	23
Completely free and fair	59	65	64	61	62
Do not understand the question	0	0	0	0	0
Don't know	1	4	2	3	3

**Q29A. Thinking about the last national election in 2011, did you: Attend a campaign meeting or rally?**

	Urban	Rural	Male	Female	Total
No	58	53	48	63	55
Yes	42	47	52	37	45
Don't know	0		0		0

**Q29B. Thinking about the last national election in 2011, did you: Try to persuade others to vote for a certain presidential or legislative candidate or political party?**

	Urban	Rural	Male	Female	Total
No	70	76	70	77	73
Yes	30	24	30	23	26
Don't know		0	0		0

**Q29C. Thinking about the last national election in 2011, did you: Work for a candidate or party?**

	Urban	Rural	Male	Female	Total
No	85	86	84	88	86
Yes	14	14	16	12	14

**Q30A. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A local government councilor?**

	Urban	Rural	Male	Female	Total
Never	84	73	71	84	78
Only once	5	12	10	8	9
A few times	7	9	10	6	8
Often	5	6	8	3	5
Don't know		0	0		0

**Q30B. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A Member of Parliament?**

	Urban	Rural	Male	Female	Total
Never	93	87	85	94	90
Only once	3	7	8	3	5
A few times	2	3	4	2	3
Often	2	2	3	1	2
Don't know		0	0		0

**Q30C. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: An official of a government agency?**

	Urban	Rural	Male	Female	Total
Never	95	90	89	95	92
Only once	3	4	5	2	3
A few times	2	4	4	2	3
Often	1	2	2	1	1
Don't know	0	0	0	0	0

**Q30D. During the past year, how often have you contacted any of the following persons about some important problem or to give them your views: A political party official?**

	Urban	Rural	Male	Female	Total
Never	93	90	88	95	92
Only once	2	4	4	3	3
A few times	3	3	4	2	3
Often	2	3	4	1	2
Don't know		0	0		0

**Q31A. There are many ways to govern a country. Would you disapprove or approve of the following alternatives: Only one political party is allowed to stand for election and hold office?**

	Urban	Rural	Male	Female	Total
Strongly Disapprove	72	61	70	61	66
Disapprove	19	28	22	26	24
Neither Approve Nor Disapprove	1	1	1	1	1
Approve	5	6	3	7	5
Strongly Approve	3	4	2	4	3
Don't Know	0	0	0	1	0

**Q31B. There are many ways to govern a country. Would you disapprove or approve of the following alternatives: The army comes in to govern the country?**

	Urban	Rural	Male	Female	Total
Strongly Disapprove	80	71	77	74	75
Disapprove	17	23	20	21	21
Neither Approve Nor Disapprove	0	1	0	1	1
Approve	2	3	2	2	2
Strongly Approve	0	1	0	2	1
Don't Know	0	0	0	1	0

**Q31C. There are many ways to govern a country. Would you disapprove or approve of the following alternatives: Elections and Parliament are abolished so that the president can decide everything?**

	Urban	Rural	Male	Female	Total
Strongly Disapprove	76	66	73	68	70
Disapprove	19	27	22	25	23
Neither Approve Nor Disapprove	1	1	1	2	1
Approve	2	2	2	2	2
Strongly Approve	3	2	2	3	2
Don't Know	0	2	1	1	1

**Q32. Which of these three statements is closest to your own opinion?**

**Statement 1: Democracy is preferable to any other kind of government.**

**Statement 2: In some circumstances, a non-democratic government can be preferable.**

**Statement 3: For someone like me, it doesn't matter what kind of government we have.**

	Urban	Rural	Male	Female	Total
STATEMENT 3: Doesn't matter.	4	5	5	5	5
STATEMENT 2: Sometimes non-democratic preferable	3	4	3	4	4
STATEMENT 1: Democracy preferable.	92	88	91	89	90
Don't know	1	2	1	2	2

**Q33. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**  
**Statement 1: It is more important to have a government that can get things done, even if we have no influence over what it does.**

**Statement 2: It is more important for citizens to be able to hold government accountable, even if that means it makes decisions more slowly.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	21	26	23	25	24
Agree with 1	12	15	13	14	14
Agree with 2	27	25	25	27	26
Agree very strongly with 2	34	32	36	30	33
Agree with neither	4	1	3	2	3
Don't know	1	0	0	1	1

**Q34. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**  
**Statement 1: We should choose our leaders in this country through regular, open and honest elections.**

**Statement 2: Since elections sometimes produce bad results, we should adopt other methods for choosing this country's leaders.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	68	67	71	64	67
Agree with 1	23	22	19	25	22
Agree with 2	3	4	3	4	4
Agree very strongly with 2	5	6	5	6	5
Agree with neither	1	1	1	0	1
Don't know	1	1	0	1	1

**Q35. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**  
**Statement 1: Political parties create division and confusion; it is therefore unnecessary to have many political parties in Zambia.**

**Statement 2: Many political parties are needed to make sure that Zambians have real choices in who governs them.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	14	17	14	17	15
Agree with 1	8	11	8	11	10
Agree with 2	29	25	26	27	27
Agree very strongly with 2	47	45	50	41	46
Agree with neither	2	2	2	2	2
Don't know	0	1	0	1	0



**Q36. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2**  
**Statement 1: Parliament should ensure that the President explains to it on a regular basis how his government spends taxpayers' money.**

**Statement 2: The President should be able to devote his full attention to developing the country rather than wasting time justifying his actions.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	43	37	44	35	39
Agree with 1	19	18	19	17	18
Agree with 2	18	21	16	23	20
Agree very strongly with 2	17	20	18	19	19
Agree with neither	3	1	2	2	2
Don't know	1	3	1	3	2

**Q37. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2**  
**Statement 1: Opposition parties should regularly examine and criticize government policies and actions.**

**Statement 2: Opposition parties should concentrate on cooperating with government and helping it develop the country.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	15	17	19	14	16
Agree with 1	8	11	9	10	9
Agree with 2	26	27	25	28	27
Agree very strongly with 2	48	43	45	46	45
Agree with neither	2	1	2	2	2
Don't know	1	0	1	0	0

**Q38. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2**  
**Statement 1: The news media should constantly investigate and report on government mistakes and corruption.**

**Statement 2: Too much reporting on negative events, like government mistakes and corruption, only harms the country.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	49	45	51	42	47
Agree with 1	26	26	24	27	26
Agree with 2	14	12	11	14	13
Agree very strongly with 2	11	13	11	13	12
Agree with neither	1	1	2	1	1
Don't know	0	3	2	2	2

**Q39. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. Statement 1: Members of Parliament represent the people; therefore they should make laws for this country, even if the President does not agree.**

**Statement 2: Since the President represents all of us, he should pass laws without worrying about what Parliament thinks.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	41	42	46	38	42
Agree with 1	28	26	25	29	27
Agree with 2	11	10	9	12	11
Agree very strongly with 2	7	10	8	9	9
Agree with neither	11	9	10	9	9
Don't know	3	2	2	3	2

**Q40. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. Statement 1: Since the President was elected to lead the country, he should not be bound by laws or court decisions that he thinks are wrong.**

**Statement 2: The President must always obey the laws and the courts, even if he thinks they are wrong.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	12	11	10	12	11
Agree with 1	11	14	11	15	13
Agree with 2	28	30	28	30	29
Agree very strongly with 2	42	40	45	37	41
Agree with neither	6	4	5	5	5
Don't know	1	1	1	2	1

**Q41. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2. Statement 1: The Constitution should limit the president to serving a maximum of two terms in office.**

**Statement 2: There should be no constitutional limit on how long the president can serve.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	66	64	70	60	65
Agree with 1	20	21	18	23	20
Agree with 2	5	5	3	7	5
Agree very strongly with 2	7	7	8	6	7
Agree with neither	1	1	1	2	1
Don't know	0	2	1	1	1

**Q42. In your opinion how much of a democracy is Zambia today?**

	Urban	Rural	Male	Female	Total
Not a democracy	2	3	2	2	2
A democracy, with major problems	15	24	19	22	20
A democracy, but with minor problems	54	44	48	49	49
A full democracy	28	27	29	25	27
Do not understand question/democracy	0	0	0	0	0
Don't know	0	2	1	2	1

**Q43. Overall, how satisfied are you with the way democracy works in Zambia?**

	Urban	Rural	Male	Female	Total
Zambia is not a democracy		0		0	0
Not at all satisfied	6	5	5	6	5
Not very satisfied	23	27	24	26	25
Fairly satisfied	48	43	44	46	45
Very satisfied	22	23	25	20	23
Don't Know	1	2	1	2	1

**Q44. Many things may be desirable, but not all of them are essential characteristics of democracy. If you have to choose only one of the things that I am going to read, which one would you choose as the most essential characteristic of democracy?**

	Urban	Rural	Male	Female	Total
Government narrows the gap between the rich and the poor	18	20	17	21	19
People choose government leaders in free and fair elections	45	38	44	39	41
Government does not waste any public money	4	11	9	8	8
People are free to express their political views openly	30	27	28	29	28
None of these	1	1	1	1	1
Don't know	1	3	1	3	2

**Q45. And here is another list. Which one of these things would you choose as the most essential characteristic of democracy?**

	Urban	Rural	Male	Female	Total
Government ensures law and order	16	17	15	18	17
Media is free to criticize the things government does	15	15	16	15	15
Government ensures job opportunities for all	34	32	33	32	33
Multiple parties compete fairly in elections	31	31	32	30	31
None of these	2	1	2	1	2
Don't know	2	3	2	4	3

**Q46A. On a scale between 0 and 10, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following, or haven't you heard enough to say: Our country today?**

	Urban	Rural	Male	Female	Total
0	2	2	2	2	2
1	2	1	1	2	1
2	1	2	1	2	1
3	2	4	4	2	3
4	6	6	8	4	6
5	25	20	21	23	22
6	10	12	11	12	11
7	13	11	12	12	12
8	13	13	13	13	13
9	5	4	4	5	5
10	17	20	21	17	19
Don't know / haven't heard enough to say	2	6	3	6	5

**Q46B. On a scale between 0 and 10, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following, or haven't you heard enough to say: Our country ten years ago, in 2001?**

	Urban	Rural	Male	Female	Total
0	5	2	3	3	3
1	1	1	1	1	1
2	6	6	6	6	6
3	8	8	10	6	8
4	9	7	7	8	7
5	16	20	19	18	18
6	11	9	11	9	10
7	10	7	8	9	9
8	7	8	7	8	8
9	5	5	5	5	5
10	14	15	17	12	15
Don't know / haven't heard enough to say	8	11	6	13	10

**Q46C. On a scale between 0 and 10, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following, or haven't you heard enough to say: Our country under President Kenneth Kaunda's one-party rule Kaunda?**

	Urban	Rural	Male	Female	Total
1	12	10	10	12	11
2	15	9	11	11	11
3	8	3	5	5	5
4	3	2	3	2	2
5	6	7	7	6	6
6	1	1	1	1	1
7	1	2	2	2	2
8	2	1	2	2	2
9	2	2	2	2	2
10	5	7	6	5	6
Don't know / haven't heard enough to say	14	13	11	16	14

**Q46D. On a scale between 0 and 10, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following, or haven't you heard enough to say: And on the same scale, where would you want our country to be in the future?**

	Urban	Rural	Male	Female	Total
0	1	1	0	1	1
1	0	0	0	0	0
2	0			0	0
3		0	0	0	0
4		0		0	0
5	1	1	1	1	1
6	1	1	1	1	1
7	1	3	2	3	2
8	6	5	8	4	6
9	7	5	6	5	6
10	77	75	77	75	76
Don't know / haven't heard enough to say	4	9	5	9	7

**Q47A. On the same scale, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following countries, or haven't you heard enough to say: People's Republic of China?**

	Urban	Rural	Male	Female	Total
0	7	4	6	5	6
1	1	0	1	0	1
2	2	1	1	1	1
3	2	0	2	1	1
4	3	2	2	2	2
5	4	2	4	2	3
6	3	1	2	1	2
7	4	2	2	3	3
8	4	2	3	3	3
9	4	2	4	2	3
10	10	6	10	6	8
Don't know / haven't heard enough to say	56	78	62	73	68

**Q47B. On the same scale, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following countries, or haven't you heard enough to say: United States of America?**

	Urban	Rural	Male	Female	Total
0	2	2	2	2	2
1	0	0	0	0	0
2	0	1	1	1	1
3	2	0	1	1	1
4	2	1	2	1	1
5	4	2	3	3	3
6	2	1	2	2	2
7	6	1	4	2	3
8	8	5	8	6	7
9	10	5	8	6	7
10	23	15	24	13	19
Don't know / haven't heard enough to say	41	67	46	65	55

**Q47C. On the same scale, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following countries, or haven't you heard enough to say: South Africa?**

	Urban	Rural	Male	Female	Total
0	2	2	2	2	2
1	1	0	1	0	1
2	2	1	1	1	1
3	2	1	2	1	1
4	4	2	3	3	3
5	8	6	6	7	7
6	6	3	6	3	4
7	7	4	7	3	5
8	8	5	7	5	6
9	5	2	4	2	3
10	12	7	11	7	9
Don't know / haven't heard enough to say	44	67	48	66	57

**Q47D. On the same scale, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following countries, or haven't you heard enough to say: Zimbabwe?**

	Urban	Rural	Male	Female	Total
0	21	17	21	17	19
1	5	3	4	4	4
2	12	5	10	6	8
3	7	3	5	4	5
4	8	2	5	4	5
5	5	5	6	4	5
6	2	2	2	1	2
7	2	2	3	1	2
8	1	1	1	0	1
9	1	0	1	0	0
10	2	1	2	1	1
Don't know / haven't heard enough to say	36	59	40	58	49

**Q47E. On the same scale, where 0 means completely undemocratic and 10 means completely democratic, where would you place each of the following countries, or haven't you heard enough to say: United Kingdom?**

	Urban	Rural	Male	Female	Total
0	3	1	2	1	2
1	1	1	1	0	1
2	0		0	0	0
3	1	1	1	0	1
4	1	1	1	1	1
5	5	2	3	4	3
6	3	1	2	2	2
7	2	2	3	1	2
8	8	3	7	4	5
9	9	5	8	6	7
10	19	13	20	11	15
Don't know / haven't heard enough to say	48	72	52	71	61

**Q48A. For each of the following statements, please tell me whether you disagree or agree: The courts have the right to make decisions that people always have to abide by.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	4	6	6	4	5
Disagree	16	11	14	12	13
Neither Agree Nor Disagree	2	2	1	2	2
Agree	46	46	45	48	46
Strongly Agree	32	34	33	33	33
Don't know	0	2	1	1	1

**Q48B. For each of the following statements, please tell me whether you disagree or agree: The police always have the right to make people obey the law.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	4	5	4	4	4
Disagree	13	8	10	10	10
Neither Agree Nor Disagree	1	2	2	1	1
Agree	49	47	48	47	48
Strongly Agree	33	39	36	37	36
Don't know	0	0		0	0



**Q48C. For each of the following statements, please tell me whether you disagree or agree: The tax authorities always have the right to make people pay taxes.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	4	6	5	5	5
Disagree	8	8	9	7	8
Neither Agree Nor Disagree	1	4	2	3	3
Agree	49	43	47	45	46
Strongly Agree	33	30	32	31	31
Don't know	5	8	5	9	7

**Q49. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: It is important to obey the government in power, no matter who you voted for.**

**Statement 2: It is not necessary to obey the laws of a government that you did not vote for.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	73	73	75	71	73
Agree with 1	24	21	20	25	22
Agree with 2	2	2	2	1	2
Agree very strongly with 2	1	3	3	2	3
Agree with neither	0	0	0	0	0

**Q50. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: Citizens must pay their taxes to the government in order for our country to develop.**

**Statement 2: The government can find enough resources for development from other sources without having to tax the people.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	48	34	42	37	40
Agree with 1	24	23	21	25	23
Agree with 2	11	14	13	12	13
Agree very strongly with 2	14	24	19	20	19
Agree with neither	2	2	2	2	2
Don't know	1	4	2	4	3

**Q51. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**  
**Statement 1: It is better to pay higher taxes, if it means that there will be more services provided by government**

**Statement 2: It is better to pay lower taxes, even if it means there will be fewer services provided by government.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	33	26	29	29	29
Agree with 1	16	17	16	17	16
Agree with 2	23	24	25	23	24
Agree very strongly with 2	15	19	19	16	17
Agree with neither	10	9	9	10	10
Don't know	2	5	3	5	4

**Q52A. In your opinion, how often, in this country: Does the news media abuse its freedoms by printing or saying things it knows are not true?**

	Urban	Rural	Male	Female	Total
Never	22	28	25	26	25
Rarely	47	41	46	42	44
Often	22	11	19	13	16
Always	4	3	4	4	4
Don't know	4	16	7	15	11

**Q52B. In your opinion, how often, in this country: Does competition between political parties lead to violent conflict?**

	Urban	Rural	Male	Female	Total
Never	9	15	14	10	12
Rarely	27	35	33	30	31
Often	46	35	37	42	40
Always	18	14	15	17	16
Don't know	1	1	1	2	1

**Q52C. In your opinion, how often, in this country: Does the President ignore the courts and laws of the country?**

	Urban	Rural	Male	Female	Total
Never	46	51	55	42	49
Rarely	29	27	27	28	28
Often	10	5	7	7	7
Always	5	1	1	4	3
Don't know	11	16	9	19	14

**Q52D. In your opinion, how often, in this country: Are opposition parties or their supporters silenced by the government?**

	Urban	Rural	Male	Female	Total
Never	26	31	31	27	29
Rarely	29	36	32	33	33
Often	32	20	26	24	25
Always	8	6	6	7	7
Don't know	4	8	4	9	6

**Q52E. In your opinion, how often, in this country: Does the President ignore parliament and just do what he wants?**

	Urban	Rural	Male	Female	Total
Never	52	51	56	47	52
Rarely	24	26	26	25	25
Often	8	4	7	5	6
Always	3	1	2	3	2
Don't know	12	17	10	20	15

**Q53. In this country, how effective is the news media in revealing government mistakes and corruption?**

	Urban	Rural	Male	Female	Total
Not at all effective	4	3	4	3	4
Not very effective	25	18	20	22	21
Somewhat effective	38	33	35	35	35
Very effective	31	31	35	27	31
Don't know	3	15	5	13	9

**Q54. During election campaigns in this country, how much do you personally fear becoming a victim of political intimidation or violence?**

	Urban	Rural	Male	Female	Total
A lot	30	28	26	31	29
Somewhat	14	11	12	13	12
A little bit	28	19	24	22	23
Not at all	28	42	37	34	36
Don't know	0	0	0	0	0

**Q55. How likely do you think it is that powerful people can find out how you voted, even though there is supposed to be a secret ballot in this country?**

	Urban	Rural	Male	Female	Total
Missing		1	1	0	1
Not at all likely	68	68	68	68	68
Not very likely	12	12	13	10	12
Somewhat likely	9	8	8	10	9
Very likely	8	5	6	7	7
Don't know	3	5	3	5	4

**Q56A. In your opinion, how often, in this country: do people have to be careful of what they say about politics?**

	Urban	Rural	Male	Female	Total
Missing	0	1	1	0	1
Never	11	15	14	12	13
Rarely	27	21	24	23	24
Often	29	25	29	25	27
Always	31	37	31	37	34
Don't know	1	1	0	2	1

**Q56B. In your opinion, how often, in this country: Are people treated unequally under the law?**

	Urban	Rural	Male	Female	Total
Never	21	26	23	24	24
Rarely	31	35	33	33	33
Often	37	28	35	30	32
Always	9	8	8	9	9
Don't know	3	2	1	3	2

**Q56C. In your opinion, how often, in this country: Are women treated unequally by traditional leaders?**

	Urban	Rural	Male	Female	Total
Never	29	39	37	32	34
Rarely	27	28	27	28	28
Often	24	22	25	21	23
Always	10	7	8	9	9
Don't know	10	2	4	8	6

**Q56D. In your opinion, how often, in this country: Are women treated unequally by the police and courts?**

	Urban	Rural	Male	Female	Total
Never	36	42	43	36	40
Rarely	31	30	29	31	30
Often	20	17	18	18	18
Always	8	4	5	6	5
Don't know	5	6	4	8	6

**Q56E. In your opinion, how often, in this country: Are women treated unequally by employers?**

	Urban	Rural	Male	Female	Total
Missing	0	0		1	0
Never	26	36	34	29	31
Rarely	30	31	33	28	30
Often	25	17	19	22	20
Always	10	4	6	7	6
Don't know	9	13	9	14	11

**Q56F. In your opinion, how often, in this country: Do officials who commit crimes go unpunished?**

	Urban	Rural	Male	Female	Total
Missing	0	0	0	1	0
Never	16	25	21	21	21
Rarely	20	24	24	21	23
Often	46	32	39	37	38
Always	16	12	15	13	14
Don't know	2	7	2	8	5

**Q56G. In your opinion, how often, in this country: Do ordinary people who break the law go unpunished?**

	Urban	Rural	Male	Female	Total
Missing	1	0	1	1	1
Never	52	60	57	56	56
Rarely	29	22	27	25	26
Often	10	10	10	11	10
Always	6	6	5	6	6
Don't know	1	2	1	2	1

**Q56H. In your opinion, how often, in this country: Do people obtain household services, like water or electricity, without paying for them?**

	Urban	Rural	Male	Female	Total
Missing	0	0	0	0	0
Never	65	62	67	64	65
Rarely	18	10	16	13	15
Often	11	2	4	6	5
Always	1	2	3	2	2
Don't know	4	24	10	15	13

**Q56I. In your opinion, how often, in this country: Do people avoid paying the taxes that they owe the government?**

	Urban	Rural	Male	Female	Total
Missing	1	0	0	0	0
Never	45	49	50	44	47
Rarely	27	22	25	23	24
Often	14	9	11	11	11
Always	4	4	3	4	4
Don't know	10	17	11	17	14

**Q57. Let me ask you again about the most essential characteristics of democracy. If you have to choose only one of the things that I am going to read, which one would you choose as the most essential characteristic of democracy?**

	Urban	Rural	Male	Female	Total
Legislature closely monitors the actions of the President	15	12	13	13	13
Government provides basic necessities for everyone	20	23	19	24	21
People are free to form organisations to influence gvt.	41	40	42	39	40
Public services work well and do not break down	22	20	23	18	21
None of these	1	2	1	2	2
Don't know	2	4	2	4	3

**Q58. And here is another list. Which one of these things would you choose as the most essential characteristic of democracy?**

	Urban	Rural	Male	Female	Total
People are free to take part in demonstrations and protests	25	18	22	19	21
Politics is clean and free from corruption	34	36	37	33	35
The court protects ordinary people if gvt. mistreats them	21	17	19	19	19
People receive aid from gvt. when they are in need	16	25	18	23	21
None of these	2	1	2	1	2
Don't know	2	3	2	4	3

**Q59A. How much do you trust each of the following, or haven't you heard enough about them to say: The President?**

	Urban	Rural	Male	Female	Total
Not at all	11	9	9	11	10
Just a little	26	21	21	25	23
Somewhat	25	21	23	23	23
A lot	37	47	46	40	43
Don't know/Haven't heard enough	1	1	1	2	1

**59B. How much do you trust each of the following, or haven't you heard enough about them to say: Parliament?**

	Urban	Rural	Male	Female	Total
Not at all	19	12	13	17	15
Just a little	33	26	27	31	29
Somewhat	23	26	26	23	25
A lot	23	33	32	26	29
Don't know/Haven't heard enough	1	3	2	3	2

**Q59C. How much do you trust each of the following, or haven't you heard enough about them to say: the Electoral Commission of Zambia?**

	Urban	Rural	Male	Female	Total
Missing		1	0	0	0
Not at all	16	9	11	13	12
Just a little	33	22	28	26	27
Somewhat	20	24	19	25	22
A lot	29	37	39	28	33
Don't know/Haven't heard enough	2	8	3	7	5

**Q59D. How much do you trust each of the following, or haven't you heard enough about them to say: the Zambia Revenue Authority?**

	Urban	Rural	Male	Female	Total
Not at all	16	12	13	14	14
Just a little	34	26	31	27	29
Somewhat	19	22	17	24	21
A lot	24	24	28	19	24
Don't know/Haven't heard enough	8	16	10	15	12

**Q59E. How much do you trust each of the following, or haven't you heard enough about them to say: Your Local Authority Council that is the District, City or Municipal Council?**

	Urban	Rural	Male	Female	Total
Not at all	28	18	21	24	23
Just a little	36	31	34	32	33
Somewhat	18	25	22	22	22
A lot	17	23	21	19	20
Don't know/Haven't heard enough	1	3	2	3	2

**Q59F. How much do you trust each of the following, or haven't you heard enough about them to say: The Ruling Party?**

	Urban	Rural	Male	Female	Total
Not at all	12	12	11	13	12
Just a little	32	27	30	29	30
Somewhat	25	27	24	28	26
A lot	29	32	34	27	31
Don't know/Haven't heard enough	1	2	1	2	1

**Q59G. How much do you trust each of the following, or haven't you heard enough about them to say: Opposition Political Parties?**

	Urban	Rural	Male	Female	Total
Not at all	33	28	30	31	30
Just a little	36	34	35	34	34
Somewhat	18	23	20	21	21
A lot	12	12	14	10	12
Don't know/Haven't heard enough	1	3	2	3	2



**Q59H. How much do you trust each of the following, or haven't you heard enough about them to say: The Police?**

	Urban	Rural	Male	Female	Total
Missing		1	1		0
Not at all	31	15	23	20	22
Just a little	32	26	29	29	29
Somewhat	20	23	18	25	21
A lot	17	35	29	26	27
Don't know/Haven't heard enough		0	0	0	0

**Q59I. How much do you trust each of the following, or haven't you heard enough about them to say: The army?**

	Urban	Rural	Male	Female	Total
Not at all	10	6	7	9	8
Just a little	21	13	15	19	17
Somewhat	22	22	19	24	22
A lot	44	56	57	44	50
Don't know/Haven't heard enough	3	3	3	3	3

**Q59J. How much do you trust each of the following, or haven't you heard enough about them to say: Courts of law?**

	Urban	Rural	Male	Female	Total
Not at all	12	8	10	10	10
Just a little	29	20	22	26	24
Somewhat	24	24	21	27	24
A lot	32	43	43	34	38
Don't know/Haven't heard enough	2	5	4	4	4

**Q60A. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: The President and Officials in his Office?**

	Urban	Rural	Male	Female	Total
None	15	20	18	17	18
Some of them	62	55	59	58	58
Most of them	13	11	12	13	12
All of them	4	6	6	5	5
Don't Know/Haven't heard enough	5	8	5	8	7

**Q60B. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Members of Parliament?**

	Urban	Rural	Male	Female	Total
None	7	14	13	10	11
Some of them	62	58	59	61	60
Most of them	22	16	19	19	19
All of them	5	6	6	5	5
Don't Know/Haven't heard enough	4	6	4	6	5

**Q60C. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Government Officials?**

	Urban	Rural	Male	Female	Total
None	7	9	9	7	8
Some of them	58	62	61	59	60
Most of them	27	19	21	24	22
All of them	4	6	6	5	5
Don't Know/Haven't heard enough	4	4	4	5	4

**Q60D. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Local government councilors?**

	Urban	Rural	Male	Female	Total
None	8	14	14	9	11
Some of them	56	57	55	58	57
Most of them	27	18	21	23	22
All of them	6	6	6	6	6
Don't Know/Haven't heard enough	3	5	4	5	4

**Q60E. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Police?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	1	1
None	4	8	7	6	6
Some of them	39	47	43	44	44
Most of them	40	30	36	34	35
All of them	12	11	11	12	11
Don't Know/Haven't heard enough	3	3	3	4	3

**Q60F. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Tax Officials such as Zambia Revenue Authority (ZRA) officials or Local Government tax collectors?**

	Urban	Rural	Male	Female	Total
None	9	10	11	8	9
Some of them	54	52	53	54	53
Most of them	22	15	17	18	18
All of them	5	5	5	5	5
Don't Know/Haven't heard enough	10	17	13	15	14

**Q60G. How many of the following people do you think are involved in corruption, or haven't you heard enough about them to say: Judges and Magistrates?**

	Urban	Rural	Male	Female	Total
None	11	14	14	11	12
Some of them	61	52	54	58	56
Most of them	17	17	19	16	17
All of them	3	5	4	4	4
Don't Know/Haven't heard enough	8	12	9	11	10

**Q61A. In the past year, how often, (if ever, have you had to pay a bribe, give a gift, or do a favor to government officials in order to: Get a document or a permit?**

	Urban	Rural	Male	Female	Total
Never	49	55	53	52	52
Once or Twice	8	4	7	5	6
A Few Times	3	2	3	2	2
Often	2	1	3	1	2
No experience with this in past year	38	37	36	39	37
Don't Know	0	0	0	0	0

**Q61B. In the past year, how often, if ever, have you had to pay a bribe, give a gift, or do a favor to government officials in order to: Get water or sanitation services?**

	Urban	Rural	Male	Female	Total
Never	56	54	56	54	55
Once or Twice	3	2	3	2	2
A Few Times	1	1	1	1	1
Often	2	0	1	1	1
No experience with this in past year	38	43	39	42	40
Don't Know	0	1	1	0	1

**Q61C. In the past year, how often, if ever, have you had to pay a bribe, give a gift, or do a favor to government officials in order to: Get treatment at a local health clinic or hospital?**

	Urban	Rural	Male	Female	Total
Never	67	74	71	71	71
Once or Twice	4	2	2	3	3
A Few Times	2	1	2	1	2
Often	2	2	2	2	2
No experience with this in past year	25	21	23	22	23
Don't Know	0	0	0	0	0

**Q61D. In the past year, how often, if ever, have you had to pay a bribe, give a gift, or do a favor to government officials in order to: Avoid a problem with the police (like passing a checkpoint or avoiding a fine or arrest)?**

	Urban	Rural	Male	Female	Total
Never	51	56	55	53	54
Once or Twice	6	2	5	3	4
A Few Times	2	1	1	1	1
Often	3	2	3	2	2
No experience with this in past year	37	39	36	41	38
Don't Know	0	0	0	0	0

**Q61E. In the past year, how often, if ever, have you had to pay a bribe, give a gift, or do a favor to government officials in order to: Get a place in a primary school for a child?**

	Urban	Rural	Male	Female	Total
Never	54	69	62	63	62
Once or Twice	5	2	3	5	4
A Few Times	3	1	1	2	2
Often	3	1	2	2	2
No experience with this in past year	34	26	32	28	30
Don't Know	0	0	0	0	0

**Q61F. And during the last national election in 2011, how often, if ever did a candidate or someone from a political party offer you something, like food or a gift or money, in return for your vote?**

	Urban	Rural	Male	Female	Total
Never	85	87	86	87	86
Once or Twice	7	5	6	6	6
A Few Times	3	3	3	4	3
Often	4	4	5	3	4
Don't Know	0	0	0	0	0

**Q62A. How much of the time do you think the following try their best to listen to what people like you have to say: Members of Parliament?**

	Urban	Rural	Male	Female	Total
Never	47	53	49	51	50
Only sometimes	42	37	40	38	39
Often	5	6	6	5	6
Always	4	2	3	2	3
Don't know	3	3	1	4	3

**Q62B. How much of the time do you think the following try their best to listen to what people like you have to say: Local government councilors?**

	Urban	Rural	Male	Female	Total
Never	46	47	44	49	47
Only sometimes	42	37	41	37	39
Often	6	10	9	7	8
Always	3	3	4	2	3
Don't know	3	3	1	4	3

**Q63 PT1. In your opinion, what are the most important problems facing this country that government should address?**

	Urban	Rural	Male	Female	Total
Nothing/No problems	1	0	0	0	0
Management of economy	2	3	2	3	2
Wages, incomes and salaries	2	2	2	2	2
Unemployment	32	9	21	17	19
Poverty/ destitution	7	5	7	4	6
Rates and taxes	0	0	0	1	0
Loans/ credit	1	0	0	0	0
Farming/ agriculture	2	19	13	11	12
Food shortage/ famine	3	3	2	4	3
Drought		0		0	0
Land		0	0		0
Transportation	1	2	2	1	1
Communications	0	0	0	0	0
Infrastructure/ roads	11	18	18	12	15
Education	12	8	8	12	10
Housing	1	0	1	1	1
Electricity	2	2	2	2	2
Water supply	7	9	6	11	9
Orphans/ street children/ homeless children	1	0	0	1	1
Services (other)	0			0	0
Health	8	10	9	10	9
AIDS	0	0		0	0
Sickness/ disease	0			0	0
Crime and security	1	1	1	1	1
Corruption	4	1	2	3	2
Political violence	0			0	0
Political instability/ ethnic tensions	0			0	0
Discrimination/ inequality	0	0	0	0	0
Gender issues/ women's rights	1	0		1	0
Democracy/ political rights	0			0	0
Agricultural marketing	0	3	2	1	2
Other	1	1	1	1	1
Don't know	0			0	0

**Q63 PT2. In your opinion, what are the most important problems facing this country that government should address?**

	Urban	Rural	Male	Female	Total
Missing	1	0	0	0	0
Management of economy	3	1	2	2	2
Wages, incomes and salaries	1	1	2	1	1
Unemployment	15	5	8	10	9
Poverty/ destitution	4	3	2	5	4
Rates and taxes	1	1	1	1	1
Loans/ credit	0	1	0	1	1
Farming/ agriculture	2	10	8	6	7
Food shortage/ famine	3	3	3	3	3
Land	1			1	0
Transportation	2	1	2	1	2
Communications	1	2	2	1	1
Infrastructure/ roads	11	12	12	11	12
Education	13	15	14	14	14
Housing	2	0	1	1	1
Electricity	3	3	3	2	3
Water supply	10	14	11	13	12
Orphans/ street children/ homeless children	1	1	1	1	1
Services (other)	1		0	0	0
Health	11	19	15	16	15
AIDS	0			0	0
Sickness/ disease	1		1	0	1
Crime and security	2	1	1	1	1
Corruption	5	1	2	3	3
Political instability/ ethnic tensions	0	0	0	0	0
Discrimination/ inequality	0	0	0	0	0
Gender issues/ women's rights	0	0	0	0	0
Democracy/ political rights	0	0	0	0	0
Agricultural marketing	1	1	1	1	1
Other	3	1	2	2	2
No further response	3	4	3	3	3

**Q63 PT3. In your opinion, what are the most important problems facing this country that government should address?**

	Urban	Rural	Male	Female	Total
Missing	1	1	1	1	1
Management of economy	2	0	1	1	1
Wages, incomes and salaries	3	0	1	2	1
Unemployment	9	4	6	7	6
Poverty/ destitution	3	4	3	4	3
Rates and taxes	1	0	1	0	1
Loans/ credit		1	1		0
Farming/ agriculture	1	7	5	5	5
Food shortage/ famine	2	2	2	2	2
Land	0	0	1		0
Transportation	1	3	3	2	2
Communications	0	1	1	1	1
Infrastructure/ roads	11	11	11	11	11
Education	10	13	13	11	12
Housing	2	1	1	1	1
Electricity	3	4	5	2	4
Water supply	7	11	8	11	9
Orphans/ street children/ homeless children	2	1	1	2	1
Services (other)	1	0	1	0	1
Health	16	17	17	16	17
AIDS		0	0	0	0
Sickness/ disease	1	1	1	0	1
Crime and security	3	1	2	3	2
Corruption	5	2	3	3	3
Discrimination/ inequality	0			0	0
Gender issues/ women's rights	0	0	0	0	0
Democracy/ political rights	1	0	1	0	1
Agricultural marketing	1	3	1	2	2
Other	2	1	2	1	2
No further response	9	9	8	10	9



**Q64. Taking the problem that you mentioned first, how likely do you think it is that government will solve this problem within the next five years?**

	Urban	Rural	Male	Female	Total
Not at all likely	4	7	4	6	5
Not very likely	15	15	16	14	15
Somewhat likely	44	45	43	46	45
Very likely	35	28	33	29	31
Not applicable	1	0	0	0	0
Don't know	2	4	3	4	4

**Q65A. Now let's speak about the present government of this country. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Managing the economy?**

	Urban	Rural	Male	Female	Total
Missing		1	0	0	0
Very Badly	7	12	8	11	10
Fairly Badly	22	27	23	27	25
Fairly Well	58	46	54	50	52
Very Well	11	10	12	9	11
Don't know/Haven't heard enough	2	4	2	4	3

**Q65B. Now let's speak about the present government of this country. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Improving the living standards of the poor.**

	Urban	Rural	Male	Female	Total
Very Badly	22	26	23	26	24
Fairly Badly	28	32	28	32	30
Fairly Well	42	34	41	34	38
Very Well	6	6	7	5	6
Don't know/Haven't heard enough	2	2	1	2	2

**Q65C. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Creating jobs?**

	Urban	Rural	Male	Female	Total
Very Badly	35	30	33	32	32
Fairly Badly	32	34	31	35	33
Fairly Well	28	27	29	26	27
Very Well	3	6	5	4	5
Don't know/Haven't heard enough	2	4	3	3	3

**Q65D. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Keeping prices down?**

	Urban	Rural	Male	Female	Total
Very Badly	30	29	31	28	29
Fairly Badly	31	39	34	37	35
Fairly Well	31	25	28	28	28
Very Well	7	4	6	5	6
Don't know/Haven't heard enough	2	2	2	2	2

**Q65E. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Narrowing gaps between rich and poor?**

	Urban	Rural	Male	Female	Total
Very Badly	33	32	33	32	32
Fairly Badly	31	37	33	35	34
Fairly Well	28	22	25	25	25
Very Well	4	4	5	3	4
Don't know/Haven't heard enough	5	5	4	6	5

**Q65F. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Reducing crime?**

	Urban	Rural	Male	Female	Total
Very Badly	19	14	14	18	16
Fairly Badly	29	28	27	30	28
Fairly Well	43	44	45	42	44
Very Well	8	10	11	7	9
Don't know/Haven't heard enough	2	4	3	4	3

**Q65G. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Improving basic health services?**

	Urban	Rural	Male	Female	Total
Very Badly	14	14	14	15	14
Fairly Badly	26	25	26	25	25
Fairly Well	51	49	50	50	50
Very Well	7	10	9	9	9
Don't know/Haven't heard enough	1	1	1	1	1

**Q65H. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Addressing educational needs?**

	Urban	Rural	Male	Female	Total
Very Badly	16	15	15	16	16
Fairly Badly	23	23	24	22	23
Fairly Well	51	50	50	51	50
Very Well	9	10	10	9	10
Don't know/Haven't heard enough	1	2	1	1	1

**Q65I. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Providing water and sanitation services?**

	Urban	Rural	Male	Female	Total
Very Badly	29	33	32	31	32
Fairly Badly	25	27	26	26	26
Fairly Well	37	30	33	33	33
Very Well	7	6	6	7	7
Don't know/Haven't heard enough	1	4	3	3	3

**Q65J. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Ensuring everyone has enough to eat?**

	Urban	Rural	Male	Female	Total
Very Badly	30	34	32	33	32
Fairly Badly	31	32	30	34	32
Fairly Well	33	27	32	28	30
Very Well	3	4	5	3	4
Don't know/Haven't heard enough	2	2	2	2	2

**Q65K. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Fighting corruption in government?**

	Urban	Rural	Male	Female	Total
Very Badly	18	16	18	16	17
Fairly Badly	26	24	22	28	25
Fairly Well	41	39	41	38	39
Very Well	12	10	14	8	11
Don't know/Haven't heard enough	4	11	5	10	8

**Q65L. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Resolving violent conflict between communities?**

	Urban	Rural	Male	Female	Total
Very Badly	5	8	6	7	7
Fairly Badly	20	17	17	19	18
Fairly Well	51	44	49	46	47
Very Well	9	14	13	10	12
Don't know/Haven't heard enough	16	16	15	17	16

**Q65M. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Combating HIV/AIDS?**

	Urban	Rural	Male	Female	Total
Very Badly	6	6	6	6	6
Fairly Badly	10	10	10	10	10
Fairly Well	48	44	44	47	46
Very Well	34	36	38	34	36
Don't know/Haven't heard enough	1	4	2	3	3

**Q65N. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Maintaining roads and bridges?**

	Urban	Rural	Male	Female	Total
Very Badly	21	32	28	26	27
Fairly Badly	21	23	23	22	22
Fairly Well	43	31	37	35	36
Very Well	15	13	12	15	14
Don't know/Haven't heard enough	0	1	1	1	1

**Q65O. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Providing a reliable supply of electricity?**

	Urban	Rural	Male	Female	Total
Very Badly	22	42	32	34	33
Fairly Badly	24	26	26	24	25
Fairly Well	42	21	32	29	30
Very Well	11	6	8	8	8
Don't know/Haven't heard enough	1	5	2	4	3

**Q65P. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Empowering women?**

	Urban	Rural	Male	Female	Total
Very Badly	16	19	14	20	17
Fairly Badly	15	22	17	21	19
Fairly Well	48	36	44	39	41
Very Well	17	12	16	12	14
Don't know/Haven't heard enough	5	11	9	8	9

**Q65Q\_ZAM. How well or badly would you say the current government is handling the following matters, or haven't you heard enough to say: Reforming the judiciary?**

	Urban	Rural	Male	Female	Total
Very Badly	5	8	7	7	7
Fairly Badly	15	13	14	14	14
Fairly Well	44	36	42	38	40
Very Well	12	12	13	11	12
Don't know/Haven't heard enough	24	29	24	30	27

**Q66A. What about local government? I do not mean the national government. I mean your Metropolitan, Municipal or District Assembly. How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say: Maintaining local roads?**

	Urban	Rural	Male	Female	Total
Very Badly	34	40	39	36	37
Fairly Badly	27	30	28	29	29
Fairly Well	31	23	27	26	26
Very Well	7	5	5	7	6
Don't know/Haven't heard enough	1	2	1	2	1

**Q66B. What about local government? I do not mean the national government. I mean your Metropolitan, Municipal or District Assembly. How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say: Maintaining local market places?**

	Urban	Rural	Male	Female	Total
Very Badly	31	33	32	32	32
Fairly Badly	29	32	31	31	31
Fairly Well	31	24	27	27	27
Very Well	6	5	6	5	5
Don't know/Haven't heard enough	3	6	4	6	5

**Q66C. What about local government? I do not mean the national government. I mean your Metropolitan, Municipal or District Assembly. How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say: Maintaining health standards, for example, in restaurants and food stalls?**

	Urban	Rural	Male	Female	Total
Very Badly	28	30	30	29	29
Fairly Badly	31	31	33	29	31
Fairly Well	31	28	27	31	29
Very Well	5	4	5	4	5
Don't know/Haven't heard enough	4	7	5	6	5

**Q66D. What about local government? I do not mean the national government. I mean your Metropolitan, Municipal or District Assembly. How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say: Keeping our community clean, for example, by having refuse removed?**

	Urban	Rural	Male	Female	Total
Very Badly	36	29	31	33	32
Fairly Badly	30	28	28	30	29
Fairly Well	26	28	28	26	27
Very Well	6	6	8	5	6
Don't know/Haven't heard enough	2	8	4	6	5

**Q66E. What about local government? I do not mean the national government. I mean your Metropolitan, Municipal or District Assembly. How well or badly would you say your local government is handling the following matters, or haven't you heard enough about them to say: Managing the use of land?**

	Urban	Rural	Male	Female	Total
Very Badly	27	19	26	19	23
Fairly Badly	24	18	19	22	21
Fairly Well	30	40	36	35	36
Very Well	6	9	8	8	8
Don't know/Haven't heard enough	13	13	10	16	13

**Q67A. Based on your experience, how easy or difficult is it to obtain the following services from government? Or do you never try and get these services from government: An identity document, such as a birth certificate, driver's license, passport or voter's card?**

	Urban	Rural	Male	Female	Total
Very difficult	20	21	20	21	21
Difficult	27	24	25	25	25
Easy	36	36	37	35	36
Very easy	11	13	12	12	12
Never try	5	4	4	5	5
Don't know	0	1	0	1	1

**Q67B. Based on your experience, how easy or difficult is it to obtain the following services from government? Or do you never try and get these services from government: Household services like piped water, electricity or telephone?**

	Urban	Rural	Male	Female	Total
Very difficult	18	29	24	24	24
Difficult	28	25	27	26	27
Easy	33	9	21	19	20
Very easy	6	2	4	4	4
Never try	12	27	18	22	20
Don't know	2	8	5	5	5

**Q67C. Based on your experience, how easy or difficult is it to obtain the following services from government? Or do you never try and get these services from government: Help from the police?**

	Urban	Rural	Male	Female	Total
Missing		1	1	1	1
Very difficult	17	23	20	21	20
Difficult	36	27	30	32	31
Easy	37	38	38	36	37
Very easy	6	8	7	6	7
Never try	5	3	3	4	4
Don't know	0	0	0		0

**Q67D. Based on your experience, how easy or difficult is it to obtain the following services from government? Or do you never try and get these services from government: A place in a public primary school for a child?**

	Urban	Rural	Male	Female	Total
Very difficult	10	7	8	9	8
Difficult	20	16	15	20	18
Easy	42	52	49	45	47
Very easy	13	18	16	15	16
Never try	14	6	10	9	10
Don't know	2	1	1	1	1

**Q67E. Based on your experience, how easy or difficult is it to obtain the following services from government? Or do you never try and get these services from government: Medical treatment at a public clinic or hospital?**

	Urban	Rural	Male	Female	Total
Very difficult	10	9	9	10	10
Difficult	36	21	26	29	28
Easy	44	53	50	48	49
Very easy	7	16	12	12	12
Never try	3	1	2	1	2
Don't know	0			0	0

**Q68A. Have you encountered any of these problems with your local public schools during the past 12 months: Services are too expensive / unable to pay?**

	Urban	Rural	Male	Female	Total
Never	27	38	33	33	33
Once or Twice	17	14	16	15	15
A Few Times	15	13	13	14	14
Often	9	16	13	13	13
No experience with public schools in past year	32	18	24	25	24
Don't Know	0	0	0		0



**Q68B. Have you encountered any of these problems with your local public schools during the past 12 months: Lack of textbooks or other supplies?**

	Urban	Rural	Male	Female	Total
Never	26	36	33	31	32
Once or Twice	11	11	10	12	11
A Few Times	16	14	14	15	15
Often	14	20	17	18	17
No experience with public schools in past year	32	18	24	25	24
Don't Know	1	1	1	0	1

**Q68C. Have you encountered any of these problems with your local public schools during the past 12 months: Poor teaching?**

	Urban	Rural	Male	Female	Total
Never	29	37	34	33	33
Once or Twice	8	11	9	10	10
A Few Times	16	12	14	14	14
Often	15	19	18	17	17
No experience with public schools in past year	32	18	24	25	24
Don't Know	0	1	1	1	1

**Q68D. Have you encountered any of these problems with your local public schools during the past 12 months: Absent teachers?**

	Urban	Rural	Male	Female	Total
Missing		1	1	0	0
Never	28	36	32	33	33
Once or Twice	8	9	9	9	9
A Few Times	16	16	16	16	16
Often	14	18	17	16	16
No experience with public schools in past year	32	18	24	25	24
Don't Know	1	2	2	1	1

**Q68E. Have you encountered any of these problems with your local public schools during the past 12 months: Overcrowded classrooms?**

	Urban	Rural	Male	Female	Total
Never	23	27	25	25	25
Once or Twice	5	7	5	8	6
A Few Times	14	12	12	14	13
Often	25	33	32	27	29
No experience with public schools in past year	32	18	24	25	24
Don't Know	1	2	2	2	2

**Q68F. Have you encountered any of these problems with your local public schools during the past 12 months: Poor conditions of facilities?**

	Urban	Rural	Male	Female	Total
Never	27	30	28	29	29
Once or Twice	6	10	6	10	8
A Few Times	13	13	14	13	13
Often	21	26	25	23	24
No experience with public schools in past year	32	18	24	25	24
Don't Know	1	2	2	1	2

**Q69A. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months: Services are too expensive / unable to pay?**

	Urban	Rural	Male	Female	Total
Never	57	72	65	66	65
Once or Twice	14	8	10	12	11
A Few Times	8	7	8	6	7
Often	7	8	6	8	7
No experience with public clinics in past year	13	5	10	8	9
Don't Know	0		0	0	0

**Q69B. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months: Lack of medicines or other supplies?**

	<b>Urban</b>	<b>Rural</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
Never	17	29	25	22	<b>24</b>
Once or Twice	17	14	13	17	<b>15</b>
A Few Times	24	24	23	25	24
Often	29	28	29	28	28
No experience with public clinics in past year	13	5	10	8	9
Don't Know	0		0	0	0

**Q69C. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months: Lack of attention or respect from staff?**

	<b>Urban</b>	<b>Rural</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
Never	25	35	32	29	31
Once or Twice	9	15	13	12	12
A Few Times	22	20	20	22	<b>21</b>
Often	29	25	25	29	<b>27</b>
No experience with public clinics in past year	13	5	10	8	<b>9</b>
Don't Know	1	0	0	1	0

**Q69D. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months: Absent doctors?**

	<b>Urban</b>	<b>Rural</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
Never	33	40	36	37	36
Once or Twice	14	12	13	13	13
A Few Times	20	20	21	20	20
Often	19	21	19	21	20
No experience with public clinics in past year	13	5	10	8	9
Don't Know	1	1	1	1	1

**Q69E. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months: Long waiting time?**

	Urban	Rural	Male	Female	Total
Never	9	13	13	10	11
Once or Twice	8	13	9	12	10
A Few Times	18	19	17	21	19
Often	52	50	51	50	51
No experience with public clinics in past year	13	5	10	8	9
Don't Know	0		0		0

**Q69F. Have you encountered any of these problems with your local public clinic or hospital during the past 12 months: Dirty facilities?**

	Urban	Rural	Male	Female	Total
Never	41	50	47	45	46
Once or Twice	12	14	12	13	13
A Few Times	16	16	15	16	16
Often	17	15	14	18	16
No experience with public clinics in past year	13	5	10	8	9
Don't Know	1	1	1	0	1

**Q70A. Do you or anyone in this household receive any of the following: Free visits or medicines from a public or government-run health clinic or hospital?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	1	0
No	89	79	82	85	83
Yes	10	20	18	14	16
Don't know	0	0	0	0	0

**Q70B. Do you or anyone in this household receive any of the following: Food for children from a government-run school feeding program?**

	Urban	Rural	Male	Female	Total
No	97	89	93	93	93
Yes	2	10	6	7	7
Don't know	0	0	0		0

**Q71A. Do you approve or disapprove of the way the following people have performed their jobs over the past twelve months, or haven't you heard enough about them to say: President Michael Chilufya Sata?**

	Urban	Rural	Male	Female	Total
Strongly Disapprove	5	9	7	7	7
Disapprove	15	17	14	17	16
Approve	56	50	53	52	53
Strongly Approve	22	21	23	19	21
Don't know/Haven't heard enough	3	4	2	5	3

**Q71B. Do you approve or disapprove of the way the following people have performed their jobs over the past twelve months, or haven't you heard enough about them to say: Your Member of Parliament?**

	Urban	Rural	Male	Female	Total
Strongly Disapprove	20	18	21	17	19
Disapprove	32	33	31	34	33
Approve	38	34	36	36	36
Strongly Approve	6	9	8	7	8
Don't know/Haven't heard enough	5	5	4	6	5

**Q71C. Do you approve or disapprove of the way the following people have performed their jobs over the past twelve months, or haven't you heard enough about them to say: Your Elected Your elected local government councilor?**

	Urban	Rural	Male	Female	Total
Strongly Disapprove	22	21	23	19	21
Disapprove	35	32	32	35	33
Approve	32	32	33	32	32
Strongly Approve	5	9	8	7	8
Don't know/Haven't heard enough	5	5	3	7	5

**Q72A. Who should be responsible for: Making sure that, once elected, Members of Parliament do their jobs?**

	Urban	Rural	Male	Female	Total
The president/executive	27	21	26	21	24
The parliament/local council	12	8	10	9	10
Their political party	4	4	4	3	4
The voters	55	65	57	64	61
No one	1	1	1	0	1
Don't know	2	1	1	2	2

**Q72B. Who should be responsible for: Making sure that, once elected, local government councilors do their jobs?**

	Urban	Rural	Male	Female	Total
The president/executive	15	13	16	11	14
The parliament/local council	17	11	15	12	13
Their political party	6	5	5	5	5
The voters	59	70	62	68	65
No one	1	1	1	0	1
Don't know	3	1	1	3	2

**Q72C. Who should be responsible for: Making sure that, once elected, the president does his job?**

	Urban	Rural	Male	Female	Total
The president/executive	8	7	9	6	8
The parliament/local council	17	13	18	11	15
Their political party	8	3	5	5	5
The voters	64	74	66	74	70
No one	1	1	1	1	1
Don't know	1	2	1	2	2

**Q73A. Regardless of whether you are able to pay them, are you required to pay each of the following, or haven't you been able to find out about this: Value added tax (VAT) on the food or goods that you buy from shops or traders?**

	Urban	Rural	Male	Female	Total
No, I am not required to pay	26	46	36	38	37
Yes, I am required to pay	67	43	55	51	53
Don't know	7	12	8	11	10

**Q73B. Regardless of whether you are able to pay them, are you required to pay each of the following, or haven't you been able to find out about this: License fees to local government, for example, for a bicycle, cart, business or market stall?**

	Urban	Rural	Male	Female	Total
No, I am not required to pay	27	44	37	36	36
Yes, I am required to pay	67	46	56	54	55
Don't know	6	10	7	10	8

**Q73C. Regardless of whether you are able to pay them, are you required to pay each of the following, or haven't you been able to find out about this: Property rates or taxes?**

	Urban	Rural	Male	Female	Total
Missing	2	3	3	2	3
No, I am not required to pay	26	49	40	38	39
Yes, I am required to pay	66	35	48	50	49
Don't know	6	12	8	10	9

**Q73D. Regardless of whether you are able to pay them, are you required to pay each of the following, or haven't you been able to find out about this: If you have paid employment, are you required to pay an income tax, that is, a tax deducted from your wages by your employer?**

	Urban	Rural	Male	Female	Total
No, I am not required to pay	7	9	9	8	8
Yes, I am required to pay	26	23	28	22	25
Not applicable	63	63	60	67	63
Don't know	3	4	3	4	3

**Q73E. Regardless of whether you are able to pay them, are you required to pay each of the following, or haven't you been able to find out about this: If you are self employed, are you required to pay a tax on the earnings from your business or job?**

	Urban	Rural	Male	Female	Total
No, I am not required to pay	17	28	25	21	23
Yes, I am required to pay	25	23	27	20	24
Not applicable	55	46	45	54	50
Don't know	3	4	3	4	3

**Q74. In the last year, how often have powerful people or groups other than government, such as criminals or gangs, made people in your community or neighborhood pay them money in return for protecting them, their property or their businesses?**

	Urban	Rural	Male	Female	Total
Missing	1	0	0	1	0
Never	91	94	93	92	93
Only once	3	2	3	2	3
A Few Times	2	2	2	2	2
Often	2	1	2	1	2
Don't Know	1	1	0	2	1

**Q75A. Based on your experience, how easy or difficult is it to do each of the following: To find out what taxes and fees you are supposed to pay to the government?**

	Urban	Rural	Male	Female	Total
Missing	0	1	1	0	0
Very easy	5	3	4	3	4
Easy	34	26	30	30	30
Difficult	34	32	34	32	33
Very difficult	16	24	22	20	21
Don't know	11	14	10	16	13

**Q75B. Based on your experience, how easy or difficult is it to do each of the following: To find out how government uses the revenues from people's taxes and fees?**

	Urban	Rural	Male	Female	Total
Very easy	2	1	1	2	1
Easy	10	7	8	9	8
Difficult	42	33	37	36	37
Very difficult	37	48	45	41	43
Don't know	9	11	8	12	10

**Q75C. Based on your experience, how easy or difficult is it to do each of the following: To avoid paying the income or property taxes that you owe to government?**

	Urban	Rural	Male	Female	Total
Very easy	1	1	1	1	1
Easy	12	7	10	8	9
Difficult	40	35	36	39	37
Very difficult	30	38	37	32	34
Don't have to pay taxes	8	8	8	8	8
Don't know	9	11	8	11	10

**Q76A. I am now going to ask you about a range of different actions that some people take. For each of the following, please tell me whether you think the action is not wrong at all, wrong but understandable, or wrong and punishable: Not paying for the services they receive from government?**

	Urban	Rural	Male	Female	Total
Not wrong at all	15	11	13	13	13
Wrong but understandable	49	49	49	49	49
Wrong and punishable	30	32	33	30	31
Don't know	6	7	5	8	7



**Q76B. I am now going to ask you about a range of different actions that some people take. For each of the following, please tell me whether you think the action is not wrong at all, wrong but understandable, or wrong and punishable: Not paying the taxes they owe on their income?**

	Urban	Rural	Male	Female	Total
Not wrong at all	7	6	6	7	6
Wrong but understandable	44	47	45	47	46
Wrong and punishable	42	39	43	39	41
Don't know	7	7	6	8	7

**Q77. What do you think is the main reason that some people avoid paying government the taxes and fees that they owe?**

	Urban	Rural	Male	Female	Total
People don't avoid paying	6	10	9	8	8
The tax system is unfair	6	4	6	4	5
The taxes are too high	24	20	24	20	22
People cannot afford to pay	30	32	31	31	31
The poor services they receive from government	6	6	7	5	6
Government does not listen to them	1	1	1	1	1
Government wastes tax money	6	4	5	5	5
Government officials steal tax money	6	3	3	5	4
They know they will not be caught	1	1	1	1	1
Greed /selfishness	2	4	2	4	3
Ignorance, DK how to pay or don't understand need to pay	4	3	4	3	4
Other	0	2	1	1	1
Refused		0	0		0
Don't know	7	10	7	11	9

**Q78. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.**

**Statement 1: The use of violence is never justified in Zambian politics today.**

**Statement 2: In this country, it is sometimes necessary to use violence in support of a just cause.**

	Urban	Rural	Male	Female	Total
Agree very strongly with 1	58	62	62	58	60
Agree with 1	24	26	23	27	25
Agree with 2	8	3	6	4	5
Agree very strongly with 2	4	5	4	5	4
Agree with neither	5	2	3	4	4
Don't know	1	1	1	1	1

**Q78A1. In your opinion, how much does the African Union do to help this country, or haven't you heard enough to say?**

	Urban	Rural	Male	Female	Total
Missing		1	0	0	0
Do nothing, no help	9	15	11	13	12
Help a little bit	28	21	26	22	24
Help somewhat	13	8	12	8	10
Help a lot	14	13	16	11	13
Don't know	37	43	35	46	40

**Q79A-ZAM Some people say that they see no point in reporting corruption cases. Based on your experience, what do you think is the main reason why many people do not report corruption cases to authorities like the Anti-corruption Commission or other law enforcement agencies?**

	Urban	Rural	Male	Female	Total
Missing	0	1	1	0	1
Most people do report corruption cases	2	3	3	3	3
People don't have enough time to report corruption cases	3	2	2	2	2
No nearby authorities to report to/Authorities located far	1	14	9	8	8
Authorities don't listen or care	14	7	10	10	10
Authorities would demand money or a bribe to act	5	4	5	4	4
Authorities would not be able to do anything	8	7	7	7	7
Authorities may also be involved in corruption	10	4	8	5	7
People fear reprisal from the corrupt	20	17	18	20	19
People are ashamed or embarrassed to report corruption cases	2	3	3	2	2
Lack of evidence or witnesses	8	7	8	6	7
Perpetrator unknown/lack of a suspect		0	0	0	0
Corruption was minor	0	0	0	0	0
Perpetrators were relatives or friends	2	2	3	1	2
People don't know how to report/ignorance	14	13	12	15	14
People forgive the perpetrators	1	2	2	2	2
People fear authorities/ being arrested	2	3	2	3	3
People are also corrupt	2	1	2	1	1
Others	2	2	4	0	2
Don't know	5	8	3	9	6

**Q79B-ZAM. In your opinion, which group or institution is making the greatest impact in the fight against corruption in Zambia?**

	Urban	Rural	Male	Female	Total
No one/Nobody is effective in fighting corruption	11	10	10	10	10
The Presidency or Executive	11	12	12	11	11
The Judiciary/Courts	1	2	2	1	1
Parliament	1	2	1	1	1
Local Government (Local Authorities)	2	3	3	2	2
Transparency International Zambia (TIZ)	1	1	1	1	1
Anti-Corruption Commission of Zambia (ACC)	50	27	41	33	37
Joint Task force on Corruption	1		0	0	0
Drug Enforcement Commission (DEC)	2	2	2	2	2
The Police	5	11	9	8	8
The Donor Community		0	1		0
The Media	2	1	1	2	1
The Civil Society /NGOs	1	1	2	0	1
Business community/business people	0	0	0	0	0
Traditional leaders	0	2	1	1	1
Religious leaders	1	1	1	0	1
Others	0	1	1	1	1
Refused		0	0		0
Don't know	11	26	12	27	19

**Q80A-ZAM. In your opinion, how much public consultation was done by the Technical Committee drafting the New Zambian Constitution?**

	Urban	Rural	Male	Female	Total
Not enough	40	48	47	42	44
Enough	31	22	28	23	26
More than enough	5	5	6	4	5
Don't know	24	25	19	30	25

**Q80B-ZAM. Overall, how satisfied are you with the Zambian Constitution making process?**

	Urban	Rural	Male	Female	Total
Not at all satisfied	9	12	10	11	11
Not very satisfied	21	24	27	19	23
Fairly satisfied	35	28	33	30	31
Very satisfied	14	12	14	11	13
Don't know	21	24	16	28	22

**Q81-ZAM. For each of the following statements, please tell me whether you disagree or agree:**

**Statement A. The constitution should include the declaration of Zambia as a Christian nation**

	Urban	Rural	Male	Female	Total
Strongly Disagree	2	2	4	1	2
Disagree	6	3	5	4	4
Neither Agree Nor Disagree	2	1	2	0	1
Agree	23	24	24	23	24
Strongly Agree	66	67	64	69	66
Don't know	1	3	1	2	2

**Q81-ZAM. For each of the following statements, please tell me whether you disagree or agree:**

**Statement B. Government should honor the 1964 Barotseland Agreement**

	Urban	Rural	Male	Female	Total
Missing		1	1	0	0
Strongly Disagree	55	54	58	51	54
Disagree	21	15	17	17	17
Neither Agree Nor Disagree	2	3	2	3	3
Agree	11	10	11	9	10
Strongly Agree	9	9	8	10	9
Don't know	3	9	4	8	6

**Q81-ZAM. For each of the following statements, please tell me whether you disagree or agree:**

**Statement C. The current draft constitution still gives too much power to the republican president.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	6	9	9	6	7
Disagree	15	10	15	9	12
Neither Agree Nor Disagree	12	9	9	11	10
Agree	27	24	28	24	26
Strongly Agree	15	13	16	12	14
Don't know	26	35	23	38	31

**Q82A-ZAM. For each of the following statements, please tell me whether you disagree or agree?**  
**Statement 1: In our country, people with disability should have equal rights and receive the same treatment as other people do**

	Urban	Rural	Male	Female	Total
Strongly Disagree	3	3	2	4	3
Disagree	10	10	9	11	10
Neither Agree Nor Disagree	1	0	1	1	1
Agree	29	30	30	29	29
Strongly Agree	57	55	58	54	56
Don't know	0	0		1	0

**Q82A-ZAM. For each of the following statements, please tell me whether you disagree or agree?**  
**Statement 2: In our country, people Living With HIV and AIDS should have equal rights and receive the same treatment as other people do.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	3	6	4	5	4
Disagree	9	11	10	10	10
Neither Agree Nor Disagree	1	1	1	1	1
Agree	30	30	30	29	30
Strongly Agree	57	53	55	54	55
Don't know	0	1	0	1	0

**Q82B-ZAM. For each of the following statements, please tell me whether you disagree or agree?**  
**Statement 1: In our country, people with disability have equal rights and receive the same treatment as other people do.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	10	12	11	11	11
Disagree	37	33	35	35	35
Neither Agree Nor Disagree	4	1	3	2	2
Agree	24	30	26	29	27
Strongly Agree	24	21	23	21	22
Don't know	1	3	1	2	2

**Q82B-ZAM.** For each of the following statements, please tell me whether you disagree or agree?  
**Statement 2: In our country, people Living With HIV and AIDS have equal rights and receive the same treatment as other people do.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	9	10	9	11	10
Disagree	29	29	32	26	29
Neither Agree Nor Disagree	5	1	3	3	3
Agree	30	34	30	34	32
Strongly Agree	25	22	24	23	24
Don't know	1	3	2	3	2

**Q82C-ZAM.** During elections, would you vote for a candidate for political office who: Has a disability?

	Urban	Rural	Male	Female	Total
No	32	41	39	36	37
Yes	66	57	59	62	61
Don't know	2	1	1	2	2

**Q82C-ZAM.** During elections, would you vote for a candidate for political office who: Has declared to be living with HIV/AIDS?

	Urban	Rural	Male	Female	Total
No	34	52	44	45	44
Yes	65	46	55	53	54
Don't know	1	1	1	2	1

**Q83-ZAM.** Please tell me whether you agree or disagree with the recent take-over of the following entities by the Zambia government: Zamtel?

	Urban	Rural	Male	Female	Total
Strongly Disapprove	4	1	2	3	3
Disapprove	3	4	4	4	4
Neither approve nor disapprove	2	1	2	1	1
Approve	34	33	33	34	33
Strongly Approve	45	39	46	37	42
Don't know/Haven't heard enough	11	22	14	21	17

**Q83-ZAM. Please tell me whether you agree or disagree with the recent take-over of the following entities by the Zambia government: Zambia Railways?**

	<b>Urban</b>	<b>Rural</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
Strongly Disapprove	3	1	2	3	2
Disapprove	3	3	2	4	3
Neither approve nor disapprove	1	1	1	1	1
Approve	36	32	34	34	34
Strongly Approve	45	40	48	37	42
Don't know/Haven't heard enough	12	21	14	20	17

**Q84. What is your ethnic community, cultural group or tribe?**

	Urban	Rural	Male	Female	Total
English	0	0	0	0	0
Bemba	36	22	27	30	28
Nyanja	1	0	1	0	1
Tonga	7	17	12	13	13
Lozi	8	9	9	9	9
Chewa	5	8	8	6	7
Nsenga	6	5	5	6	5
Tumbuka	4	5	4	6	5
Kaonde	2	2	3	2	2
Luvale	1	0	1	1	1
Namwanga	3	2	3	2	2
Lunda	2	6	4	4	4
Bisa	0	2	1	1	1
Nkoya	0	0	1		0
Mambwe	4	2	4	2	3
Lenje	2	1	1	1	1
Ngoni	4	1	2	3	2
Soli	1	1	1	1	1
Ila	0	0	0	0	0
Ushi	1	1	1	1	1
Mbunda	0	2	1	1	1
Kunda	1	2	1	2	1
Lala	4	3	3	4	4
Lamba	2	3	3	3	3
Lungu	0	1	1	0	1
Senga	0	2	1	1	1
Tokaleya	0	0		0	0
Bwile		1	1	0	0
Ngumbo	0	0	0	0	0
Tabwa	0	1	1	0	1
Goba		1	0	0	0
Others	1	1	1	1	1
Refused	0	0	0	0	0
Don't know		0	0		0



**Q85A. How often are \_\_\_\_\_s [Respondent's Ethnic Group] treated unfairly by the government?**

	Urban	Rural	Male	Female	Total
Never	81	75	76	80	78
Sometimes	12	13	15	11	13
Often	2	6	4	4	4
Always	2	5	4	3	3
Not applicable	0	0	0	0	0
Don't know	2	1	1	2	1

**Q85B. Let us suppose that you had to choose between being a Zambian and being a \_\_\_\_\_ [Respondent's Ethnic Group]. Which of the following best expresses your feelings?**

	Urban	Rural	Male	Female	Total
Missing	0	1	1	0	0
I feel only [ethnic group]	2	2	2	2	2
I feel more [ethnic group] than Zambian	5	4	5	4	4
I feel equally Zambian and [ethnic group]	63	56	58	60	59
I feel more Zambian than [ethnic group]	6	7	7	6	7
I feel only Zambian	24	30	26	28	27
Not applicable	0	0	0	0	0
Don't know	1	0	0	0	0

**Q85C. Please tell me whether you agree or disagree with the following statement: It makes you proud to be called a Zambian.**

	Urban	Rural	Male	Female	Total
Strongly Disagree	9	11	10	10	10
Disagree	1	1	1	1	1
Neither Agree Nor Disagree	0	0	0	0	0
Agree	14	16	13	17	15
Strongly Agree	76	71	76	71	73
Don't know	0	0	0	0	0

**Q86A. In your opinion, which of the following people have a right to be a citizen of Zambia? A citizen would have the right to get a Zambian passport and to vote in Zambian elections if they are at least 18 years old: A person born in Zambia with one Zambian and one non-Zambian parent?**

	Urban	Rural	Male	Female	Total
No	15	23	17	22	20
Yes	83	75	81	76	79
Don't know	1	2	2	1	2

**Q86B. In your opinion, which of the following people have a right to be a citizen of Zambia? A citizen would have the right to get a Zambian passport and to vote in Zambian elections if they are at least 18 years old: A person born in Zambia with two non-Zambian parents?**

	Urban	Rural	Male	Female	Total
No	33	43	38	40	39
Yes	65	55	60	58	59
Don't know	1	2	2	1	2

**Q86C. In your opinion, which of the following people have a right to be a citizen of Zambia? A citizen would have the right to get a Zambian passport and to vote in Zambian elections if they are at least 18 years old: The wife of a Zambian man, even if she was born outside of Zambia?**

	Urban	Rural	Male	Female	Total
No	46	55	49	53	51
Yes	52	43	48	46	47
Don't know	1	2	2	1	2

**Q86D. In your opinion, which of the following people have a right to be a citizen of Zambia? A citizen would have the right to get a Zambian passport and to vote in Zambian elections if they are at least 18 years old: The husband of a Zambian woman, even if he was born outside of Zambia?**

	Urban	Rural	Male	Female	Total
No	50	61	53	59	56
Yes	48	37	45	39	42
Don't know	2	2	2	2	2

**Q86E. In your opinion, which of the following people have a right to be a citizen of Zambia? A citizen would have the right to get a Zambian passport and to vote in Zambian elections if they are at least 18 years old: A person who came from another country, but who has lived and worked in Zambia for many years, and wishes to make Zambia his or her home?**

	Urban	Rural	Male	Female	Total
No	26	41	34	36	35
Yes	72	56	64	62	63
Don't know	2	3	2	2	2

**Q86F. In your opinion, which of the following people have a right to be a citizen of Zambia? A citizen would have the right to get a Zambian passport and to vote in Zambian elections if they are at least 18 years old: A person who wishes to hold dual citizenship, that is, to be a citizen both of Zambia and some other country?**

	Urban	Rural	Male	Female	Total
Missing	0	1	0	1	1
No	72	78	76	75	76
Yes	23	17	20	19	20
Don't know	4	4	3	5	4

**Q87. Let's turn to your views on your fellow citizens. Generally speaking, would you say that most people can be trusted or that you must be very careful in dealing with people?**

	Urban	Rural	Male	Female	Total
Missing	0	3	1	2	2
Must be very careful	93	84	88	88	88
Most people can be trusted	6	12	10	9	10
Don't know	0	0	0	0	0

**Q88A. How much do you trust each of the following types of people: Your relatives?**

	Urban	Rural	Male	Female	Total
Not at all	8	2	5	5	5
Just a little	26	14	19	20	19
Somewhat	23	19	20	22	21
A lot	43	65	56	53	55
Don't know		0		0	0

**Q88B. How much do you trust each of the following types of people: Your neighbors?**

	Urban	Rural	Male	Female	Total
Not at all	24	8	13	16	15
Just a little	40	29	35	34	34
Somewhat	22	27	25	24	25
A lot	14	35	27	25	26
Don't know		0		0	0

**Q88C. How much do you trust each of the following types of people: Other people you know?**

	Urban	Rural	Male	Female	Total
Not at all	41	26	29	36	33
Just a little	35	38	37	36	37
Somewhat	17	21	21	18	19
A lot	7	13	12	9	11
Don't know		1	0	1	1

**Q89A. Do you feel close to any particular political party?**

	Urban	Rural	Male	Female	Total
No, not close to any party	50	45	42	52	47
Yes, feels close to a party	48	50	56	43	49
Refused to answer	2	4	2	5	3
Don't know	0	1	1	1	1

**Q89B. Which party is that?**

	Urban	Rural	Male	Female	Total
Forum for Democracy & Development (FDD)		0		0	0
Heritage Party (HP)	0		0	0	0
Movement for Multiparty Democracy (MMD)	5	6	5	6	5
National Movement for Progress (NMP)	0		0		0
National Restoration Party (NAREP)	1	0	1	1	1
Patriotic Front (PF)	31	30	36	25	30
United National Independence Party (UNIP)	1	1	1	1	1
United Party for National Development (UPND)	5	9	9	6	7
Not Applicable	52	50	44	57	51
Refused to answer	4	3	4	3	4

**Q90A. Which of these things do you personally own: Radio?**

	Urban	Rural	Male	Female	Total
No, don't own	33	35	28	40	34
Yes, do own	67	65	72	60	66

**Q90B. Which of these things do you personally own: Television?**

	Urban	Rural	Male	Female	Total
No, don't own	40	73	58	59	59
Yes, do own	60	27	42	41	41

**Q90C. Which of these things do you personally own: Motor vehicle, car or motorcycle?**

	Urban	Rural	Male	Female	Total
No, don't own	85	88	86	87	87
Yes, do own	14	11	13	12	13
Don't know	1	0	1	1	1

**Q91A. How often do you use: A computer?**

	Urban	Rural	Male	Female	Total
Never	68	95	80	86	83
Less than once a month	5	1	2	3	3
A few times a month	7	1	4	3	3
A few times a week	11	2	6	5	6
Every day	9	1	7	3	5
Don't know	0	0	0	0	0

**Q91B. How often do you use: The Internet?**

	Urban	Rural	Male	Female	Total
Never	69	94	80	86	83
Less than once a month	5	1	3	2	3
A few times a month	4	1	3	2	3
A few times a week	9	2	5	5	5
Every day	12	1	8	4	6
Don't know	0	0	0	0	0

**Q92. Do you ever use a mobile phone? If so, who owns the mobile phone that you use most often?**

	Urban	Rural	Male	Female	Total
No, I never use a mobile phone	5	24	13	19	16
Yes, I use a mobile phone that I own	85	57	76	63	69
Yes, I use a mobile owned by someone else in my household	7	10	6	11	8
Yes, I use a mobile owned by someone else outside my household	2	9	5	7	6

**Q93A. How often do you normally use a mobile phone to: Make or receive a call?**

	Urban	Rural	Male	Female	Total
Never	4	24	13	18	15
Less than one time per day	12	23	16	21	18
One or two times per day	16	20	18	18	18
Three or four times per day	22	14	18	17	17
Five or more times per day	46	17	34	26	30
Don't know	0	1	1	1	1

**Q93B. How often do you normally use a mobile phone to: Send or receive a text message or SMS?**

	Urban	Rural	Male	Female	Total
Missing		1	0	1	0
Never	16	45	27	38	32
Less than one time per day	16	20	17	18	18
One or two times per day	20	17	22	15	19
Three or four times per day	15	7	12	8	10
Five or more times per day	32	9	20	18	19
Don't know	1	2	1	1	1

**Q93C. How often do you normally use a mobile phone to: Send or receive money or pay a bill?**

	Urban	Rural	Male	Female	Total
Missing		1	0	1	0
Never	88	89	87	90	88
Less than one time per day	7	4	7	4	6
One or two times per day	2	3	2	3	2
Three or four times per day	1	0	1	0	1
Five or more times per day	2	2	2	2	2
Don't know	0	1	1	1	1

**Q94. How many mobile phones are owned in total by members of your household, including yourself?**

	Urban	Rural	Male	Female	Total
Missing	1	3	2	2	2
0	5	31	16	23	20
1	13	21	17	18	17
2	23	24	24	23	24
3	15	11	14	13	13
4	15	5	9	9	9
5	8	1	4	4	4
6	7	1	5	3	4
7	5	0	2	2	2
8	3	1	2	1	2
9	2	0	1	0	1
10	1	0	1	1	1
12	0		0	0	0
15	0			0	0
Don't know	1	1	1	1	1

**Q95A. Please tell me whether each of the following are available inside your house, inside your compound, or outside your compound: your main source of water for household use?**

	Urban	Rural	Male	Female	Total
Inside the house	27	3	13	13	13
Inside the compound	45	35	39	39	39
Outside the compound	29	62	48	47	48

**Q95B. Please tell me whether each of the following are available inside your house, inside your compound, or outside your compound: A toilet or latrine**

	Urban	Rural	Male	Female	Total
None, no latrine available	0	2	1	2	1
Inside the house	33	3	16	17	16
Inside the compound	61	79	73	69	71
Outside the compound	5	15	10	12	11

**Q96. Do you have a job that pays a cash income? If yes, is it full-time or part-time? If no, are you presently looking for a job?**

	Urban	Rural	Male	Female	Total
No (not looking)	32	47	35	46	41
No (looking)	43	37	39	41	40
Yes, part time	10	8	10	8	9
Yes, full time	14	8	15	6	10
Don't know	0	0	0	0	0

**Q97. What is the highest level of education you have completed?**

	Urban	Rural	Male	Female	Total
No formal schooling	1	6	2	6	4
Informal schooling only	0			0	0
Some primary schooling	11	34	19	29	24
Primary school completed	12	18	16	14	15
Some secondary school/high school	32	24	28	27	28
Secondary school completed/high school	28	12	22	15	19
Post-secondary qualifications, not university	11	6	10	7	8
Some university	2	0	1	1	1
University completed	2	0	1	1	1
Post-graduate	0		0	0	0
Don't know	0			0	0

**Q98A. What is your religion, if any?**

	Urban	Rural	Male	Female	Total
None	0	2	2	0	1
Christian only	14	10	14	10	12
Roman Catholic	24	20	21	23	22
Orthodox	0		0		0
Anglican	3	2	2	3	3
Lutheran	0	0	0		0
Methodist	0	0	0		0
Presbyterian	3	1	3	1	2
Baptist	3	5	3	5	4
Evangelical	3	4	4	4	4
Pentecostal	19	9	11	15	13
Independent	1	4	3	3	3
Jehovah's Witness	6	4	5	5	5
Seventh Day Adventist	10	12	11	11	11
Mormon		0	0		0
Muslim only	1	1	1	1	1
Sunni only	0		0		0
Traditional/ethnic religion	0	0	0		0
Bahai		0		0	0
Dutch Reformed	2	2	1	2	2
Church of Christ	1	2	2	1	1
Zionist Christian Church	1	2	2	2	2
Brethren in Christ		1	1	1	1
CMML	1	1	1	1	1
Faith Apostolic		1	1	1	1
New Apostolic Church	4	6	5	5	5
United Church of Zambia	1	6	4	4	4
Other	3	3	3	3	3
Don't know	0		0		0



**Q98B. How important is religion in your life?**

	Urban	Rural	Male	Female	Total
Not at all important	0	1	1	0	1
Not very important	0	2	2	1	1
Somewhat important	3	4	4	2	3
Very important	95	92	92	95	93
Refused to answer	1	2	1	2	2
Don't know	0	0	0		0

**Q99. If a presidential election were held tomorrow, which party's candidate would you vote for?**

	Urban	Rural	Male	Female	Total
Alliance for Democracy and Development (ADD)	1	1	1	1	1
Forum for Democracy & Development (FDD)		0		0	0
Heritage Party (HP)	0	0	0	0	0
Movement for Multiparty Democracy (MMD)	6	7	7	7	7
National Restoration Party (NAREP)	4	0	1	3	2
Patriotic Front (PF)	47	44	49	42	46
United National Independence Party (UNIP)	2	1	2	1	1
United Party for National Development (UPND)	6	13	9	10	10
Zambians for Empowerment & Development (ZED)		0		0	0
Others	2	1	2	1	1
Would not vote	13	9	10	12	11
Refused to answer	13	19	15	17	16
Don't know	7	4	5	5	5

**Q100. Just one more question: Who do you think sent us to do this interview?**

	Urban	Rural	Male	Female	Total
No one	0	0	0	0	0
Government (general)	45	56	49	54	51
National/ federal government	0	0	0	0	0
Local government	1	0	0	0	0
President/PM's office	5	11	9	8	8
Parliament/ National assembly		1	0	0	0
Government census/ statistics office	2	1	2	1	1
National Intelligence/ Secret Service	0	0	0	0	0
Education or Social Affairs Dept./Ministry	1	0	1		0
Tax or Finance Dept./Ministry	0	0	0	0	0
Health Dept./Ministry	0			0	0
Other government dept./ministry	1	0	1	0	0
Constitutional Commission	0	1	1	0	0
Electoral Commission	0			0	0
Public Utility Company	0	0	0		0
NGO	13	9	14	8	11
Political party/ politicians	2	1	1	2	1
Research company/org. (AB natl. partner)	9	4	7	6	6
Newspapers/ Media	0	0	0	0	0
Private company	2	0	1	1	1
God or a religious organization	1	0	0	1	0
Other	1	1	1	1	1
Refused	0	0		1	0
Don't know	15	13	11	16	14